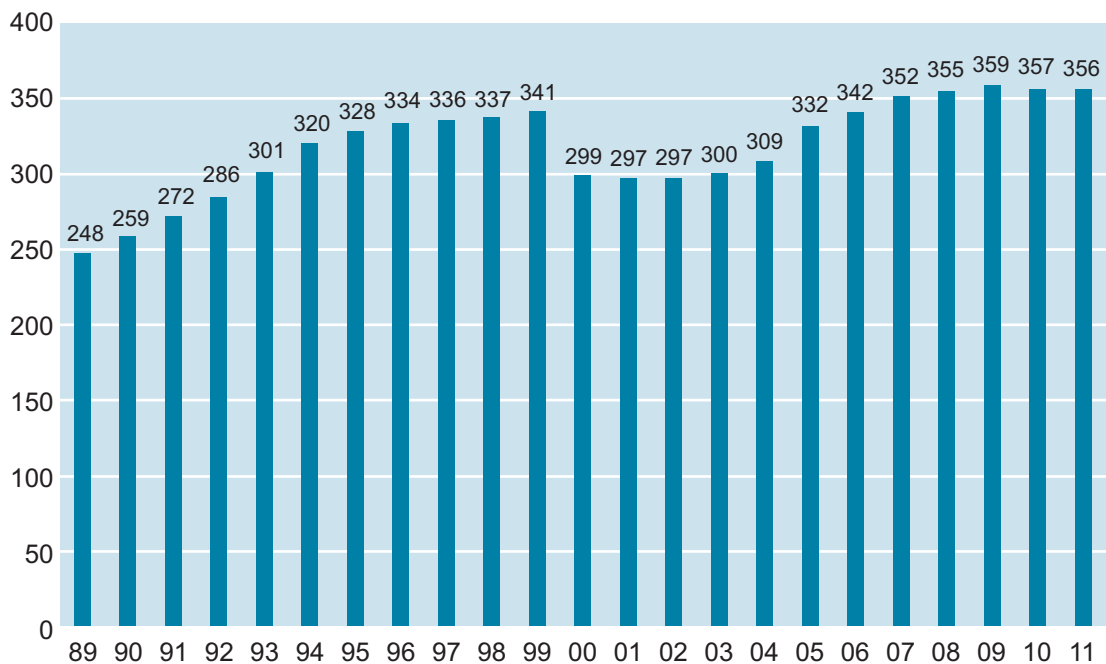


# Average household bills 2011-12

In April 2011, bills for water and sewerage services will rise by an average of 4.61% (this includes 4.71% inflation). Water bills will go up by 4.88% and sewerage bills will go up by 4.35%.

You should note that the bills for 2011-12 are estimates. They are based on forecast data that each company provides, for the year ended 31 March 2011. To calculate the average bill, you must add the average water bill to the average sewerage bill. Remember that different companies may provide your water and sewerage services.

## Average household bills 1989 to 2011 (in 2011-12 prices)



Average unmetered (£)	
Water	Sewerage
188	191
Combined – 379	
Combined unmetered increase of 4.85% (including inflation) over last year	



Average metered (£)	
Water	Sewerage
154	171
Combined – 325	
Combined metered increase of 5.40% (including inflation) over last year	

Numbers may not add because of rounding.

## Average household bills in 2010-11 and 2011-12 (in prices of the day)<sup>a</sup>

	Average water bill for		Change <sup>1</sup> £	Average sewerage bill for		Change <sup>1</sup> £	Total change – combined bill <sup>1</sup>	
	2010-11	2011-12		2010-11	2011-12		£	%
	£	£		£	£			
<b>Water and sewerage companies</b>								
Anglian Water	168	177	9	215	221	6	16	4.1
Dŵr Cymru	166	171	5	234	240	6	11	2.7
<b>Northumbrian Water:</b>								
– Northumbrian	142	153	11	170	183	13	24	7.8
– Essex & Suffolk <sup>2</sup>	187	204	17				17	9.1
Severn Trent Water	158	164	5	140	147	7	13	4.3
South West Water	207	217	11	286	300	14	25	5.1
Southern Water	132	142	11	242	255	13	24	6.4
Thames Water	191	196	4	115	123	8	13	4.1
United Utilities	173	182	9	189	194	5	14	3.9
Wessex Water	203	218	15	206	210	4	19	4.6
Yorkshire Water	150	157	6	177	182	5	11	3.4
							<b>Change water only</b>	
							£	%
<b>Water only companies</b>								
Bristol Water	154	167	13				13	8.2
Cambridge Water	114	118	4				4	3.6
Cholderton Water	192	197	5				5	2.8
Dee Valley Water	130	137	7				7	5.3
Portsmouth Water	89	91	2				2	2.5
Sembcorp Bournemouth Water <sup>3</sup>	139	147	8				8	6.0
South East Water	179	193	14				14	7.8
South Staffs Water	124	130	6				6	4.6
Sutton & East Surrey Water	165	174	9				9	5.2
Veolia Water Central <sup>4</sup>	160	169	9				9	5.9
Veolia Water East <sup>5</sup>	164	169	6				6	3.5
Veolia Water Southeast <sup>6</sup>	184	190	6				6	3.1
<b>Industry average</b>	<b>166</b>	<b>174</b>	<b>8</b>	<b>175</b>	<b>182</b>	<b>8</b>	<b>16</b>	<b>4.6</b>

### Notes:

a. Bills for 2010-11 and 2011-12 are estimates. They are based on provisional and forecast data that each company provides, for the year ending 31 March. Remember that different companies may provide your water and sewerage services. To calculate the combined bill, you must add the average water bill to the average sewerage bill.

1. Numbers in columns may not add because of rounding.

2. Bills for Essex & Suffolk are for water services only.

3. Sembcorp Bournemouth Water is the new name for Bournemouth & West Hampshire Water.

4. Veolia Water Central is the new name for Three Valleys Water.

5. Veolia Water East is the new name for Tendring Hundred Water.

6. Veolia Water Southeast is the new name for Folkestone & Dover Water.

## 2011-12 price limits

	Price limit including inflation (%) <sup>1</sup>	Actual change in average charge (%) <sup>1, 2, 3</sup>
<b>Water and sewerage companies</b>		
Anglian Water	4.71	4.71
Dŵr Cymru	3.41	3.41
Northumbrian Water	8.51	8.50
Severn Trent Water	4.71	4.71
South West Water	8.11	8.11
Southern Water <sup>4</sup>	4.71	6.11
Thames Water	5.11	5.11
United Utilities	4.51	4.51
Wessex Water	5.01	5.01
Yorkshire Water	3.41	3.41
<b>Water only companies</b>		
Bristol Water	8.61	8.61
Cambridge Water	3.71	3.71
Cholderton Water	3.71	3.71
Dee Valley Water	5.31	5.31
Portsmouth Water	2.61	2.61
Sembcorp Bournemouth Water	6.81	6.81
South East Water	8.61	8.61
South Staffs Water	4.71	4.71
Sutton & East Surrey Water	4.71	4.71
Veolia Water Central	5.52	5.52
Veolia Water East	3.31	3.31
Veolia Water Southeast	5.91	5.91

Notes:

1. This includes inflation of 4.71% (November 2010 Retail Price Index).
2. This is the average increase in all charges, not just the charges that apply to households.
3. For some companies, the actual increase in the average charge may not equal the price limit (including inflation) because it has not taken all of its allowable price limit for the year.
4. The actual increase in Southern Water's average charge includes a transitional adjustment of 1.4% relating to the company's universal metering programme.