

Centre City Tower, 7 Hill Street, Birmingham B5 4UA
21 Bloomsbury Street, London WC1B 3HF

By email

27 June 2016

Freedom of Information- Request For Information

Reference: FOI 80062016

Dear 

Thank you for your email in which you request information concerning Fleet vehicles and specifically:

- 1) Maintenance/support contracts for vehicle telematics?
- 2) Makes and models for all vehicles can you also put this with the supplier of the vehicles?

Ofwat confirms it does hold some of the information you have requested.

In your 2015 Freedom of Information (FOI) request Ofwat confirmed it did not own or hire a fleet of vehicles. This position has not altered and therefore we do not have any maintenance or support contracts for any vehicle.

Ofwat does have cause to hire vehicles on an adhoc basis and in those circumstances we use the services of Enterprise car/van hire. This company is used as they are on the Government Procurement Framework to which Ofwat has an obligation to procure goods and services.

The details of the vehicles hired are on the attached sheet. As we have not had permission from Enterprise we have not disclosed vehicle registration details.

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Please note that some information is exempt from disclosure under the following exemptions.

Section 40- Personal Data

Personal data of Ofwat staff and Enterprise contacts have been withheld from disclosure in this instance. Ofwat feels that to disclose this information would be a breach of the Data Protection Act 1998.

Section 43-Commercial Interests

Information in relation to Section 43 – Commercial Interests

This exemption applies because Ofwat considers that to disclose details of financial information relating to credit card and bank data may affect its commercial interests.

Public Interest Test

This exemption is subject to a public interest test. There is a clear public interest in disclosing information that helps the public to understand the way a public authority works. Ofwat believes that the disclosure of any financial data relating to credit card and bank details, whether by deliberation or accidental, may come into contact with individuals or organisations with the capabilities of fraudulent and/or criminal capacity. This data could then be vulnerable to criminal activity and fraudulent use of public funds. Ofwat feels that the public interest in withholding the data outweighs the decision to disclose the information.

We therefore deem this exemption engaged.

If you have any queries or concerns with regard to the content of this email please do contact me, quoting the reference number.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of the decision, please contact:

Programme and Project Management Office
Ofwat
Centre City Tower
7 Hill Street

Freedom of Information/EIR Provide the Information

Centre City Tower, 7 Hill Street, Birmingham B5 4UA
21 Bloomsbury Street, London WC1B 3HF
Birmingham B5 4UA
mailbox@ofwat.gsi.gov.uk

If you are not happy with the outcome of that review you can ask the Information Commissioner's Office to consider your complaint. Generally, the ICO will not make a decision unless you have exhausted Ofwat's complaints procedure. The ICO can be contacted at:

<https://ico.org.uk/>

or

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow

Yours sincerely,

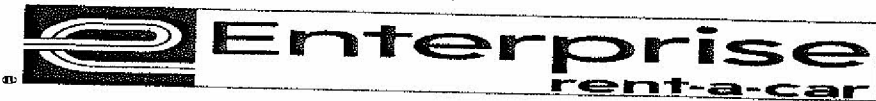
Christine Manise
Senior Associate, Freedom of Information
Programme and Project Management
Ofwat
Centre City Tower
7 Hill Street
Birmingham B5 4UA

19/4/16 -



Redacted-Third party data

Enterprise - paid over the phone



Vehicle Number
D 3ZY75P
U146

IF UNDELIVERABLE PLEASE RETURN TO
ENTERPRISE RENT-A-CAR UK LTD
49 WOBURN PLACE
BLOOMSBURY,
LONDON
WC1H 0JZ
BILL TO: OFWAT

BILLING DETAIL		
Description	Rate	Amount
1 DAYS @	34.66	34.66
1 ONE WAY A	10.00	10.00
1 DELIVERY	4.00	4.00
25 FUEL CHARGE	1.24	31.00
SUBTOTAL		79.66
VAT%	20%	15.93
TOTAL CHARGES		95.59
LESS AMOUNT RCD		
Amount Due		95.59

