



Anglian Water Business

Block C, Western House, Peterborough Business Park, Lynchwood, Peterborough, PE2 6FZ

Tel 0131 225 1919 Fax 01480 311216

MAC/WRC Consultation Retail Market Opening Programme Ofwat 21 Bloomsbury Street London WC1B 3HF

16 December 2016

Dear Ofwat,

Consultation on Market Arrangements Code and Wholesale Retail Contract

Thank you for the opportunity to review and comment on the Market Arrangements Code and the Wholesale Retail Contract.

Anglian Water Business has been involved in the development of all the market documentation through the Open Water Programme and the Interim Code Panel and we are broadly satisfied that the structure and the content of the documentation is acceptable for market opening. We recognise the immense effort which has gone into getting the industry to this position. No doubt, there are improvements which can be made over time and there will be changes needed to address issues not yet identified. These will be progressed through the enduring code change process at the appropriate time.

Specifically, we have reviewed the proposed changes to the Market Arrangements Code and confirm that we are satisfied with the four proposals which we believe will assist the code change process. We also support the inclusion of the hierarchy of documents (ie codes, licences and law) which is likely to prove useful as the market develops.

We hope that our comments are useful. Please do not hesitate to contact me if you would like to discuss our response in more detail.

Yours sincerely,

Wendy Monk

Head of Policy and Compliance

Registered Office Lancaster House, Lancaster Way Ermine Business Park, Huntingdon Cambridgeshire, PE29 6YJ Registered in England No. 03017251