

## About this document

In '[Consultation on the final 2010-15 reconciliation](#)' we invite comments on our proposals for reconciling the incentive arrangements for companies' performance and expenditure for the 2010-15 period now that actual information is available for the complete period, including 2014-15 the last year of the price review 2009 (PR09) price control.

To the extent that the adjustments we propose are different to the assumptions we made as part of the price review 2014, the differences will mainly be taken into account at the next price review in 2019, although one, in respect of the revenue correction mechanism, could be adjusted through revenue in the period 2015-2020.

In this appendix, we set out the proposals in respect of South Staffordshire Water. It shows how we have assessed the claims the company has made, and the basis for our proposals.

We are also publishing detailed spreadsheets containing calculations of the adjustments for each company alongside the consultation.

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## 1. Introduction

At PR09 Ofwat included a number of incentive arrangements designed to protect customers by encouraging companies to improve and deliver their services more efficiently over the period 2010-2015. The mechanisms also were intended to help companies manage uncertainty.

Many of these mechanisms required data for the last year of the price control period, 2014-15 (the blind year) to assess the final outturn for the benefit of customers, or companies, as the case may be. When PR14 was completed in December 2014, this financial year had not finished. Consequently, companies provided forecast data, which Ofwat considered and adjusted as necessary, for inclusion in the PR14 final determination.

Companies have now provided complete information and final audited spend and performance data for the whole 2010-2015 period, which we have used to update our analysis.

In reaching our proposals on the 2010-15 reconciliation, we have applied an approach that follows that previously consulted on and set out in the PR14 Reconciliation Rulebook. In ‘Consultation on the final 2010-15 reconciliation’, we:

- Recap on the approach we used at PR14 to reconcile companies’ proposed adjustments to 2015-20 price controls given companies’ performance against incentive mechanisms put in place at the last price control review (PR09); and
- Explain how and why these adjustments differ from those we made in our PR14 final determinations, and those proposed by companies.

In this appendix, we set out our proposals of the blind year reconciliation adjustments for South Staffordshire Water resulting from the company’s actual performance during the period 2010-2015, reflecting actual data for 2014-15.

We have structured this appendix to begin in section 2 with a summary of the adjustments. In section 3 we explain each of the adjustments in turn:

- Revenue correction mechanism (RCM);
- Change protocol (logging up, logging down, shortfalls);
- Service standard outputs;
- Serviceability performance;
- 2009 agreed overlap programme; and
- Capital expenditure incentive scheme (CIS).

In addition to the incentive arrangements listed above, we also cover the 2014-15 transition mechanism in section 3.7. We summarise how and when our proposed adjustments will be implemented in section 4.

For each mechanism we outline:

- Our position as set out in PR14 final determination;
- How our proposals differ from decisions taken at PR14; and
- How our proposals differ from companies' proposals.

There are a number of other PR09 incentive mechanisms not listed above, in particular the service incentive mechanism (SIM), the opex incentive allowance (OIA) and other revenue adjustments. For these mechanisms we expected all information to be available at PR14 and so did not include these in the scope of this final reconciliation. In any case we are not aware of any reason to change these adjustments. This document makes no further reference to these.

In order to calculate the blind year adjustments, we have undertaken detailed calculations within our models for the RCM, CIS and serviceability shortfalls and the PR14 reconciliation rulebook legacy blind year model. While we provide an explanation of our interventions within this appendix, each model contains the detail of the specific calculation.

Populated models for the blind year update proposals are published alongside the consultation.

All monetary values stated in this document are in 2012-13 prices unless otherwise stated.

## 2. Summary of 2010-15 final reconciliation adjustments

Table A1 below sets out for each of the incentive tools for water and wastewater services a quantification of:

- PR14 final determination (FD) position;
- the company's view of the required adjustment (if stated in its blind year update submission); and
- our view resulting from the blind year reconciliation (BYR).

There are no significant differences between the company view in its submission and our view of the adjustments required for the final 2010-15 reconciliation.

The table shows adjustments made through revenue and those made through the RCV separately. This is because the PR09 incentive mechanisms are adjusted for in different ways. Mainly, they are adjusted through an adjustment to the RCV, however the RCM and the penalty / reward element of the CIS adjustment are both made through revenue.