RENTAL INFORMATION	
Opened	29-Mar 14:30
Closed	30-Mar 08:19
Renter	Home Phone
Address	Office Phone
CENTRE CITY TOWER	
Address 2	Postal Code
7 HILL STREET	B54UA
City	County
BIRMINGHAM	
Licence No	Expiry Date

Redacted-Third party data

CUST REG

ORDER #:

Total Miles:				
Unit #	Reg Date	MRP	CO2	Eng Size
U14TD4	31/03/2015	22,130.00	101	2.0

RENTAL VEHICLES

Colour	Reg No.	Claim#	Policy#	P.O#
Model	Unit No.	Insured		
VAUX VIVA	U14TD4			
Date of Loss	Type of Loss			
Type of Vehicle	Repair Shop			

IMPORTANT INFORMATION	
Billing Enquiries	VAT No
0208 563 7400	641634450
Billing information	
95.59	

THANKYOU FOR CHOOSING ENTERPRISE
ENTERPRISE HAS MORE THAN 380 LOCATIONS
IN THE UK TO SERVE YOU.

Please return this Portion with Payment
Remit To: ENTERPRISE RENT-A-CAR UK LTD
49 WOBURN PLACE
BLOOMSBURY,
LONDON
WC1H 0JZ

Amount Due: 95.59
Paid by: 0
Rental Agreement GPBR
U146

* LONG WHEEL BASE VAN

RA #:
 Invoice #:
 Invoice Date:
 Account #:
 Reservation #:

B701-4
 3YC43C
 500013363384
 08/04/2016
 U29775
 980112



Enterprise Rent-A-Car UK Ltd
 UNIT 1, BRYANT HOUSE
 WASHFORD DRIVE, PARK FARM
 B98 0HX REDDITCH, UNITED KINGDOM

VAT # GB 215 5573 14

BILLING DETAIL

Description	Qty	Period	Rate	Amount
Taxable Charges:				
TIME & DISTANCE	1	DAY	37.38	37.38
ONE WAY A	1	RNT	10.00	10.00
		Taxable Subtotal:		47.38
VALUE ADDED TAX	47.38	%	20.00	9.48

Balance Due (GBP) 56.86

BILL TO

OFWAT
 Attn: ACCOUNTS DEPARTMENT
 CENTRE CITY TOWER
 7 HILL STREET
 B5 4UA BIRMINGHAM, UNITED KINGDOM

Redacted-Third party data

RENTAL INFORMATION

Driver:
 Check Out: 23/03/2016 10:10
 Location: CENTRAL BIRMINGHAM
 Check In: 23/03/2016 16:06
 Location: RUSSELL SQUARE
 Reserved Car Class: V3 / FKMN
 Charged Car Class: V3 / FKMN
 Type: VU
 Authorized Days: 1
 Authorized By: ARMS@
 Rate Plan: OFWAT / DW INC - DIRECT BILL
 Billing Name: OFWAT

RENTAL VEHICLES

#	Year	Make	Model	Series	Class	Reg. Date	Start	End
1	2016	FORD	TRAN	V322	FKMN	13/03/2016	23/03	23/03
#	Lic. Plate	MRP	CO2	Fuel	KM/M Beg. / End. / Total			
1		34,404.00	212	D	373 / 505 / 132			
#	VIN #	Eng.	HP	KW				
1	WF0XXXTTGXGB56638	2.2	125	92				

CLAIM INFORMATION

Claim#/PO#/RO#: MM190216

DELIVERY: COLLECTION:

ENTERPRISE RENT-A-CAR (U146)
 49 WOBURN PLACE, BLOOMSBURY,



* LONG WHEEL BASE VAN

Paid 14/4/2016.
 phoned Tom,
 B'ham Branch
 paid over the
 phone ✓

FOR BILLING INQUIRIES

Tel#: +00 (0) 0 000 000
 RemittancesUK99@erac.com

PAYMENT TERMS

Payment due within 30 days from the invoice date. Late payments subject to a fee.

