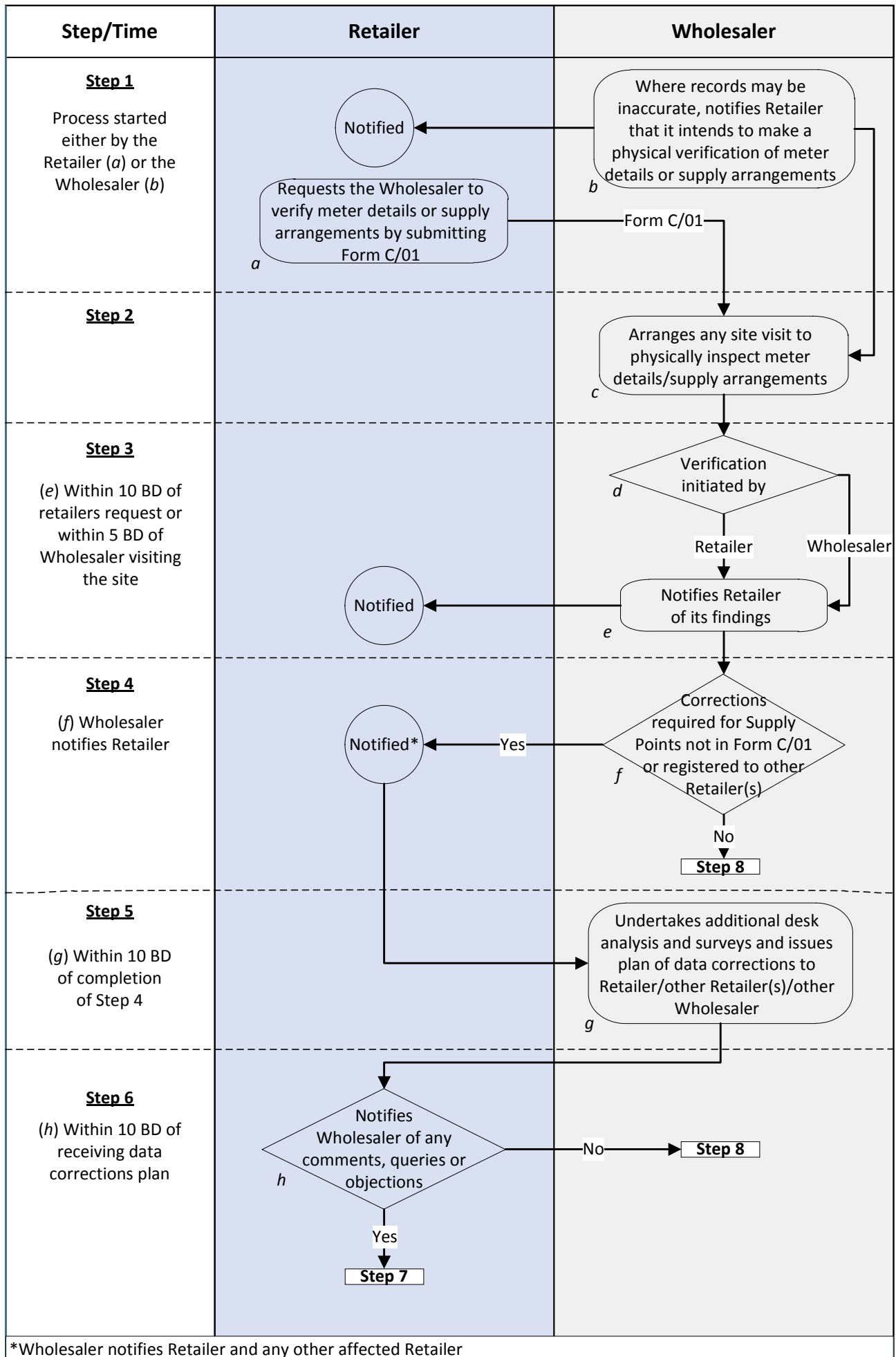


**Operational Terms:  
Annex C - Process diagrams for  
part C (Confirmation and  
verification of supply  
arrangements)**