**Table A1 Revenue and RCV adjustments 2015-20 (£ million)**

	Water service		
	FD position	Company BYR view	Ofwat BYR
<b>Revenue adjustments</b>			
RCM	12.186	n/a	10.531
CIS	-4.175	n/a	-4.221
Total revenue adjustments <sup>2</sup>	8.011	n/a	6.310

	Water service		
	FD position	Company BYR view	Ofwat BYR
<b>RCV adjustments</b>			
Elements of CIS:			
Adjustment for actual expenditure 2010-15	-21.920	n/a	-20.973
Adjustment for change protocol – logging up/down	0.000	0.000	0.000
Adjustment for change protocol – shortfalls	0.000	0.000	0.000
Adjustment to overlap	0.000	0.000	0.000
CIS total <sup>2 3</sup>	-21.920	n/a	-20.973
Serviceability shortfall	0.000	0.000	0.000
Total RCV adjustments <sup>2 3</sup>	-21.920	n/a	-20.973

## Notes:

1. The revenue and RCV adjustments are added for comparison against the materiality threshold in the PR14 reconciliation rulebook blind year model.
2. Totals may not add up due to rounding.
3. The FD position has been updated for the RCV indexation correction that will be applied separately at PR19.

The adjustments for the Change protocol and 2009 agreed overlap programme are considered separately, but both are implemented through the CIS.

### 3. Adjustments by 2010-15 incentive mechanism

#### 3.1 Revenue correction mechanism

Our view for the revenue correction mechanism (RCM) adjustment is detailed in table A2 below. This shows the components of the movement from the RCM adjustment included in the PR14 final determination.

Table A3 summarises our interventions in relation to the 2010-15 RCM adjustments.

For the RCM, we apply the PR14 vanilla wholesale WACC (real; pre-tax cost of debt, post-tax cost of equity) as the discount rate. As in the final determination, the PR14 discount rate is 3.6% for South Staffordshire Water.

**Table A2 RCM total adjustments for 2015-20 (£ million)**

	Cambridge Water	South Staffs Water	Total
FD position	1.491	10.695	12.186
Impact of RPI changes <sup>1</sup>	-0.185	-0.755	-0.940
Impact of updated data from company	-0.072	-0.643	-0.715
Impact of other adjustments	0.000	0.000	0.000
Impact of Ofwat intervention	0.000	0.000	0.000
Ofwat BYR	1.234	9.297	10.531
Change from FD position	-0.257	-1.398	-1.655

Note:

1. The calculated movement from the RCM adjustment included in the PR14 final determination relates to actual RPI being lower than forecast at PR14 for 2014-15.

The changes shown in table A2 above will be implemented in the PR14 reconciliation rulebook legacy blind year model as discussed in section 4.

**Table A3 Interventions on proposed 2010-15 RCM adjustments**

Area of intervention	What we did at FD	Why we did it at FD	What has changed in BYR	What we have done for BYR and why
Back-billing amounts	For the draft determination, we did not include the back-billing amounts proposed by the company for both the South Staffordshire operating region and the Cambridge operating region. The company made a representation on our decisions for the South Staffordshire operating region. For the final determination, we accepted the company's updated back-billing claim for South Staffordshire Water as presented in its draft determination representation.	We reviewed South Staffordshire's operating region back-billing claim and accepted the company's claim because it had demonstrated in its representation that it was compliant with RAG4.04 and IN11/04.	The company has submitted updated numbers for table W17 for 2014-15.	We have accepted the company's submission, and have not intervened.
Forecast 2014-15 tariff basket revenue	For the draft determination, we restricted the revenue shortfall in 2014-15 to the level recorded in 2013-14 for both the South Staffordshire operating region and the	The company did not explain the reasons for the widening difference between its 2014-15 forecasted revenue and its FD09 revenues forecast compared to variances seen	The company has submitted updated numbers for table W17 for 2014-15.	We have accepted the company's submission, and have not intervened.

