

Freedom of Information/EIR Information Not Held

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Centre City Tower, 7 Hill Street, Birmingham B5 4UA  
21 Bloomsbury Street, London WC1B 3HF

By email

01 April 2016

Freedom of Information Act/Environmental Information Regulations –  
Request For Information

Reference: FOI 34032016

Dear 

Thank you for your request for information. I write to confirm that Ofwat does not hold the data requested in digital mapping format. Currently we only hold the data in hard copy format as part of our registers containing companies' licences.

If you would like a certified copy of one or more of the maps held on our official register (section 195(4) of the Water Industry Act 1991), further details including costs can be found on our website at <http://www.ofwat.gov.uk/foi/#register>.

If you have any queries or concerns with regard to the content of this email please do contact me, quoting the reference number.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of the decision, please contact:

Programme Office  
Ofwat  
Centre City Tower  
7 Hill Street  
Birmingham B5 4UA  
[mailbox@ofwat.gsi.gov.uk](mailto:mailbox@ofwat.gsi.gov.uk)

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If you are not happy with the outcome of that review you can ask the Information Commissioner's Office to consider your complaint. Generally, the ICO will not make a decision unless you have exhausted Ofwat's complaints procedure. The ICO can be contacted at:

<https://ico.org.uk/>

or

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow

Yours sincerely,

Christine Manise  
Senior Associate, Freedom of Information  
Operations  
Ofwat  
Centre City Tower  
7 Hill Street  
Birmingham B5 4UA