

Ref your current review.

As a longstanding customer of South-west Water I feel that more needs to be done to standardise charges for water and sewerage across England.

I am on a water meter and agree with the principle of paying for what you use. (Our household is 2 adults and 2 teenagers current bill £1000 plus!!! )

What I object to is the gross disparity in charges per cubic meter for water and sewerage when compared with other water companies.

For 1 cubic meter the charge for Water and Sewerage combined is approx £4.15 from South west water yet the same cubic meter from Thames water is approx £1.50 !!!

We in the south west have been told endlessly that the Clean Sweep programme has been the reason behind our ever escalating charges. This may be true, however expecting our small SW population to pick up via our bills such an enormous charge is unfair.

If I move from the SW to London my charges for Water and Sewerage would vastly reduce yet I could use the same amount of water.

I can imagine the outcry from Consumers if there was a similar disparity for Gas and Electricity.

The water companies have a monopoly and for Domestic consumers there is no choice. Water is an essential product as are Gas and Electricity, yet with the latter two I Can shop around for the best deal...

Can you try to put pressure on the Government to end this disparity or to allow consumers choice, consider harmonisation of water and sewerage charges

Nationwide and at the very least try to suppress future Charges for customers of South west water.

Thank you

Mike Gilliam

This email was received from the INTERNET and scanned by the Government Secure Intranet anti-virus service supplied by Cable&Wireless in partnership with MessageLabs. (CCTM Certificate Number 2007/11/0032.) In case of problems, please call your organisation's IT Helpdesk.

Communications via the GSi may be automatically logged, monitored and/or recorded for legal purposes.