PAYMENT DUE BY: 08/05/2016

Remit Payment to:

ENTERPRISE RAC UK LTD
 ENTERPRISE HOUSE
 MELBURNE PARK, VICARAGE ROAD
 TW20 9FB EGHAM, UNITED KINGDOM

BANKING INFORMATION



3



ENTERPRISE RENT-A-CAR LTD
ENTERPRISE HOUSE
VICARAGE ROAD
EGHAM, SURREY
TW20 9FB
Billing Enquiries: [Redacted]

Invoice No.
U206D3B4X3L
Invoice Date
18/01/16

VAT No. GB 215557314
Reg. No. 2946689

OFWAT, CENTRE CITY TOWER, BIRMINGHAM B5 4UA

Driver: [Redacted]

Redacted-Third party data

P11D Information:

Veh	Reg No.	Reg Date	MRP	CO2	Eng Sz	Fuel
1	[Redacted]	31/07/15	12,835.00	110	1.2	P

Vehicle Charges:

Veh	Yr	Make	Model	Class	Hire Length and Rate	Amount
1	15	FIAT	500	B	2 Day(s) @ 27.30	54.60

Rental Information:

Ref No. 1:
Ref No. 2:
Ref No. 3:
Class:
Insured:
Date of Loss:
Vehicle Type:
Auth'd by:
License No.:
Expiry Date:
Start Date/Time: 13/01/16 16:00
End Date/Time: 15/01/16 16:53
Miles Driven: 245
Renter Veh Reg:

10/2/16

Redacted-Third party data

paid

* CLASS B CAR

Misc Charges:

Description	Qty	Unit	Rate	Tax	Amount
FUEL	26	Litre	1.23	TX	31.98
Oneway Rental	1	Rental	10.00	TX	10.00
Std Collection	1	Rental	7.00	TX	7.00

Remit Payment to:

REMITTANCES [Redacted]
ENTERPRISE RENT-A-CAR UK LIMITED
VICARAGE ROAD, EGHAM, SURREY
TW20 9FB

Customer No. [Redacted]
Invoice No. U206D3B4X3L

	Sterling
Subtotal:	103.58
VAT @ 20%	20.72

Invoice Total: [Redacted] 124.30

Section 43 Commercially Sensitive
Payment Due within 30 days of Invoice Date.
Amount Due: 124.30

Redacted-Third party data

121.25



VAT No. GB 215557314
Reg. No. 2946689

ENTERPRISE RENT-A-CAR LTD
ENTERPRISE HOUSE
VICARAGE ROAD
EGHAM, SURREY
TW20 9FB
Billing Enquiries: 01784-221-337

Invoice No.
U206D2KMXL9
Invoice Date
17/10/15

OFWAT, CENTRE CITY TOWER, BIRMINGHAM B5 4UA

P11D Information:

Veh	Reg No.	Reg Date	MRP	CO2	Eng Sz	Fuel
1	[REDACTED]	01/04/15	23,010.00	99	1.6	D

Driver:



Section 43 Commercially Sensitive

Redacted-Third party data

Vehicle Charges:

Veh	Yr	Make	Model	Class	Hire Length and Rate	Amount
1	15	SKOD	OCTA	F	2 Day(s) @ 32.90	65.80

Rental Information:

Ref No. 1:
Ref No. 2:
Ref No. 3:
Class:
Insured:
Date of Loss:
Vehicle Type:
Auth'd by:
License No.:
Expiry Date:
Start Date/Time: 14/10/15 17:00
End Date/Time: 16/10/15 10:25
Miles Driven: 242
Renter Veh Reg:

Redacted-Third party data

* CLASS F CAR

Misc Charges:

Description	Qty	Unit	Rate	Tax	Amount
FUEL	25	Litre	1.33	TX	33.25

Remit Payment to:

REMITTANCESUK99@ERAC.COM
ENTERPRISE RENT-A-CAR UK LIMITED
VICARAGE ROAD, EGHAM, SURREY
TW20 9FB

Customer No. [REDACTED]
Invoice No. U206D2KMXL9

Subtotal: 99.05
VAT @ 20% 19.81

Payment Due within 30 days of Invoice Date.

