

24 March 2016

Our ref:

Your ref:

south east water

Mr Tim Griffiths
Retail Market Opening Programme
Ofwat
21 Bloomsbury Street
London
WC1B 3HF

Dear Mr Griffiths,

On behalf of our Board, I confirm that South East Water Ltd accepts the proposed new condition of its instrument of appointment regarding readiness for retail market opening as set out in Appendix A of the consultation document issued by Ofwat pursuant to section 55 of the Water Act 2014 on 3 March 2016.

Yours sincerely,



Paul Butler
Managing Director

**Rocfort Road
Snodland
Kent
ME6 5AH**

CUSTOMER ENQUIRIES
0333 000 1122

BUSINESS CALLERS
0333 000 2244

WATER SUPPLY - 24hr EMERGENCIES
0333 000 0365

WEB
www.southeastwater.co.uk

EMAIL
www.southeastwater.co.uk/contact

South East Water Ltd
Registered in England No. 2679874

Registered Office:
Rocfort Road, Snodland, Kent, ME6 5AH

South East Water is an Investor in People