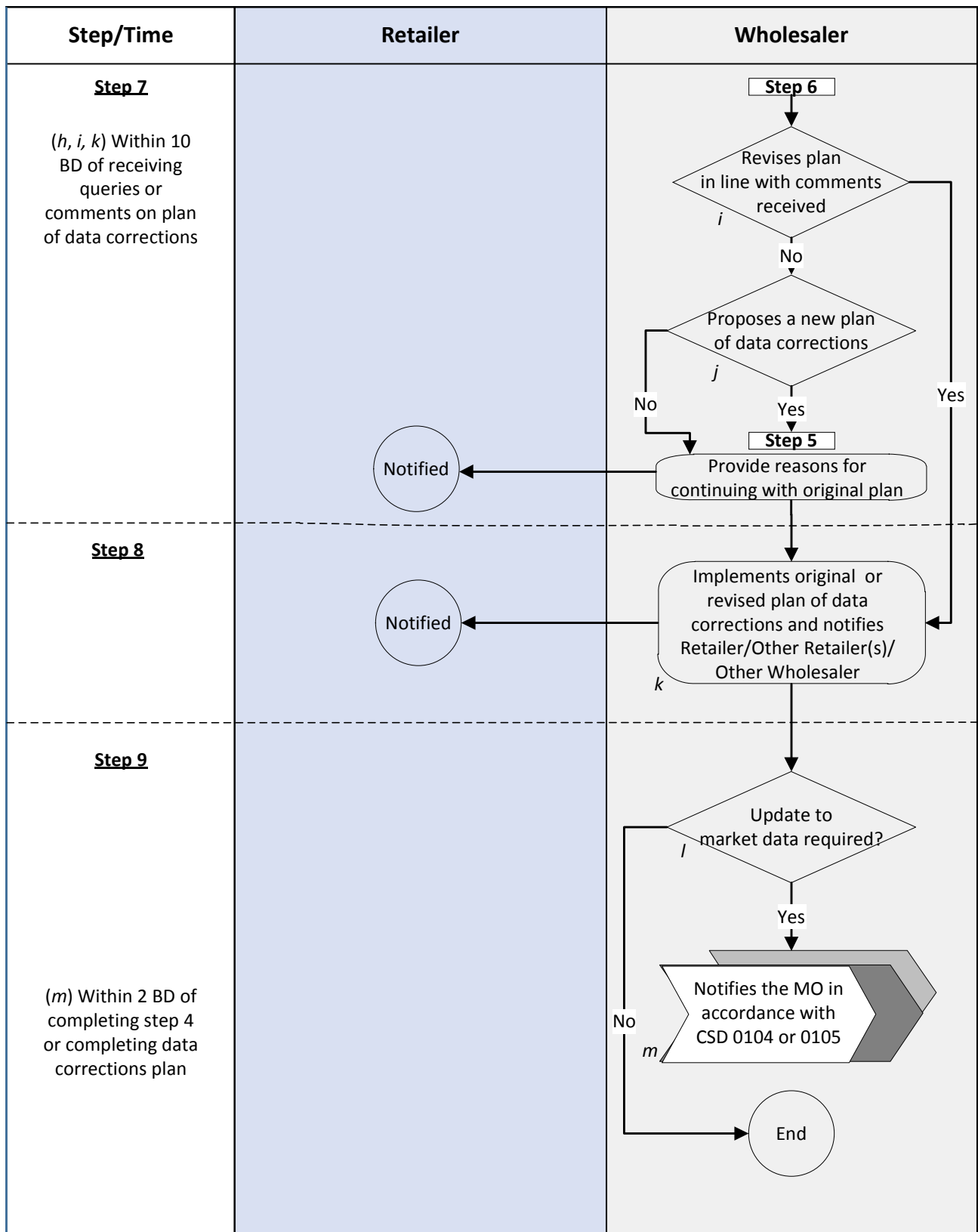
September 2015

**Process C1 – Verification of meter details or meter supply arrangements [Steps 1 to 6]**

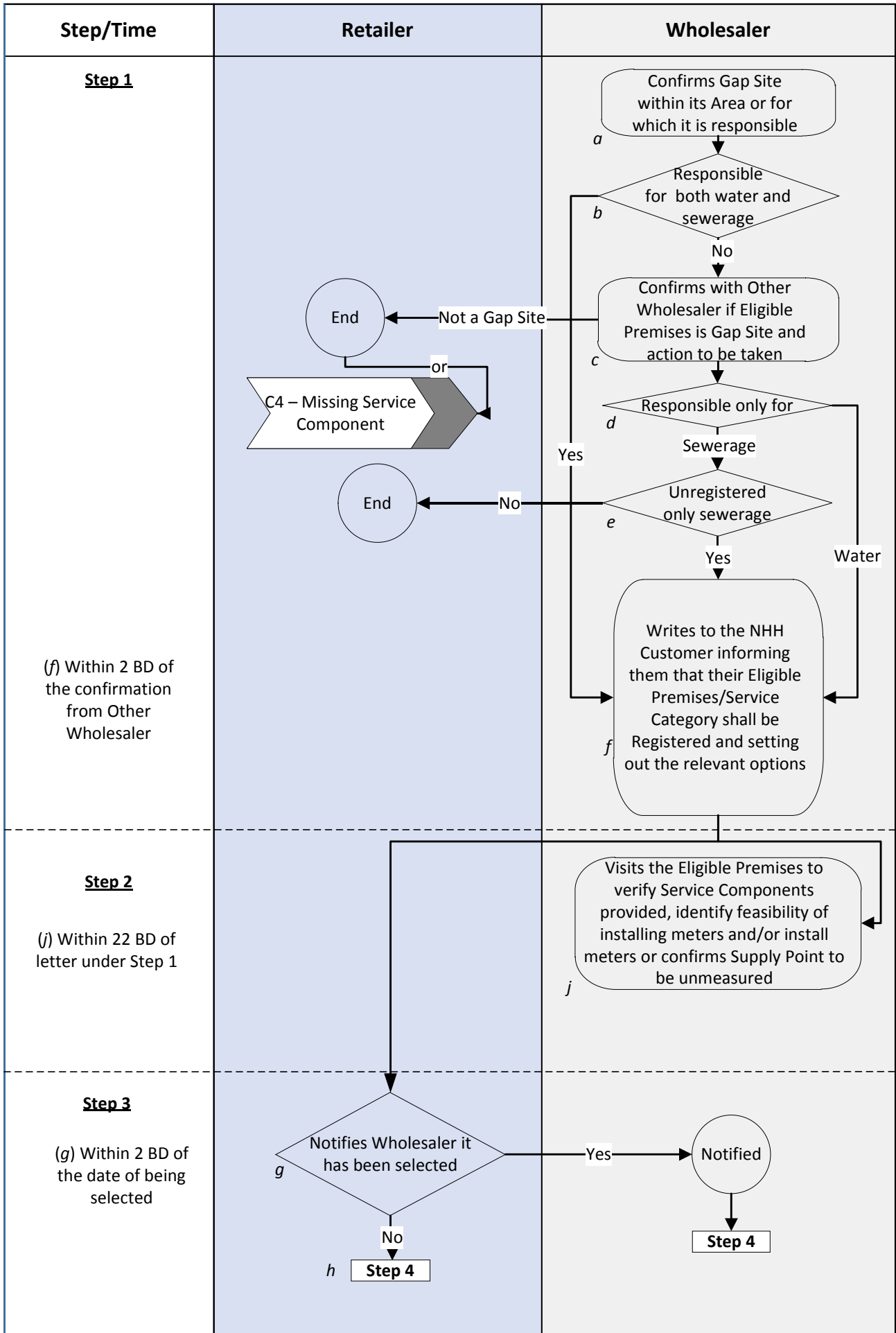


\*Wholesaler notifies Retailer and any other affected Retailer