Amount Due: 118.86

Invoice Total: 118.86

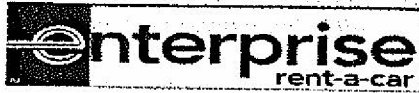


2411
07/12/11

5

Check with [Redacted] and pay by GPC.

[Redacted-Third party data]



ENTERPRISE RENT-A-CAR LTD
ENTERPRISE HOUSE
VICARAGE ROAD
EGHAM, SURREY
TW20 9FB
Billing Enquiries: [Redacted]

Invoice No.
U223D28TFL9
Invoice Date
15/09/15

VAT No. GB 215557314
Reg. No. 2946689

OFWAT, CENTRE CITY TOWER, BIRMINGHAM B5 4UA

PI1D Information:

Veh	Reg No.	Reg Date	MRP	CO2	Eng Sz	Fuel
1	[Redacted]	13/05/14	17,065.00	147	1.4	P

Driver: [Redacted]

[Redacted-Third party data]

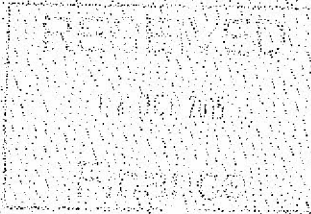
Section 43 Commercially Sensitive

Vehicle Charges:

Veh	Yr	Make	Model	Class	Hire Length and Rate	Amount
1	14	VAUX	CORS	CA	1 Day(s) @ 32.39	32.39

Rental Information:

Ref No. 1: **MM080915**
 Ref No. 2:
 Ref No. 3:
 Class:
 Insured:
 Date of Loss:
 Vehicle Type:
 Auth'd by: **UNKNOWN**
 License No.: [Redacted]
 Expiry Date:
 Start Date/Time: **14/09/15 07:00**
 End Date/Time: **14/09/15 16:47**
 Miles Driven: **178**
 Renter Veh Reg:



Ofwat Finance team

IPOS Invoice number: [Redacted]

Purchase order number: [Redacted]

Goods receiving number: [Redacted]

Line number(s): [Redacted]

Force: [Redacted]

.....

Direct entry approval

Approver: [Redacted]

Date: [Redacted]

Ref: 19/10/2015

Misc Charges:

Description	Qty	Unit	Rate	Tax	Amount
Out of Hours	1	Rental	7.50	TX	7.50
Std Collection	1	Rental	7.00	TX	7.00
Std Delivery	1	Rental	7.00	TX	7.00

Remit Payment to:

REMITTANCES [Redacted]
ENTERPRISE RENT-A-CAR UK LIMITED
VICARAGE ROAD, EGHAM, SURREY
TW20 9FB

Section 43 Commercially Sensitive

Customer No. **U29775**
Invoice No. **U223D28TFL9**

Subtotal:	Sterling
VAT @ 20%	53.89
	10.78

Payment Due within 30 days of Invoice Date.

Amount Due: **64.67**

Invoice Total:

64.67

** CLASS CA CAR*

RA #:
Invoice #:
Invoice Date:
Account #:
Reservation #:

1SLSBW
500009567132
23/07/2015
U29775
849297



Enterprise Rent-A-Car UK Ltd
UNIT 1, BRYANT HOUSE
WASHFORD DRIVE, PARK FARM
B98 0HX REDDITCH, UNITED KINGDOM

BILLING DETAIL

Table with columns: Description, Qty, Period, Rate, Amount. Rows include Taxable Charges, TIME & DISTANCE, REFUELING CHARGE, VALUE ADDED TAX, and Taxable Subtotal.