Area of intervention	What we did at FD	Why we did it at FD	What has changed in BYR	What we have done for BYR and why
	<p>Cambridge operating region. The company made a representation on our decisions for the South Staffordshire operating region. For the final determination, we accepted the company's representation and adjusted the forecast as presented in the company's draft determination representation for the South Staffordshire operating region only.</p>	<p>in 2013-14 and earlier years for the Cambridge operating region. We accepted the explanation the company gave in respect of the company's representation for the South Staffordshire Water operating region.</p>		
<p>FD09 assumptions. measured non-households' revenue for the measured non-household group immediately above and below the 50 megalitre (MI) threshold</p>	<p>We applied our view of the FD09 assumptions. Our view of the company's revenue assumptions for the measured non-household group immediately below and above the 50 MI tariff basket threshold originated from the company's FD09 revenue forecasts that came from the tariff basket model, which we used for PR09</p>	<p>There were differences between the company's and our view of the FD09 inputs and assumptions used in the company's populated RCM model. The company applied different assumptions for 'FD09 Measured non-households' revenue for the measured non-household group immediately above and below the 50ML threshold' compared with our view of its FD09 assumptions. Our assumptions for the final determination included the FD09 revenue forecasts as contained in the PR09 tariff basket model in accordance with our published methodology 'Setting price</p>	<p>There has been no change from the final determination.</p>	<p>There has been no change from the final determination.</p>

Area of intervention	What we did at FD	Why we did it at FD	What has changed in BYR	What we have done for BYR and why
		controls for 2015-20 – further information on reconciling 2010-15 performance’.		
FD09 assumptions – PR09 discount rate	Our assumptions included our view of the FD09 assumptions. Our view of the company’s PR09 discount rate was 4.9%, which refers to both the South Staffordshire and Cambridge operating regions.	The company used a PR09 discount rate of 4.5%, which is not consistent with its FD09 of 4.9% for the company. Our assumptions for the final determination include the FD09 discount rate in accordance with our published methodology ‘Setting price controls for 2015-20 – further information on reconciling 2010-15 performance’.	There has been no change from the final determination.	There has been no change from the final determination.
Outturn financial year average RPI	Our assumptions for the outturn financial year average RPI at the final determination used the data the company submitted in business plan table A9 to calculate our view of the RCM adjustment.	There were inconsistencies with the outturn financial year average RPI between business plan table A9 and the company’s populated RCM model.	Actual RPI for 2014-15 was published.	We have updated the company’s forecasted RPI for 2014-15 with actual RPI for 2014-15.
Corporation tax rate	Our assumptions for the corporation tax rate applied in the RCM model was the same as HMRC’s published tax rates for each year.	The company applied a corporation tax rate of 28% across all years in its populated RCM model. Our approach on tax in the RCM remains unchanged from previously published documents on the RCM. Our assumptions for the corporation tax rate applied in	There has been no change from the final determination.	There has been no change from the final determination.

Area of intervention	What we did at FD	Why we did it at FD	What has changed in BYR	What we have done for BYR and why
		the RCM model at the final determination was the same as HMRC's published tax rates for each year.		

### 3.2 Change protocol (logging up, logging down and shortfalls)

Table A4 below summarises the company's view and our baseline view of total adjustments to capex included in the CIS reconciliation.

Table A5 summarises our interventions in relation to the company's proposed change protocol adjustments.

There are no changes from our final determination and there are no interventions in this area

**Table A4 Summary of post-efficiency capex for logging up, logging down and shortfalls included in the CIS reconciliation (£ million)**

2009-10 to 2014-15 – post-efficiency capex	Water service		
	FD position	Company BYR view	Ofwat BYR
Logging up (two-sided) <sup>1,2</sup>	0.000	0.000	0.000
Logging down (two-sided) <sup>1,2</sup>	0.000	0.000	0.000
Shortfalls (one-sided) <sup>1,2</sup>	0.000	0.000	0.000

Notes:

1. We exclude serviceability shortfalls from the numbers above as they are not part of the CIS reconciliation. Instead we make direct adjustments to the RCV.
2. Changes relating to 2009-10 were implemented in full in the opening RCV at PR14 final determination.

Any changes for the five years 2010-15 included in table A4 are implemented through the CIS.

**Table A5 Interventions on proposed 2010-15 change protocol adjustments**

Area of intervention	What we did at FD	Why we did it at FD	What has changed in BYR	What we have done for BYR and why
There are no interventions in this area.				

