

Centre City Tower, 7 Hill Street, Birmingham B5 4UA
21 Bloomsbury Street, London WC1B 3HF

By email

06 May 2016

Environmental Information Regulations –Request For Information

Reference: EIR 53042016

Dear 

Thank you for your request for information. I write to confirm that the information you have requested is not held by Ofwat.

I can advise that we do not recognise the project identification numbers P3065 or P4983. However, we do recognise the project solution references S3777, S5357 and S10180 and can confirm that each of these projects was included in Thames Water's 2009 business plan and taken into account when we set price limits in 2009 for the period 2010-15. Thames Water's archived business plans for 2009 can be found on their [website](#).

Of the three projects, we do not have any information about the delivery of S3777, nor would we necessarily expect to have, this being a relatively minor capital maintenance scheme.

With regard to the other two schemes, in a technical appendix to Thames Water's 2013 business plan, the company advised us that both projects were on track to be delivered by 31 March 2015. In a report submitted in February 2016 Thames Water advised that S5357 (an odour control scheme) had been delivered (though no completion or beneficial use date was given). Consultants appointed by Thames Water to provide independent assurance of the delivery of AMP5 (2010-15) outputs confirmed that "the new odour abatement equipment is in place, has been

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commissioned and has passed performance tests”. No specific information has been provided to confirm the delivery of S10180 (a project to provide additional sludge treatment capacity for growth) but, from earlier information provided by Thames Water we may infer that this project has also been delivered. This confirmed that the sludge scheme was “being delivered as a synergistic solution with the Long Reach odour scheme”.

In summary, and to respond to your final question, we have no reason to suppose that in relation to the projects discussed above Thames Water have not met their regulatory requirements.

It may help you to know that Thames Water are subject to the terms and conditions of the Environmental Information Regulations 2004 and as such are expected to respond to any requests for information they receive directly. They are also expected to publish environmental information as a matter of routine. Therefore it may be beneficial to request further specific information directly from Thames Water.

If you have any queries or concerns with regard to the content of this email please do contact me, quoting the reference number.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of the decision, please contact:

Programme and Project Management Office
Ofwat
Centre City Tower
7 Hill Street
Birmingham B5 4UA
mailbox@ofwat.gsi.gov.uk

If you are not happy with the outcome of that review you can ask the Information Commissioner’s Office to consider your complaint. Generally, the ICO will not make a decision unless you have exhausted Ofwat’s complaints procedure. The ICO can be contacted at:

<https://ico.org.uk/>

Freedom of Information/EIR Information Not Held

Centre City Tower, 7 Hill Street, Birmingham B5 4UA
21 Bloomsbury Street, London WC1B 3HF

or

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow

Yours sincerely,

Christine Manise
Senior Associate, Freedom of Information
Programme and Project Management
Ofwat
Centre City Tower
7 Hill Street
Birmingham B5 4UA