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**From:** Atkinson, Jacqueline (DWI) [<mailto:Jacqueline.Atkinson@defra.gsi.gov.uk>]  
**Sent:** 18 February 2013 13:59  
**To:** Jon Ashley  
**Cc:** Purcell, Milo (DWI); Cordiner, Elinor (DWI)  
**Subject:** RE: Ofwat consultation - guidance on negotiating bulk supplies  
**Attachments:** 06-2012.pdf

Dear Jon,

Thank you for the opportunity to comment on the Consultation – guidance on negotiating bulk supplies.

Our suggestions are as follows:

1. Under section **4.5 Quality of water supplied** – At the end of the 2<sup>nd</sup> paragraph, to add a further sentence to explain the duty of the supplier to inform the recipient company of any changes to the quality of water supplied, in particular of any events having the potential to lead to unwholesome water being supplied to consumers.
2. Also under section **4.5**, to refer to the Inspectorate's Information letter 06/2012 – Regulation 15 Compliance Arrangements (attached) – which explains companies' duties for carrying risk assessments of new sources.
3. Under section **4.9 – Co-operation in emergency situations** – where it says "*it would be helpful if the bulk supply agreement explained how parties deal with emergencies*", we would suggest that it should read "*It is essential for bulk supply agreements to explain how the parties will deal with emergencies*". This is because an emergency is likely to affect quality and/or sufficiency of the water supply, both of which have the potential to affect public health.

If you would like to these points further, please contact me.

With regards.

Jacky Atkinson