### 3.3 Service standard outputs

Service standards are regulatory outputs that we set out in FD09 supplementary reports<sup>1</sup>. Where relevant companies reported their performance for 2014-15 on these service standards as part of their submissions for the blind year reconciliations.

South Staffordshire Water and Cambridge Water did not have any service standard outputs set at PR09.

There are no changes from our final determination and there are no interventions in this area.

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<sup>1</sup>In the 2009 final determination supplementary reports we said: “Both the project activity (as proposed in your final business plan) and the service standard are the defined output. You must demonstrate delivery of the stated service standard output through the June return. We recognise that companies may decide to prioritise activity differently in order to achieve the service output in a more efficient manner. All material changes to the project activity must be reported and explained through your June return.”

### 3.4 Serviceability performance

Table A6 quantifies the value and impact of any serviceability shortfall on the RCV. Table A7 summarises our interventions in relation to the company's proposed adjustments for serviceability.

There are no changes from our final determination and there are no interventions in this area.

**Table A6 post-efficiency serviceability shortfall value (£ million)**

Post-efficiency shortfall		2010-15
Water service	FD position	0.000
	Company view	0.000
	Ofwat BYR	0.000

The changes between our PR14 final determination and our proposals shown in table A6 above will be implemented in the PR14 reconciliation rulebook legacy blind year model at PR19, discussed in section 4.

**Table A7 Impact of serviceability shortfalls on the RCV**

Area of intervention	What we did at FD	Why we did it at FD	What has changed in BYR	What we have done for BYR and why
Water infrastructure - Unplanned interruption to supply exceeding 12 hours	For the purposes of the final determination there was no intervention for this indicator. This was conditional upon the performance in 2014-15 being improved to a position such that it could be considered as	The company had one breach of the upper control limit in 2013-14. In the Cambridge operating region, there have been two breaches of the upper control limit in 2010-11 and 2012-13. The	The actual performance for 2014-15 for both operating regions is better than forecast and lies below the upper control limit.	The company's performance on this indicator has improved since our PR14 final determination to be below the upper control limit for 2014-15. We judge this indicator to be stable for 2014-15. Therefore,

Area of intervention	What we did at FD	Why we did it at FD	What has changed in BYR	What we have done for BYR and why
	stable. We noted we would consider a shortfall adjustment if this was not achieved. Any shortfalls arising would be applied at the next price control.	performance improved for the Cambridge operating region in 2013-14. The company has forecast 2014-15 to outturn at the reference level; this was supported by performance in the first six months of the year. We required the company to demonstrate stable serviceability in 2014-15, we noted if this was not achieved, we would consider a shortfall adjustment.		as in the final determinations, we have not intervened in this area.

### 3.5 The 2009 agreed overlap programme

Table A8 below confirms the 2009 agreed overlap programme. There are no changes from our final determination.

**Table A8 PR09 agreed overlap programme adjustments and assumptions (£ million)**

		2010-15
		Two-sided adjustments for inclusion in the CIS
Water service	FD position	0.000
	Company BYR view	0.000
	Ofwat BYR	0.000

### 3.6 CIS

Table A9 provides details of the CIS ratios and performance incentive. It also gives the monetary amounts of the CIS performance reward or penalty and true-up adjustments to allowed revenues.

Table A10 provides details of the RCV adjustments and quantifies the impact of this final 2010-15 reconciliation compared to the PR14 final determination position (updated for the indexation correction we decided to implement in February 2016).

In table A11 we summarise our interventions in relation to the company's CIS adjustments.

**Table A9 CIS true-up adjustments**

		Cambridge Water	South Staffs Water	Total service
Restated FD09 CIS bid ratio <sup>1</sup>	FD position	101.174	104.365	n/a
	Ofwat BYR	101.174	104.365	n/a
Out-turn CIS ratio	FD position	99.538	100.518	n/a
	Ofwat BYR	94.853	101.828	n/a
Incentive reward/penalty (%) <sup>2</sup>	FD position	0.132	-0.416	n/a
	Ofwat BYR	1.510	-0.780	n/a
Reward/penalty (£m)	FD position	0.041	-0.568	-0.526
	Ofwat BYR	0.473	-1.069	-0.595
Adjustments to 2015-20 revenue (£m) <sup>3</sup>	FD position	-1.710	-2.465	-4.175
	Ofwat BYR	-1.255	-2.966	-4.221

Notes:

1. The restated FD09 CIS bid ratio takes account of the adjustments for the change protocol (table A4) and the 2009 agreed overlap programme (Table A8).