**Process C1 – Verification of meter details or meter supply arrangements [Steps 7 to 9]**



**Process C2 – Gap Sites identified by the Wholesaler [Steps 1 to 2]**

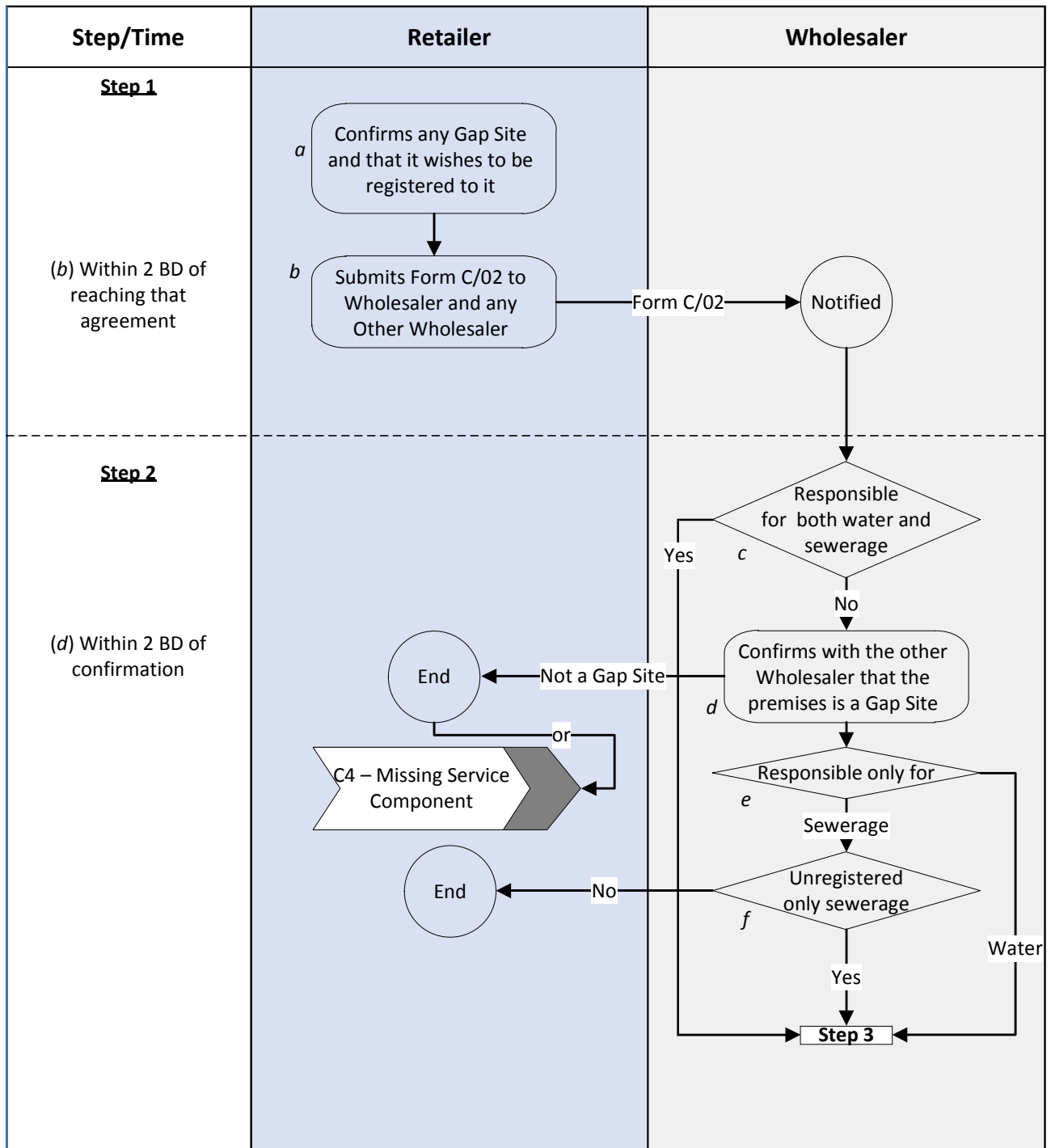


**Process C2 – Gap Sites identified by the Wholesaler [Step 4]**

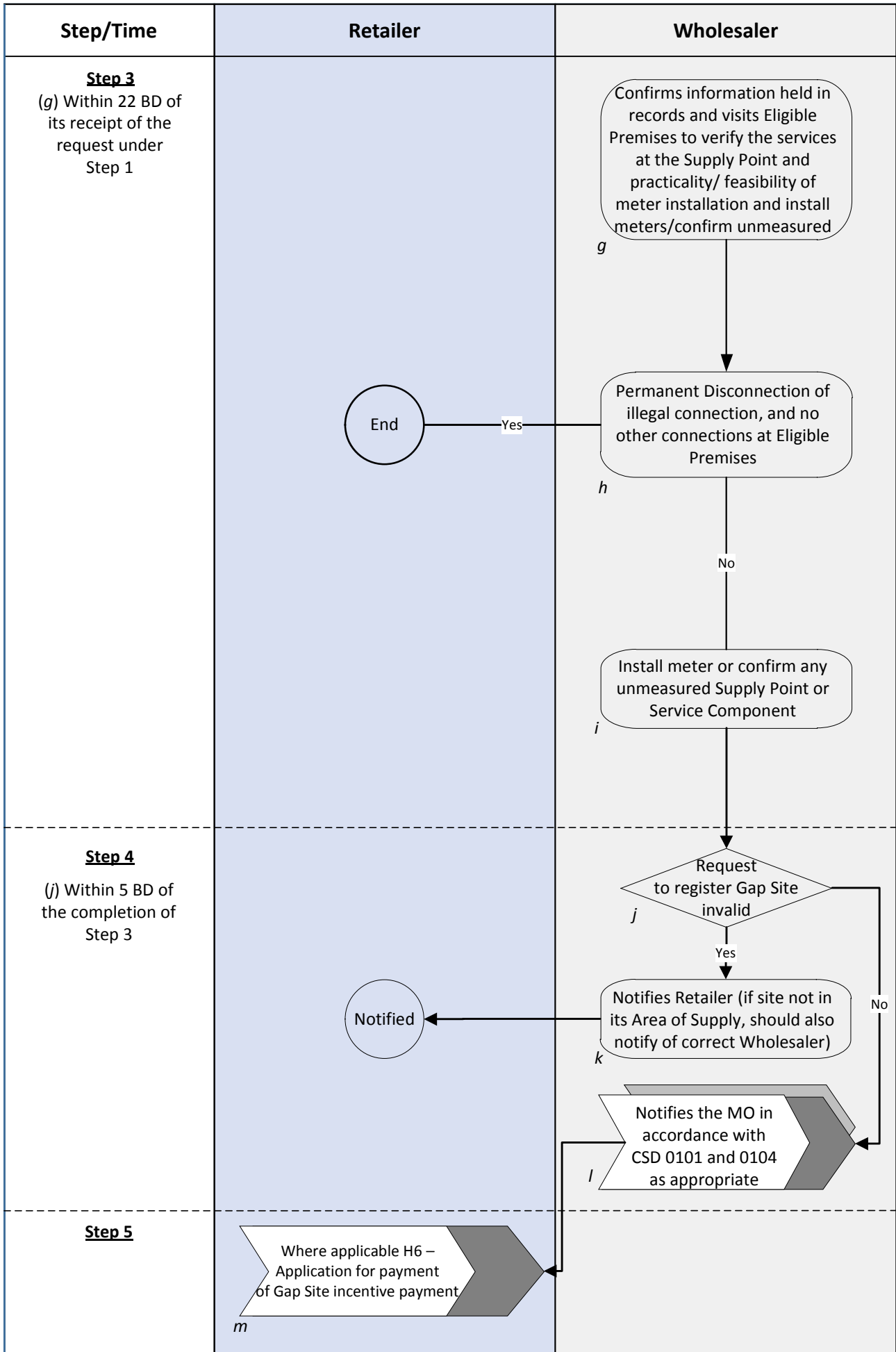
Step/Time	Retailer	Wholesaler
<p><b>Step 4</b></p> <p>(k) Within 2 BD pf the expiry of the 22 BD period</p>		<p style="text-align: center;"><b>Step 3</b></p> <p style="text-align: center;">↓</p> <div style="border: 1px solid black; padding: 5px; display: inline-block;"> <p>Notifies the MO in accordance with CSD 0101 and 0104 as appropriate</p> </div> <p style="margin-left: 10px;"><i>k</i></p>

\*If No Retailer has been selected by this stage, the Wholesaler will not identify a Retailer in the Supply Point Request and the MO will allocate a Retailer.

