

Centre City Tower, 7 Hill Street, Birmingham B5 4UA
21 Bloomsbury Street, London WC1B 3HF

By email

25 April 2016

Environmental Information Regulations –Request For Information

Reference: EIR 45042016

Dear [REDACTED]

Thank you for your request for information. I write to confirm that the information you have requested is not held by Ofwat.

For your information Ofwat is not part of OpenDefra as we are a non-ministerial department and not a Defra Executive Agency. We do not hold any data as specified in the spreadsheet submitted.

That said, transparency is a major part of Ofwat's strategy and we routinely publish as much information as we can and will continue to expand in this area. We also require companies to publish their main information returns to us for customers and other stakeholders to see.

There is some dataset information currently available on our [website](#) including returns and KPI's etc and we hope to increase our data capture in the future, by working with the water companies in order to disclose as much data as possible through a web portal system.

You may wish to direct your request to individual water companies as they are also subject to the Environmental Information Regulations and may be able to provide information on their infrastructure for specific sites.

Freedom of Information/EIR Information Not Held

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If you have any queries or concerns with regard to the content of this email please do contact me, quoting the reference number.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of the decision, please contact:

Programme Office
Ofwat
Centre City Tower
7 Hill Street
Birmingham B5 4UA
mailbox@ofwat.gsi.gov.uk

If you are not happy with the outcome of that review you can ask the Information Commissioner's Office to consider your complaint. Generally, the ICO will not make a decision unless you have exhausted Ofwat's complaints procedure. The ICO can be contacted at:

<https://ico.org.uk/>

or

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow

Yours sincerely,

Freedom of Information/EIR Information Not Held

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Christine Manise

Senior Associate, Freedom of Information

Operations

Ofwat

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