

Eligibility Guidance Consultation  
Retail Market Opening Programme  
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26 April 2016

Dear Sir,

### **UPDATED ELIGIBILITY GUIDANCE CONSULTATION**

Thank you for the opportunity to contribute to the consultation on the Updated Eligibility Guidance, as contained in Appendix A of the consultation document.

South West Water and Bournemouth Water have only one comment on the updated guidance, which is that it would be helpful if the Eligibility Guidance and Supplementary Guidance were reissued as a single document. It is possible that some customers will want copies of the guidance so a single document would be more customer friendly. Other than this point, we are happy with the changes to the document.

Please let me know if you require any further information.

Yours faithfully,



**Iain Vosper**  
**Regulatory Director**