2. The reward/(penalty) is adjusted for the additional income included in the 2010-15 determination and the financing cost on the difference between actual spend and capital expenditure assumed in the 2010-15 determination to derive the value of the adjustment to 2015-20 revenue.
3. The adjustment to 2015-20 revenue values shown in this table assumes a single year adjustment in the first year, and does not include the NPV profiling used for the final determination.

**Table A10 CIS RCV adjustments (£ million)**

	<b>Cambridge Water</b>	<b>South Staffs Water</b>	<b>Total service</b>
FD position	-1.869	-9.171	-11.039
Impact of indexation correction	-1.940	-8.940	-10.881
Corrected FD position	-3.809	-18.111	-21.920
Impact of updated actuals	-1.364	2.311	0.947
Ofwat BYR	-5.173	-15.801	-20.973

The changes to revenue shown in table A9 and the impact of updated actuals for the RCV shown in table A10 above will be implemented through the PR14 reconciliation rulebook legacy blind year model at PR19, discussed in section 4. The indexation correction will be applied separately at PR19.

**Table A11 Interventions on proposed CIS adjustments**

Area of intervention	What we did at FD	Why we did it at FD	What has changed in BYR	What we have done for BYR and why
Methodology	<p>We used the post-tax basis of the PR09 cost of capital for the discount rate when calculating the future value of the revenue adjustment in the 2010-15 period.</p> <p>In carrying out our assessment for the former South Staffordshire area, we made a corrective adjustment for the error with the FBP (bid) MNI grants and contributions values in the PR09 final determination</p>	<p>As explained in policy chapter A4 (PR14 FD), we changed the methodology in the CIS model with respect to the discount rate used when calculating the future value of the revenue adjustment in the 2010-15 period.</p> <p>The company's populated CIS model for the former South Staffordshire area did not contain a corrective adjustment for the error with the FBP (bid) MNI grants and contributions values in the PR09 final determination.</p>	Updated to reflect 2014-15 actual expenditure, RPI and COPI.	We have used the company's updated data and therefore have not intervened.
Data inconsistencies	In carrying out our assessment, we used the values from table A9 of the revised business plan.	We identified minor discrepancies between the RPI financial year average values in the company's populated CIS models and table A9.	There has been no change since the PR14 final determination.	There has been no change since the PR14 final determination.

### 3.7 The 2014-15 transition programme

Table A12 confirms the company's proposed transition programme. There are no interventions in this area.

**Table A12 Transition programme in 2014-15 (£ million)**

<b>Net capital expenditure</b>	<b>FD position</b>	<b>Company BYR view</b>	<b>Ofwat BYR</b>
Water service	0.000	0.000	0.000

## 4. Implementing the changes

Our PR14 reconciliation rulebook describes how we will implement the changes between our PR14 final determination and our proposals. This includes the application of the £10,000 materiality threshold to the aggregate of the revenue and RCM adjustments.

The PR14 reconciliation rulebook legacy blind year model draws together the RCM, CIS and serviceability shortfall adjustments applied in the final determination and from the blind year update, calculates the differences, performs the materiality test and preserves the present value of the blind year adjustments for those that will be implemented at PR19. Table A13 shows the output values from the legacy blind year adjustment model.

**Table A13 adjustments to be implemented (£ million)**

	Water service
RCM revenue adjustment <sup>1</sup>	-1.655
Total adjustment revenue carry forward to PR19	-0.055
Total adjustment RCV carry forward to PR19	1.130

Note:

1. To allow companies to manage potential volatility in customer bills, we have given them the option of implementing the RCM revenue adjustment through WRFIM in either 2017-18, 2018-19, 2019-20 or in PR19. We expect companies' responses to this consultation to propose how they want RCM adjustments to apply taking account of customer interests.

The CIS RCV indexation correction is not included in the RCV carry forward in table A13 above because it will be applied separately at PR19 in accordance with the PR14 reconciliation rulebook (section 7.2 process for adjusting CIS for both indexation and the blind year).