

Response from Dwr Cymru (Welsh Water) to consultation on supplementary guidance on whether non-household customers in England and Wales are eligible to switch their retailer

Thank you for the opportunity to respond to the Consultations referenced. Dŵr Cymru Welsh Water (DCWW) welcomes the clarification provided by the proposed supplementary guidance in relation to eligibility.

However, there is one area on which we believe that an amendment to the supplementary guidance for the purposes of clarification in relation to Wales is required.

In Wales, where the 50 MI per annum threshold will continue, according to previous guidance (August 2015, Section 3.2) on the definition of a premises when the threshold requirement applies, a mixed-use premises such as a university campus that is within a single boundary, should be considered a single site. This guidance does not apply in England, where the relevant definition of a premises for consideration of eligibility is a single property.

Therefore, the stipulation in the supplementary guidance in Section 1.4.1 that a self-catered hall of residence within a wider campus will not be eligible does not apply in Wales, and this should be made clear.

Yours faithfully

Daniel Davies