

Freedom of Information/EIR Information Not Held

Centre City Tower, 7 Hill Street, Birmingham B5 4UA
21 Bloomsbury Street, London WC1B 3HF

By email

11 May 2016

Environmental Information Regulations –Request For Information

Reference: EIR 58052016

Dear 

Thank you for your request for information. I write to confirm that the information you have requested is not held by Ofwat.

We did hold physical copies up until 2007, but these records have now been disposed of.

You may wish to contact the Department for Environment, Food and Rural Affairs (Defra), as the relevant successor of the Department of the Environment to see if they hold the information or contact the National Archives in case the information was transferred there. I have provided below their details should you wish to contact them.

Defra
defra.helpline@defra.gsi.gov.uk

The National Archives
www.nationalarchives.gov.uk

Alternatively you may wish to contact the relevant water company as they are also subject to the Environmental Information Regulations.

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If you have any queries or concerns with regard to the content of this email please do contact me, quoting the reference number.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of the decision, please contact:

Programme and Project Management Office
Ofwat
Centre City Tower
7 Hill Street
Birmingham B5 4UA
mailbox@ofwat.gsi.gov.uk

If you are not happy with the outcome of that review you can ask the Information Commissioner's Office to consider your complaint. Generally, the ICO will not make a decision unless you have exhausted Ofwat's complaints procedure. The ICO can be contacted at:

<https://ico.org.uk/>

or

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow

Yours sincerely,

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