

Centre City Tower, 7 Hill Street, Birmingham B5 4UA
21 Bloomsbury Street, London WC1B 3HF

By email

08 April 2016

Freedom of Information Act –Request For Information

Reference: FOI 42042016

Dear 

Thank you for your email in which you request information concerning water company performances.

I can confirm that we hold some of the information requested, but due to the length of time that has elapsed we now only hold a small amount of data. The original disks and returns have been disposed in accordance with our retention and disposal schedule and to reassemble the information would fall outside of the scope of the Act. Even if we had capacity to do undertake this, the cost of doing so would exceed the appropriate limit of £600. Further information on charges can be found on our website.

However, if there are any particular items you feel that you could use for your dissertation, we would be happy to provide this on the proviso that the we hold the information.

For your information the link below sets out the requirement for June returns from 2000.

<http://webarchive.nationalarchives.gov.uk/20081222195848/http://ofwat.gov.uk/legacy/aptrix/ofwat/publish.nsf/Content/assessmentofcompanyperformance.html>

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Most of the important indicators are still available through The National Archives – and some of the data contained dates back to 1996. We do not hold data prior to these dates.

If you have any queries or concerns with regard to the content of this email please do contact me, quoting the reference number.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of the decision, please contact:

Programme Office
Ofwat
Centre City Tower
7 Hill Street
Birmingham B5 4UA
mailbox@ofwat.gsi.gov.uk

If you are not happy with the outcome of that review you can ask the Information Commissioner's Office to consider your complaint. Generally, the ICO will not make a decision unless you have exhausted Ofwat's complaints procedure. The ICO can be contacted at:

<https://ico.org.uk/>

or

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow

Yours sincerely,

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