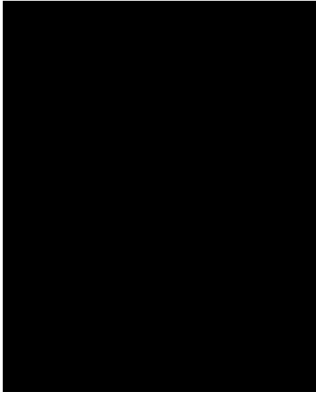


Freedom of Information/EIR Information Not Held

Centre City Tower, 7 Hill Street, Birmingham B5 4UA
21 Bloomsbury Street, London WC1B 3HF



27 June 2016

Freedom of Information Act (FOIA)- Request For Information

Reference: FOI 81062016

Dear 

Thank you for your request for information. I write to confirm that the information you have requested is not held by Ofwat.

As the economic regulator for the water industry Ofwat collects and holds a wide range of data, however in this instance this is not information that we are required to collect or hold for the purposes of charges approval, as legislation dictates for the allowance of this type of metering.

Once that legislation came into effect, it was up to companies to decide when they wished to apply it in their respective areas.

I have spoken with Wessex Water and they have confirmed that they do not hold any information in relation to when it was introduced but their water resources team may be able to provide you with further information.

FOI 2 Information Not Held

Freedom of Information/EIR Information Not Held

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If you have any queries or concerns with regard to the content of this email please do contact me, quoting the reference number.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of the decision, please contact:

Programme and Project Management Office
Ofwat
Centre City Tower
7 Hill Street
Birmingham B5 4UA
mailbox@ofwat.gsi.gov.uk

If you are not happy with the outcome of that review you can ask the Information Commissioner's Office to consider your complaint. Generally, the ICO will not make a decision unless you have exhausted Ofwat's complaints procedure. The ICO can be contacted at:

<https://ico.org.uk/>

or

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow

Yours sincerely,

Freedom of Information/EIR Information Not Held

Centre City Tower, 7 Hill Street, Birmingham B5 4UA
21 Bloomsbury Street, London WC1B 3HF

Christine Manise

Senior Associate, Freedom of Information

Programme and Project Management

Ofwat

Centre City Tower

7 Hill Street

Birmingham B5 4UA