Balance Due (GBP) 58.87

VAT #: GB 215 5573 14

BILL TO

OFWAT
Attn: ACCOUNTS DEPARTMENT
CENTRE CITY TOWER
7 HILL STREET
B5 4UA BIRMINGHAM, UNITED KINGDOM

Redacted-Third party data

RENTAL INFORMATION

Driver:
Check Out: 22/07/2015 10:00
Location: CENTRAL BIRMINGHAM
Check in: 23/07/2015 08:51
Location: CENTRAL BIRMINGHAM
Reserved Car Class: V2 / SKMN
Charged Car Class: V2 / SKMN
Type: VU
Authorized Days: 1
Authorized By: ARMS
Rate Plan: OFWAT / DW INC - DIRECT BILL
Billing Name: OFWAT

RENTAL VEHICLES

Table with columns: #, Year, Make, Model, Series, Class, Reg. Date, Start, End, Lic. Plate, MRP, CO2, Fuel, KM/M Beg. / End. / Total, VIN #, Eng., HP, KW.

CLAIM INFORMATION

Claim#/PO#/RO#: MM210715

Section 43 Commercially Sensitive

DELIVERY: COLLECTION:

ENTERPRISE RENT-A-CAR (U206)
9-10 SUFFOLK STREET

Handwritten note: Paid: 12/4/2016 - called Enterprise 0121 633 5588

Redacted-Third party data

FOR BILLING INQUIRIES
Tel#: +00 (0) 0 0 00 0 00
Remittances:
PAYMENT TERMS
Payment due within 30 days from the invoice date. Late payments subject to a fee.
PAYMENT DUE BY: 22/08/2015
Remit Payment to:
ENTERPRISE RAC UK LTD
ENTERPRISE HOUSE
MELBURNE PARK, VICARAGE ROAD
TW20 9FB EGHAM, UNITED KINGDOM
BANKING INFORMATION

* LONG WHEEL BASE VAN

RA #:
Invoice #:
Invoice Date:
Account #:
Reservation #:

12DG2Q
500008275323
01/05/2015
U29775
11Y6KP



Enterprise Rent-A-Car UK Ltd
UNIT 1, BRYANT HOUSE
WASHFORD DRIVE, PARK FARM
B98 0HX REDDITCH, UNITED KINGDOM

VAT #: GB 215 5573 14

BILLING DETAIL				
Description	Qty	Period	Rate	Amount
Taxable Charges:				
TIME & DISTANCE	1	DAY	31.00	31.00
REFUELING CHARGE	7	VAR	1.41	9.87
		Taxable Subtotal:		40.87
VALUE ADDED TAX	40.87	%	20.00	8.17
Balance Due (GBP)				49.04

BILL TO
OFWAT
CENTRE CITY TOWER
7 HILL STREET
B5 4UA BIRMINGHAM, UNITED KINGDOM

RENTAL INFORMATION
Driver:
Check Out: 01/05/2015 09:32
Location: CENTRAL BIRMINGHAM
Check In: 01/05/2015 17:29
Location: CENTRAL BIRMINGHAM
Reserved Car Class: D / CDMR
Charged Car Class: D / CDMR
Type: VP
Authorized Days: 1
Authorized By:
Rate Plan: OFWAT / DW INC - DIRECT BILL
Billing Name: OFWAT

Section 43 Commercially Sensitive

RENTAL VEHICLES

#	Year	Make	Model	Series	Class	Reg. Date	Start	End
1	2014	VAUX	ASTR	5E17	CWMR	27/01/2014	01/05	01/05
#	Lic. Plate	MRP	CO2	Fuel	KMM	Reg. / End. / Total		
1		24,516.00	118	D	25688	25839 / 151		
#	VIN #	Eng.	HP	KW				
1	WOLPF8EH4E8030541	1.7	130	96				

Redacted-Third party data

CLAIM INFORMATION
Claim#/PO#/RO#: MM290415

12/4/2016 - called [Redacted]
Enterprise.
0121-6335588

FOR BILLING INQUIRIES Tel#: +00 (0) 0 000 000 RemittancesUK99@erac.com
PAYMENT TERMS Payment due within 30 days from the invoice date. Late payments subject to a fee. PAYMENT DUE BY: 31/05/2015 Remit Payment to: ENTERPRISE RAC UK LTD ENTERPRISE HOUSE MELBURNE PARK, VICARAGE ROAD TW20 9FB EGHAM, UNITED KINGDOM
BANKING INFORMATION

* CLASS D CAR