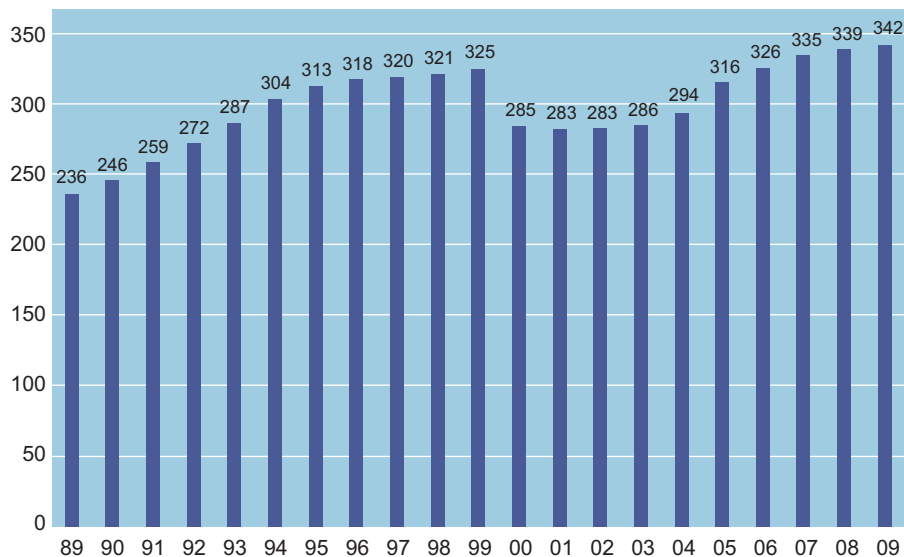


Average household bills 2009-10

In April 2009, bills for water and sewerage services will go up by an average of 4.1% (this includes 3% inflation). Water bills will go up by 3.4% and sewerage bills will go up by 4.6%.

You should note that the bills for 2009-10 are estimates. They are based on forecast data that each company provides, for the year ended 31 March 2009. To calculate the average bill, you must add the average water bill to the average sewerage bill. Remember that different companies may provide your water and sewerage services.

Average household bills 1989 to 2009 (in 2009-10 prices)



Average unmetered (£)	
Water	Sewerage
173	189
Combined – 362	
Combined unmetered increase of 4.4% (including inflation) over last year	



Average metered (£)	
Water	Sewerage
145	164
Combined – 309	
Combined metered increase of 4.4% (including inflation) over last year	

Average household bills in 2008-09 and 2009-10 (in prices of the day)^{a, b}

	Average water bill for		Change ¹ £	Average sewerage bill for		Change ¹ £	Total change – combined bill ¹	
	2008-09	2009-10		2008-09	2009-10		£	%
	£	£		£	£			
Water and sewerage companies								
Anglian Water	167	174	7	209	219	10	17	4.6
Dŵr Cymru ²	165	170	6	223	233	11	17	4.3
Northumbrian Water:								
– Northumbrian	128	130	2	164	168	4	7	2.2
– Essex & Suffolk ³	164	168	4					2.3
Severn Trent Water	146	153	7	144	151	7	15	5.0
South West Water	200	206	7	285	283	-2	4	0.9
Southern Water	122	127	4	228	243	15	20	5.6
Thames Water	174	178	4	114	117	3	7	2.4
United Utilities	165	172	7	194	205	11	19	5.3
Wessex Water	194	202	8	198	210	12	20	5.1
Yorkshire Water	149	153	4	168	177	9	13	4.0
							Change water only	
							£	%
Water only companies								
Bournemouth & West Hampshire Water	138	136	-3				-3	-1.8%
Bristol Water	152	157	5				5	3.4%
Cambridge Water	113	116	3				3	2.9%
Dee Valley Water	126	130	4				4	3.2%
Folkestone & Dover Water	183	182	-1				-1	-0.3%
Portsmouth Water	89	92	3				3	3.5%
South East Water:	164	169	5				5	3.0%
– Mid Kent Water	159	171	13				13	7.9%
South Staffs Water	119	123	4				4	3.6%
Sutton & East Surrey Water	159	161	2				2	1.1%
Tendring Hundred Water	173	176	3				3	1.6%
Three Valleys Water	161	166	5				5	3.1%
Industry average								
	157	163	5	172	180	8	13	4.1%

Notes:

a. Bills for 2008-09 and 2009-10 are estimates. They are based on provisional and forecast data that each company provides, for the year ending 31 March. Remember that different companies may provide your water and sewerage services. To calculate the combined bill, you must add the average water bill to the average sewerage bill.

b. Cholderton not included.

1. Numbers in columns may not add because of rounding.

2. The average bills for Dŵr Cymru reflect a rebate of £22 in 2009-10 and £21 in 2008-09 given to customers who take both water and sewerage services from the company.

3. Bills for Essex & Suffolk are for water services only.

2009-10 price limits

	Price limit including inflation (%) ^{1, 2}	Actual increase in average charge (%) ^{1, 3, 4}
Water and sewerage companies		
Anglian Water	5.95	5.70
Dŵr Cymru	9.90	5.05
Northumbrian Water	5.00	3.00
Severn Trent Water	6.86	5.30
South West Water	4.40	4.40
Southern Water	7.16	5.75
Thames Water	4.58	4.58
United Utilities	6.00	6.00
Wessex Water	5.90	5.90
Yorkshire Water	5.10	5.10
Water only companies		
Bournemouth & West Hampshire Water	0.60	0.60
Bristol Water	3.00	3.00
Cambridge Water	4.00	2.70
Dee Valley Water	4.30	4.30
Folkestone & Dover Water	5.60	5.60
Mid Kent Water	8.23	8.23
Portsmouth Water	4.00	4.00
South East Water	3.80	3.80
South Staffs Water	4.31	4.30
Sutton & East Surrey Water	1.90	1.90
Tendring Hundred Water	9.50	2.50
Three Valleys Water	3.50	3.40

Notes:

1. This includes inflation of 3.00% (November 2008 Retail Price Index).

2. The price limit shown may be higher than the price limit we set in 2004. This is because it includes price limit which companies did not use in previous years and have carried forward.

3. This is the average increase in all charges, not just the charges that apply to households.

4. For some companies, the actual increase in the average charge may not equal the price limit (including inflation) because it has either not taken all of its allowable price limit for the year, or used some of its unused price limit from last year.