

Freedom of Information/EIR Information Not Held

Centre City Tower, 7 Hill Street, Birmingham B5 4UA
21 Bloomsbury Street, London WC1B 3HF

By email

20 June 2016

Freedom of Information Act –Request For Information

Reference: EIR 83062016

Dear 

Thank you for your request for information. I write to confirm that the information you have requested is not held by Ofwat.

Ofwat does not hold or collect postcode mapping data for any of the water companies. We do hold a [boundary map](#) which designates the relevant water companies throughout England and Wales.

For your information there are some additional postcodes at the beginning of each water company licence, which are specific sites added since the boundary map was produced in 1989 (in some instances not in the same area). All the water company licences can be found on our [website](#) for further information and do contain a more detailed map of the area covered by each water company.

If you have any queries or concerns with regard to the content of this email please do contact me, quoting the reference number.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of the decision, please contact:

Programme Office
Ofwat
Centre City Tower

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7 Hill Street
Birmingham B5 4UA
mailbox@ofwat.gsi.gov.uk

If you are not happy with the outcome of that review you can ask the Information Commissioner's Office to consider your complaint. Generally, the ICO will not make a decision unless you have exhausted Ofwat's complaints procedure. The ICO can be contacted at:

<https://ico.org.uk/>

or

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow

Yours sincerely,

Richard Barton
Senior Associate
Operations
Ofwat
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Birmingham B5 4UA