

Centre City Tower, 7 Hill Street, Birmingham B5 4UA
21 Bloomsbury Street, London WC1B 3HF

By email

11 May 2016

Environmental Information Regulations - Request For Information

Reference: 

Thank you for your request for information concerning:

Carbon Emissions

Your request has now been considered under the terms of the Freedom of Environmental Information Regulations (EIR).

Under Regulation 6 of the EIR 2004 6 we are not required to provide information in response to a request if it is already reasonably accessible to you.

The information you have requested is available in a single format up until 2014/15 and can be found on Ofwat's website at the link below:

<http://www.ofwat.gov.uk/regulated-companies/comparing-companies/performance/companies-performance-2014-15/environmental-impact/>
(see GHG emissions, in units of kilotonnes of CO2 emitted).

This information was reported under regulatory requirements to publish particular Key Performance Indicators (KPI's) until 2014/15, and the guidance for these is located at this link - <http://www.ofwat.gov.uk/publication/key-performance-indicators-guidance/>

For 2015/16 the figures have not been published yet (July 2016) – but instead of reporting against Ofwat's KPIs, companies now have to report against their own performance commitments. For most companies, this will include GHG emissions. However, Ofwat have said that they can depart from this definition if they agree a different target with their customers.

Freedom of Information/EIR S21

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If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of the decision, please contact:

Programme and Project Management Office
Ofwat
Centre City Tower
7 Hill Street
Birmingham B5 4UA
mailbox@ofwat.gsi.gov.uk

If you are not happy with the outcome of that review you can ask the Information Commissioner's Office to consider your complaint. Generally, the ICO will not make a decision unless you have exhausted Ofwat's complaints procedure. The ICO can be contacted at:

<https://ico.org.uk/>

or

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow

Yours sincerely,

Christine Manise
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