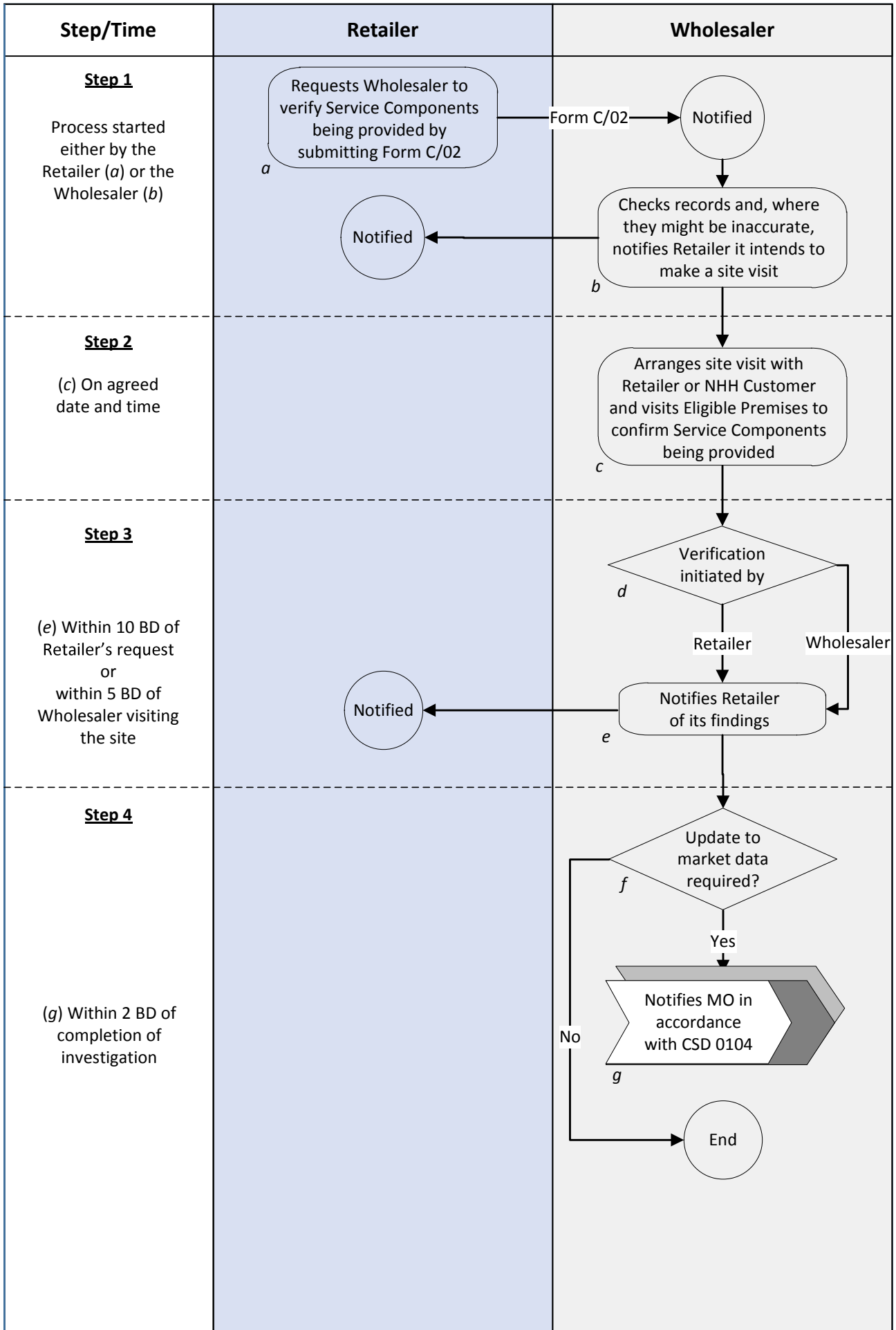
**Process C3 – Application in respect of Gap Sites proposed by the Retailer [Steps 1 to 2]**



