

## **Response from Utilities Intermediaries Association to consultation on supplementary guidance on whether non-household customers in England and Wales are eligible to switch their retailer**

Sincere apologies for not responding in a more formal way but I just wished to make an additional comment regarding the “Consultation on supplementary guidance: assessing whether non-household customers in England and Wales are eligible to switch their water and wastewater retailer”

I have read through the documents but have limited time to reply.

I would wish for Ofwat to make the principle clear, and I may have over looked if it is already clear; that the responsibility for the payment of the account should be considered as a determination as to the NHH / HH decision. If the responsible person for any payment to the supplier of services is a domestic customer, then the supply or service is or should be considered as domestic and if an organisation or business is responsible for the invoice / payment then the Non Household definition rules.

I trust this is not to be considered naive in all that has been written.

Regards

Peter N Thompson