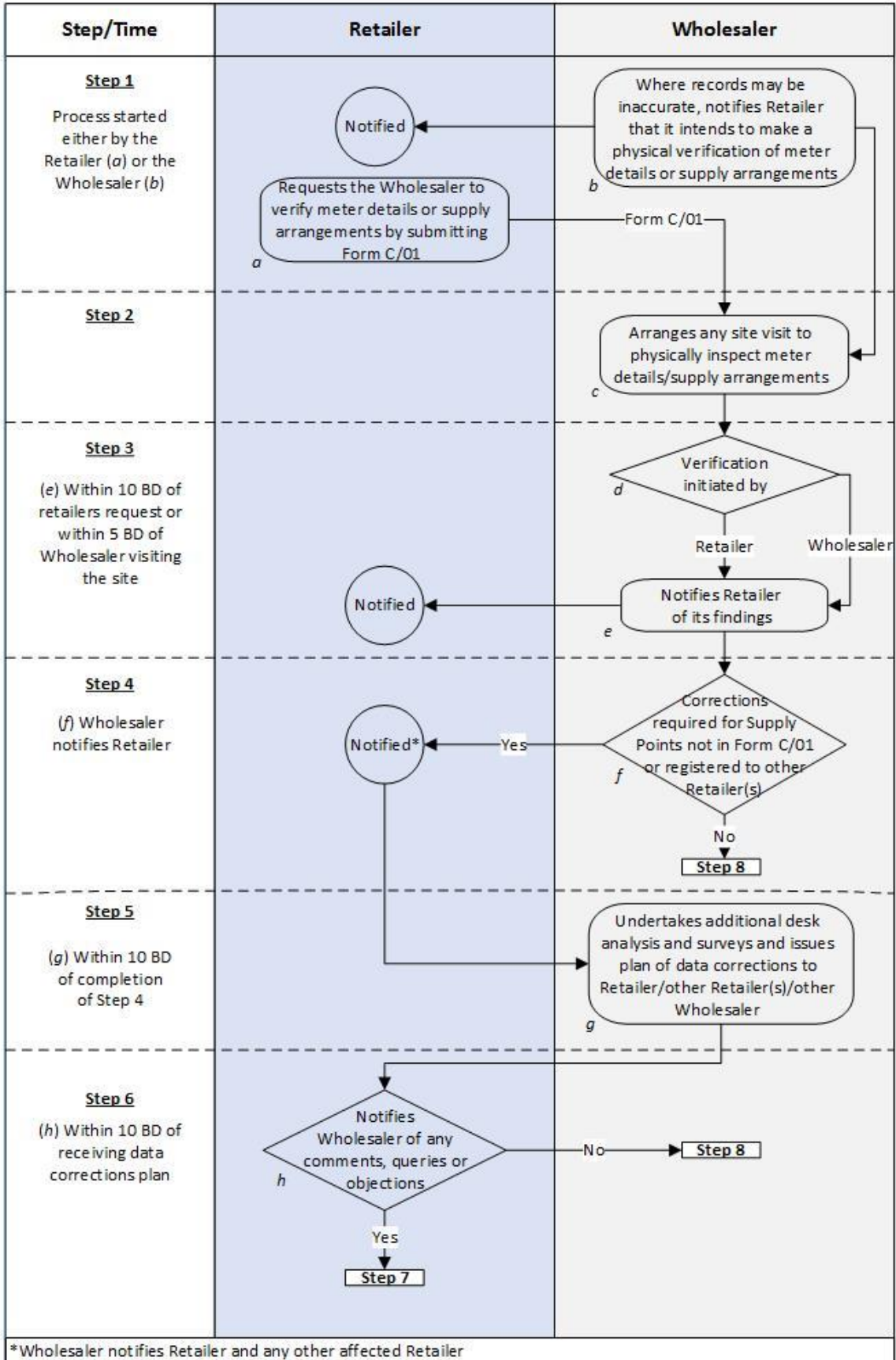
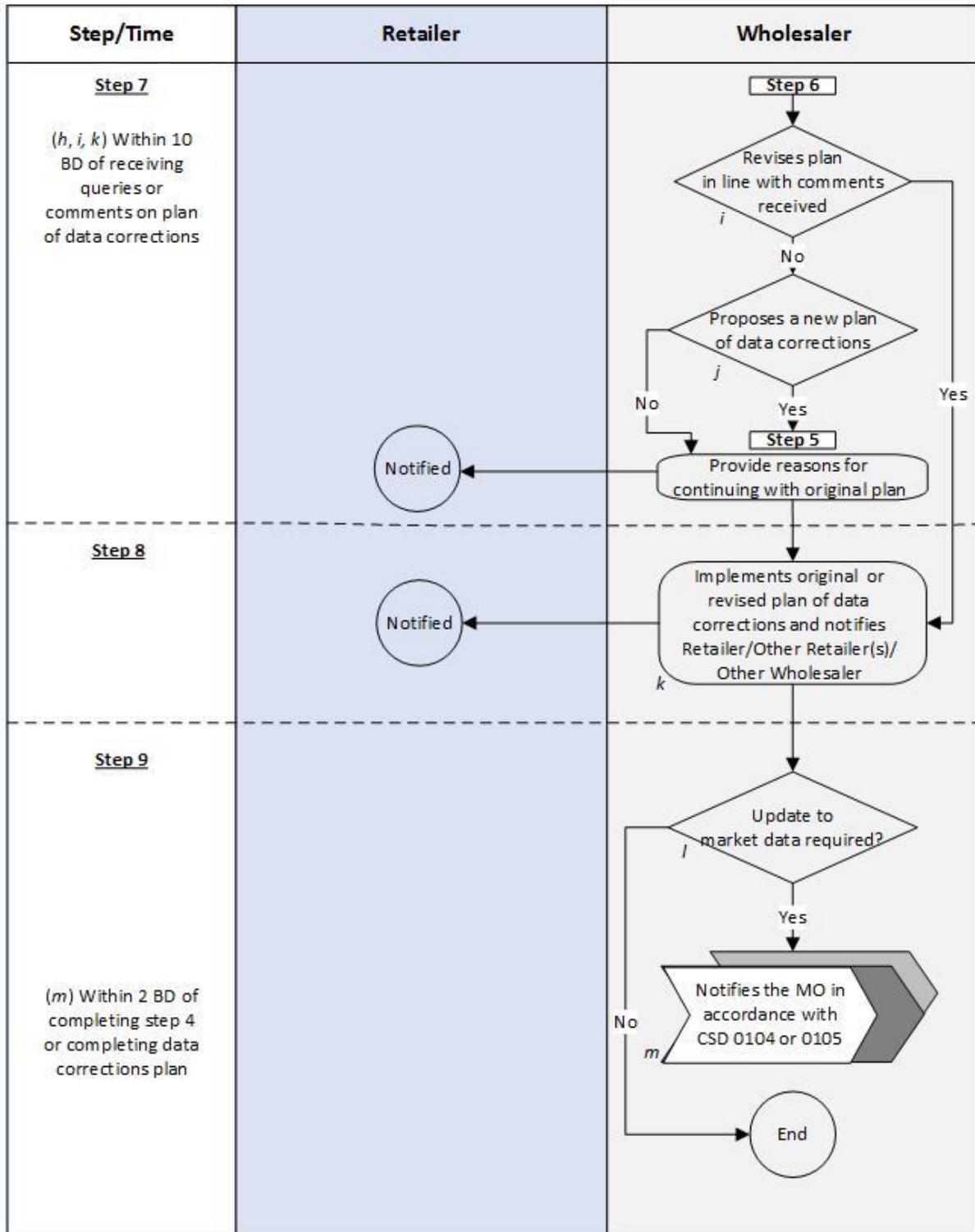


**Operational Terms:
Annex C - Process diagrams for
part C (Confirmation and
