

Freedom of Information/EIR Information Not Held

Centre City Tower, 7 Hill Street, Birmingham B5 4UA
21 Bloomsbury Street, London WC1B 3HF

By email

24 May 2016

Freedom of Information Act –Request For Information

Reference: FOI 69052016

Dear 

Thank you for your request for information. I write to confirm that the information you have requested is not held by Ofwat.

For your information we were aware that some water companies were interested in undertaking a “Smart Water” scheme, but we do not know if they actually implemented the scheme they were proposing. There is no requirement for companies to tell us if they are operating such a scheme or any reason why we would need to collect this information.

In relation to your points at questions 2 and 3 Ofwat would not hold any information on this nor have any reason to. These questions may be answered by the water companies although they are not subject to the Freedom of Information Act 2000 (FOIA) only the Environmental Information Regulations 2004.

It may also be appropriate to address question 3 to HMRC direct as they are also subject to the FOIA. Their address for requests can be found [here](#).

If you have any queries or concerns with regard to the content of this email please do contact me, quoting the reference number.

FOI 2 Information Not Held

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If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of the decision, please contact:

Programme and Project Management Office
Ofwat
Centre City Tower
7 Hill Street
Birmingham B5 4UA
mailbox@ofwat.gsi.gov.uk

If you are not happy with the outcome of that review you can ask the Information Commissioner's Office to consider your complaint. Generally, the ICO will not make a decision unless you have exhausted Ofwat's complaints procedure. The ICO can be contacted at:

<https://ico.org.uk/>

or

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow

Yours sincerely,

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