

## Open Water programme – roles of different organisations for individual pieces of work

Many different organisations have a role in opening a new retail market for water and wastewater services for non-household customers in England – and those eligible in Wales – by April 2017. Collectively this work is called the ‘Open Water programme’.

The table below shows for individual pieces of work, which organisation(s):

- must deliver them (‘responsible’)
- are answerable and are the decision maker (‘accountable’);
- are consulted in finalising them (‘consulted’) and
- are informed about the outcomes (‘informed’).

All of this work is in the [latest integrated retail market opening plan](#), which is available on Ofwat’s website.

**Key:** (R) Responsible, (A) Accountable, (C) Consulted, (I) Informed

Key owner	Products <sup>1</sup>	UK Govt. (Defra)	Welsh Govt.	Scottish Govt.	Ofwat	Interim Panel	WICS	MOSL	Other regulators	Market participants	Customers (and CCW, etc)
Defra	D1. Commencement of legislation	R, A	C	C	C	I	C	C	C	I	I

<sup>1</sup> We have included in the integrated programme plan the references to each product listed here.

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	D2. Lay cross-border regs	R, A	I	A	C	I	C	C	I	C	C
	D3. Lay exit regs.	R, A	C	I	C	I	C	C	C	C	C
	D4. Defra publish WSS Licence	R, A	C	C	C	C	C	C	C	C	C
	D5. SoS decision on statutory codes	R, A	I	I	I	I	I	I	I	I	I
	D6. Government (UK and Welsh) engagement and consultation on charging guidance	R, A	R, A	I	C	I	I	C	C	C	C
	D7. SOS sign off on market opening (based on assurance)	R, A	C	C	C	I	C	C	I	I	I
	D8: Lay and finalise GSS regs	R, A	C	I	I	I	I	I	I	I	I

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Ofwat	O1. Produce new GSS guidance	C	C	I	R, A	I	C	C	C	C	C
	O2. Produce deemed contracts	C	C	I	A	I	C	C	I	R	C
	O3. Finalise new WSSL	C	C	I	R, A	I	C	C	C	C	C
	O4. Consult on full suite of market documents (Final codes/market documents)	I	I	I	A	R	I	I	I	I	I
	O5. MO and systems vesting	C	C	C	A, R	I	C	C	I	C	C
	O6. Publish charging scheme rules	C	C	I	R, A	I	I	C	C	C	C
	O7. Integrated programme plans, risks and issues	R	C	I	R, A	I	R	R	I	C	I

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	O8. Co-ordinated engagement.	R, A	C	I	R, A	I	R, A	R, A	I	C	I
	O9. Business customer engagement and awareness raising	C	C	I	R, A	I	C	C	I	C	C
MOSL	M1. MAP final conclusions (post vendor) baseline codes/market documents	C	I	I	C	I	I	R, A	C	C	C
	M2. Systems commissioning (procure, build, test and implement)	C	C	I	C	I	C	R, A	I	C	I
	M3. MO CEO appointed (MO established)	C	C	I	C	I	C	A, R	I	C	C
	M4. Support to companies – business planning processes	C	I	I	C	I	C	R, A	C	C	C

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	M5. Transition – central support to companies	I	I	I	C	I	C	R, A	C	C	C
All	A1. Assurance actions/deliverables (to support key products and SoS decisions)	R, A	C	I	R, A	I	R, A	R, A	I	C	I
Mkt particip.	C1. Clean and mark t ready data & systems				C	I	C	C		R, A	
	C2. Market ready companies				C	I	C	C		R, A	