



*By email

02.02.2016

Freedom of Information Act- Request For Information

Reference: Fol 06012016

Dear 

Thank you for your email in which you request:

Could you please advise the name of the Projects that the various water companies agreed to carry out in AMP 6 that you agreed with them in your Final Determinations?

Your request has now been considered and we can confirm the following information:-

As we regulate by agreeing outcomes this means that no specific projects with the water companies were agreed in the final determination. An example of this would be, for instance the acceptable level of sewer flooding for a certain level of revenue from customer bills. Although companies would normally have a set of projects planned when putting in their business plan, they are able to modify their plans through the five year period to deliver the outcomes in the most efficient way; they are not bound by any scheme.

We do set efficient costs for each company. Where they cannot justify the costs for a large project, we do not include these costs in the determination. This does not mean that we do not allow a company to carry out that project, but we do not include the costs.

Other regulators do have some demands for specific projects – including the Environment Agency and Drinking Water Inspectorate and companies provide Water Resource Management Plans to the Secretary of State with specific projects included. We do not monitor these projects only the overall performance levels.

Freedom of Information/EIR Provide the Information

If you have any queries or concerns with regard to the content of this email please do contact me, quoting the reference number.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of the decision, please contact:

Programme Office
Ofwat
Centre City Tower
7 Hill Street
Birmingham B5 4UA
mailbox@ofwat.gsi.gov.uk

If you are not happy with the outcome of that review you can ask the Information Commissioner's Office to consider your complaint. Generally, the ICO will not make a decision unless you have exhausted Ofwat's complaints procedure. The ICO can be contacted at:

<https://ico.org.uk/>

or

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow

Yours sincerely,

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