The Data Protection Act 1998 provides you, the data subject, with a right to receive a copy of the data/information we hold about you or to authorise someone to act on your behalf. Please complete this form if you wish to see your data. You will also need to provide proof of your identity and a fee. Your request will be processed within 40 calendar days upon receipt of a fully completed form, proof of identity and fee.

## Proof of identity

We require proof of your identity before we can disclose personal data. Proof of your identity should include a copy of two documents such as your birth certificate, passport, driving licence, official letter addressed to you at your address e.g. bank statement, recent utilities bill or council tax bill. The documents should include your name, date of birth and current address. If you have changed your name, please supply relevant documents evidencing the change.

## Administration fee

There is a fee of £10.00 for subject access requests and cheques or postal orders should be made payable to Ofwat.

Section 1

Please fill in your details (the data subject). If you are not the data subject and you are applying on behalf of someone else, please fill in the details of the data subject below and not your own.

|  |  |  |
| --- | --- | --- |
| Title: Mr  Mrs  Ms  Miss  Other: | | |
| Surname/family name: | | |
| First name(s) | | |
| Date of birth: | | |
| Address:  Postcode: | | |
| Previous addresses:  Postcode: |  |  |
| Day time telephone number(s) | | |
| I am enclosing the following copies as proof of identity:  Birth certificate  Driving licence  Passport  An official letter to my address  | | |
| If none of these are available, please contact Ofwat for advice on 0121 644 7664. | | |

|  |
| --- |
| Personal information |
| If you only want to know what information is held in specific records please indicate in the box below. Please tell us if you know in which capacity the information is being held, together with any names or dates you may have. If you do not know the current name of the Team just tell us what you do know. If you do not know exact dates, please give the year(s) that you think may be relevant. |
| Details |
| Employment records  If you are now, or have been employed by Ofwat and are seeking personal information in relation to your employment please provide details of your staff number, unit, team or dates of employment. |

Section 2

Please complete this section of the formwith your details if you are acting on behalf of someone else (in other words the data subject).

If you are NOTthe data subject, but an agent appointed on their behalf, you will need to provide evidence of your identity as well as that of the data subject and proof of your right to act on their behalf.

|  |  |  |
| --- | --- | --- |
| Title: Mr  Mrs  Ms  Miss  Other: | | |
| Surname/family name: | | |
| First name(s) | | |
| Date of birth: | | |
| Address:  Post Code: | | |
| Previous addresses:  Post Code: |  |  |
| Day time telephone number(s) | | |

Please provide proof of identity and the administration fee as detailed on page 1.

|  |
| --- |
| I am enclosing the following copies as proof of identity:  Birth certificate  Driving licence  Passport  An official letter to my address  |
| If none of these are available, please contact Ofwat for advice on 0121 644 7664. |
| What is your relationship to the data subject? (e.g. parent, carer, legal representative) |
| I am enclosing the following copy as proof of legal authorisation to act on behalf of the data subject:  Letter of authority  Lasting or Enduring Power of Attorney   Evidence of parental responsibility  Other (give details): |

|  |  |
| --- | --- |
| Data subject declaration | |
| I certify that the information provided on this form is correct to the best of my knowledge and that I am the person to whom it relates. I understand that Ofwat is obliged to confirm proof of identity/authority and it may be necessary to obtain further information in order to comply with this subject access request. | |
| Name: | |
| Signature: | Date: |

Or

|  |  |
| --- | --- |
| Authorised person – declaration (if applicable) | |
| I confirm that I am legally authorised to act on behalf of the data subject. I understand that Ofwat is obliged to confirm proof of identity/authority and it may be necessary to obtain further information in order to comply with this subject access request. | |
| Name: | |
| Signature: | Date: |
| Warning: a person who unlawfully obtains or attempts to obtain data is guilty of a criminal offence and is liable to prosecution. | |

|  |
| --- |
| I wish to:  Receive the information by post\*   Collect the information in person   View a copy of the information only   Go through the information with a member of staff  |

\*Please be aware that if you wish us to post the information to you, we will take every care to ensure that it is addressed correctly. However, we cannot be held liable if the information is lost in the post or incorrectly delivered or opened by someone else in your household. Loss or incorrect delivery may cause you embarrassment or harm if the information is sensitive.

Please send your completed form, proof of identity, and fee by post to:

Freedom of Information  
Operations  
Ofwat  
7 Hill Street  
Birmingham B5 4UA