

Centre City Tower, 7 Hill Street, Birmingham B5 4UA  
21 Bloomsbury Street, London WC1B 3HF

By email

25 May 2016

Environmental Information Regulations –Request For Information

Reference: EIR 71052016

Dear 

Thank you for your request for information. I write to confirm that the information you have requested is not held by Ofwat.

We did hold physical copies up until 2007, but these records have now been disposed of when Ofwat underwent a restructure and these records were no longer required for business need.

You may wish to contact the Department for Environment, Food and Rural Affairs (Defra), as the relevant successor of the Department of the Environment to see if they hold the information or contact the National Archives in case the information was also transferred there. I have provided below their details should you wish to contact them.

Defra  
[defra.helpline@defra.gsi.gov.uk](mailto:defra.helpline@defra.gsi.gov.uk)

The National Archives  
[www.nationalarchives.gov.uk](http://www.nationalarchives.gov.uk)

Alternatively you may wish to contact the relevant water company as they are also subject to the Environmental Information Regulations.

Freedom of Information/EIR Information Not Held

---

Centre City Tower, 7 Hill Street, Birmingham B5 4UA  
21 Bloomsbury Street, London WC1B 3HF

If you have any queries or concerns with regard to the content of this email please do contact me, quoting the reference number.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of the decision, please contact:

Programme and Project Management Office  
Ofwat  
Centre City Tower  
7 Hill Street  
Birmingham B5 4UA  
[mailbox@ofwat.gsi.gov.uk](mailto:mailbox@ofwat.gsi.gov.uk)

If you are not happy with the outcome of that review you can ask the Information Commissioner's Office to consider your complaint. Generally, the ICO will not make a decision unless you have exhausted Ofwat's complaints procedure. The ICO can be contacted at:

<https://ico.org.uk/>

or

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow

Yours sincerely,

Freedom of Information/EIR Information Not Held

---

Centre City Tower, 7 Hill Street, Birmingham B5 4UA  
21 Bloomsbury Street, London WC1B 3HF

Christine Manise

Senior Associate, Freedom of Information

Programme and Project Management

Ofwat

Centre City Tower

7 Hill Street

Birmingham B5 4UA