

**Reporter's Part D Summary (Public Domain)****1. Overall strategy for 2005 – 2010 period and top five strategic objectives**

In Part D, Wessex has set out its approach and objectives, drawing on detailed arguments contained in other parts of its Draft Business Plan. From our scrutiny of Wessex's documents and from our meetings, audit work and challenges we confirm that these are consistent with the other parts of the plan.

Wessex has listed its key objectives that are in line with the prime drivers that the Company considers represent best value for its customers:

- *Providing unrestricted, high quality services at the forefront of efficiency rankings*
- *Increasing maintenance expenditure by 17% to ensure the integrity of the asset base*
- *Continuing to balance demand and supply*
- *Tackling sewage flooding problems*
- *Meeting statutory quality and environmental demands, but to questions those, which do not provide value for money.*

Our review of Wessex's submission confirms that the Company has presented information to support its case in the appropriate sections of the plan, and has taken account of Ministerial Guidance and the Ofwat Requirements.

Our investigations, reviews and sample checks on the business planning processes and data indicate that the systems, methodologies and databases used by Wessex in preparing its Draft Business Plan (including Part D) are appropriate and meet Ofwat's requirements. The Company's business planning processes are not covered by a formal QA system but the work has been closely monitored and controlled by Wessex's senior staff and directors. In many areas, the Company has commissioned independent investigations and studies to supplement its own data improvement and systems development work. The plan has been reviewed and endorsed by the Directors of the Company.

**2. Top six quality and service improvements in 2005 – 2010 period**

Our audits confirm that the six programmes of work detailed in table D1 are consistent with those used in other parts of the business plan.

**3. Estimate of expenditure needs**

Our audits confirm that the figures are consistent with information in other parts of the Business Plan.

**4. Price limits and effect on average bills (2002 – 03 prices)**

Our audits confirm that the figures are consistent with the information set out in Part A – Company Strategy and built up from data in other parts of the business plan.

**5. Co-operation from Company during Reporter's work**

We received full co-operation from the Company throughout our scrutiny of the draft business plan and were provided with draft versions of the various submissions and data as they became available. Due to time constraints certain aspects of our audit need to be closed out post-submission.

**6. Key Aspects of Reference Plans A and B for the 2005-2010 Period**

Our audits confirm that the incremental figures above the Company Preferred Strategy, set out in Appendix 1 to Part D, are consistent with the information in other parts of the business plan. The principal differences relate to matters following the Ministerial Guidance for new obligations, elements of which will be reassessed before Final Business Plans are submitted in April 2004.