

Freedom of Information/EIR Information Not Held

Centre City Tower, 7 Hill Street, Birmingham B5 4UA 21 Bloomsbury Street, London WC1B 3HF

By email

03 May 2016

Freedom of Information Act- Request For Information

Reference: Fol 55052016

Dear

Thank you for your request for information. I write to confirm that the information you have requested is not held by Ofwat.

The regulatory capital value data we do hold can be found on our website at the below link. 2015/16 data will be published in July this year

http://www.ofwat.gov.uk/publications/regulatory-capital-value-updates/

If you require further information in applying for a Water Provider license you can view our guidance and application forms below:

Application form: <a href="http://www.ofwat.gov.uk/publication/water-supply-licence-andor-sewerage-licence-application-form/">http://www.ofwat.gov.uk/publication/water-supply-licence-andor-sewerage-licence-application-form/</a>

Guidance document: <a href="http://www.ofwat.gov.uk/publication/application-process-water-sewerage-licences-retail-market-opening-non-household-customers-guidance/">http://www.ofwat.gov.uk/publication/application-process-water-sewerage-licences-retail-market-opening-non-household-customers-guidance/</a>

If you require further information regarding applications please contact Emma Hart via 0121 644 7500, option 6 which is the licence applications line.

If you have any queries or concerns with regard to the content of this email please do contact me, quoting the reference number.

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If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of the decision, please contact:

Programme Office
Ofwat
Centre City Tower
7 Hill Street
Birmingham B5 4UA
mailbox@ofwat.gsi.gov.uk

If you are not happy with the outcome of that review you can ask the Information Commissioner's Office to consider your complaint. Generally, the ICO will not make a decision unless you have exhausted Ofwat's complaints procedure. The ICO can be contacted at:

https://ico.org.uk/

or

The Information Commissioner's Office Wycliffe House Water Lane Wilmslow

Yours sincerely,



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Centre City Tower, 7 Hill Street, Birmingham B5 4UA 21 Bloomsbury Street, London WC1B 3HF

**Christine Manise** 

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Operations

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