

Centre City Tower, 7 Hill Street, Birmingham B5 4UA
21 Bloomsbury Street, London WC1B 3HF

By email

06 May 2016

Freedom of Information Act –Request For Information

Reference: EIR 56052016

Dear 

Thank you for your email in which you request information concerning Long Reach Sewerage Treatment Plant (STW).

I can confirm that we do hold the information you have requested. In respect of your specific questions please find Ofwat's responses below:

1. What is the current installed Treatment capacity (in Population Equivalent (p.e. units)?

Price limits set for the periods 2005-10 and 2010-15 provided for capital investment to cater for growth in the catchment served by Long Reach STW. Information provided to us as part of Thames Water's 2009 business plan submission indicates that the upgrade included the construction of additional aeration lanes and final settlement tanks to cater for a design p.e. of 890,000.

2. What is the current population equivalent treated at this works? (Effectively what is the spare capacity at this treatment plant)

Our most recent information on the p.e. served by Long Reach STW was provided by Thames Water in August 2013. It states that in 2012-13 the population equivalent of the total load received at the works was 857,000.

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For your information you may find further information of value by accessing the relevant business plans from [Thames Water's](#) website. Thames Water are also subject to the terms and conditions of the EIR's and may also be able to help you access further information.

If you have any queries or concerns with regard to the content of this email please do contact me, quoting the reference number.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of the decision, please contact:

Programme and Project Management Office
Ofwat
Centre City Tower
7 Hill Street
Birmingham B5 4UA
mailbox@ofwat.gsi.gov.uk

If you are not happy with the outcome of that review you can ask the Information Commissioner's Office to consider your complaint. Generally, the ICO will not make a decision unless you have exhausted Ofwat's complaints procedure. The ICO can be contacted at:

<https://ico.org.uk/>

or

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow

Yours sincerely,

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