**Process C3 – Application in respect of Gap Sites proposed by the Retailer [Steps 3 to 5]**

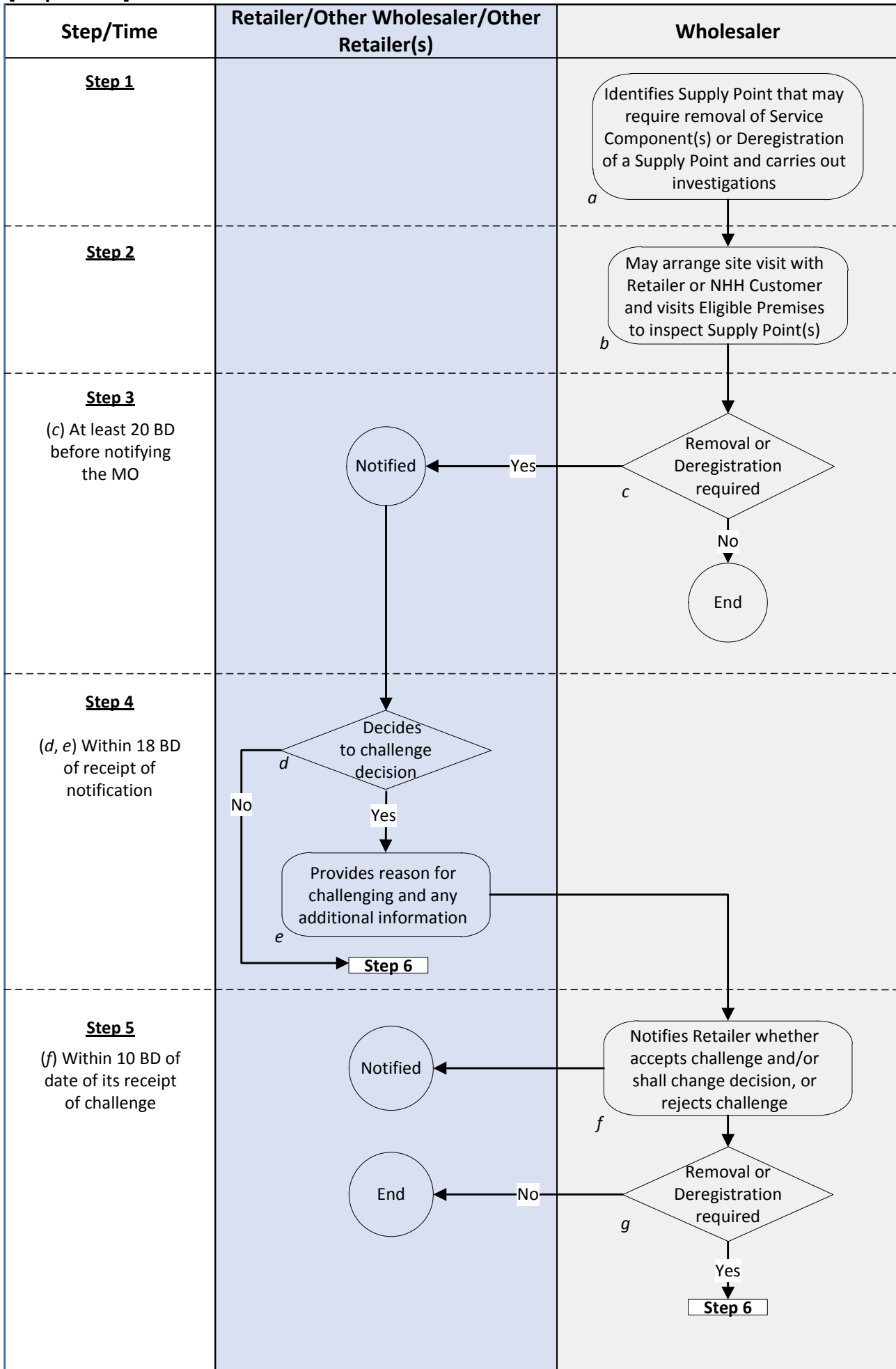


**Process C4 – Missing Service Components identified by the Wholesaler or the Retailer**





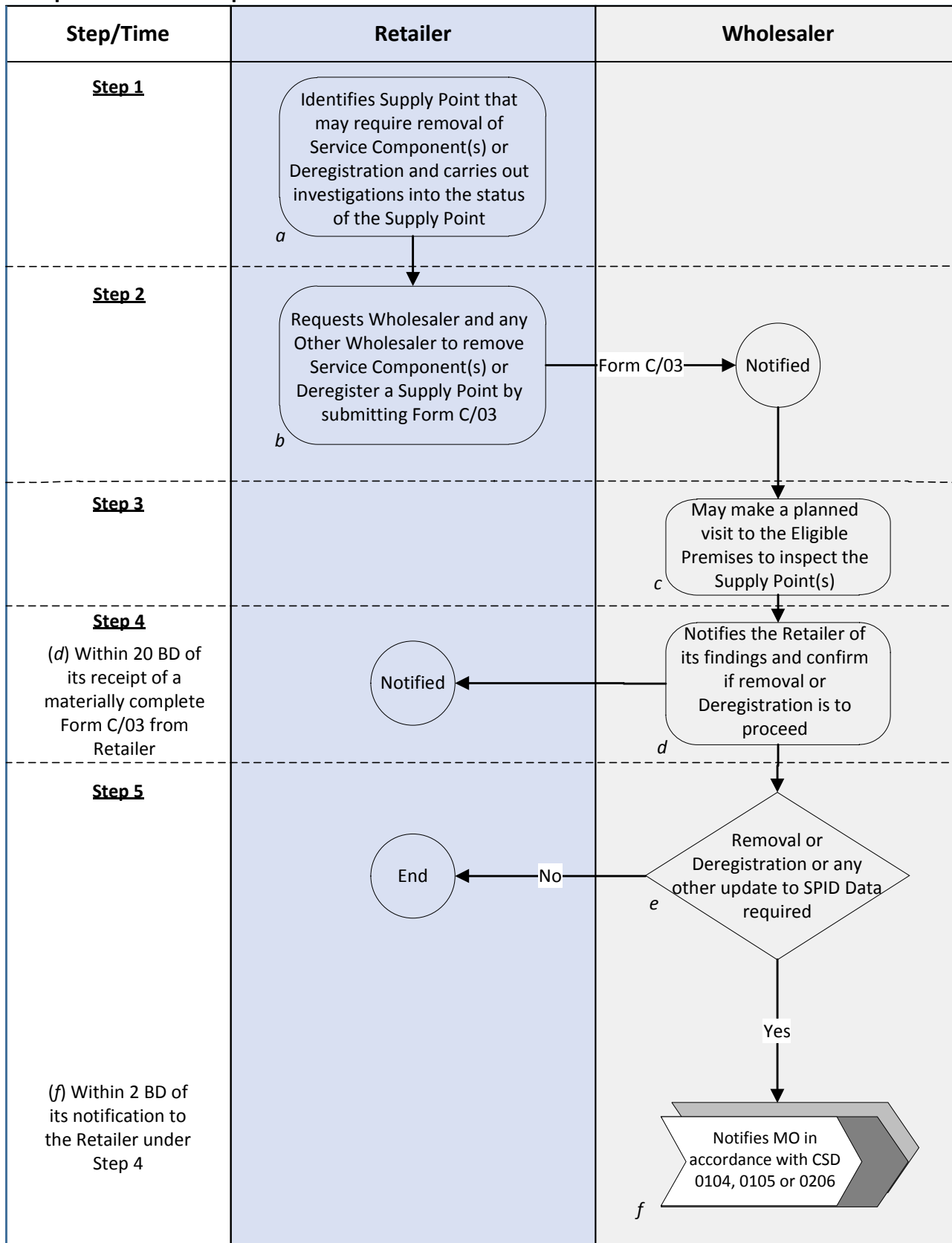
**Process C5 – Deregistration of a Supply Point (including as a result of an error in Registration or a change of circumstance) or removal of Service Components at the request of the Wholesaler [Steps 1 to 5]**



**Process C5 – Deregistration of a Supply Point (including as a result of an error in Registration or a change of circumstance) or removal of Service Components at the request of the Wholesaler [Step 6]**

Step/Time	Retailer/Other Wholesaler/Other Retailer(s)	Wholesaler
<p><b><u>Step 6</u></b></p> <p>(h) Within 2 BD from confirming to Retailer that the removal/ Deregistration will go ahead</p>		<div data-bbox="1013 302 1388 526" style="text-align: center;"> <p><b>Step 5</b></p> <p>Notifies MO in accordance with CSD 0104, 0105 or 0206</p> <p><i>h</i></p> </div>

**Process C6 –Application in respect of Deregistration of a Supply Point (including as a result of an incorrect or erroneous Registration or a change of circumstance) or removal of Service Components at the request of the Retailer**



**Process C7 – Retailer requested amendment to VOA BA Reference or UPRN at a Supply Point**

