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Retail Market Opening Programme
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Our ref:

28 January 2016

Dear Christian,

Consultation on priority changes to Instruments of Appointment and Water Supply Licences for non-household retail market opening

We are pleased to be able to respond to the above consultation. Our views are from a retail perspective.

We support the proposed drafting changes to the Instrument of Appointment and Water Supply Licence in removing the in-area trading ban.

We have reviewed the wording of the proposed new readiness condition to be added to the Instrument of Appointment and Water Supply Licence. Whilst we strongly support the need for accurate data in the market, we recognise that this will be extremely challenging. Therefore, we propose a slight modification to the wording so it reads:

“The [Licensee][Appointee] shall take such steps and do such things as are within its power and which are or may be necessary or expedient to ensure INsofar as practicable that it is ready for the opening of the Competitive Market on and from the Go Live Date including, without limitation.....”

We support the use of section 13 and section 17J of the Water Industry Act 1991 to introduce the new readiness condition.

I hope that our comments are useful. Should you have any queries or wish to discuss our response in more detail then please do not hesitate to contact me.

Yours sincerely,

Wendy Monk
Head of Policy and Compliance

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