verification of supply
arrangements)**

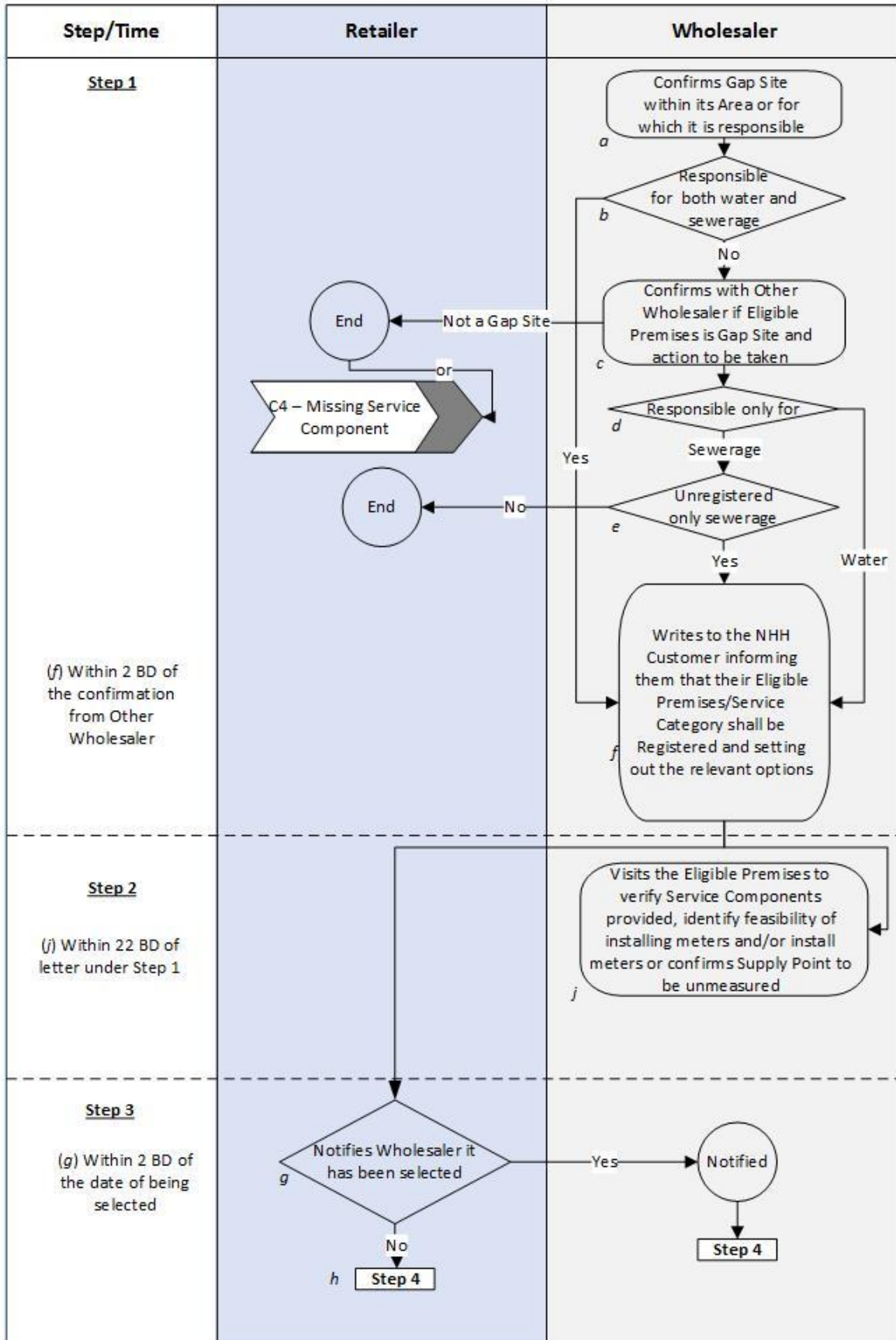
Process C1 – Verification of meter details or meter supply arrangements [Steps 1 to 6]



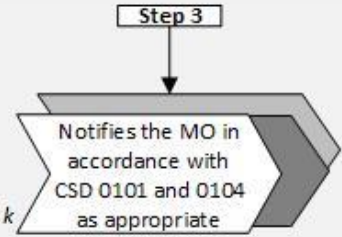
Process C1 – Verification of meter details or meter supply arrangements [Steps 7 to 9]



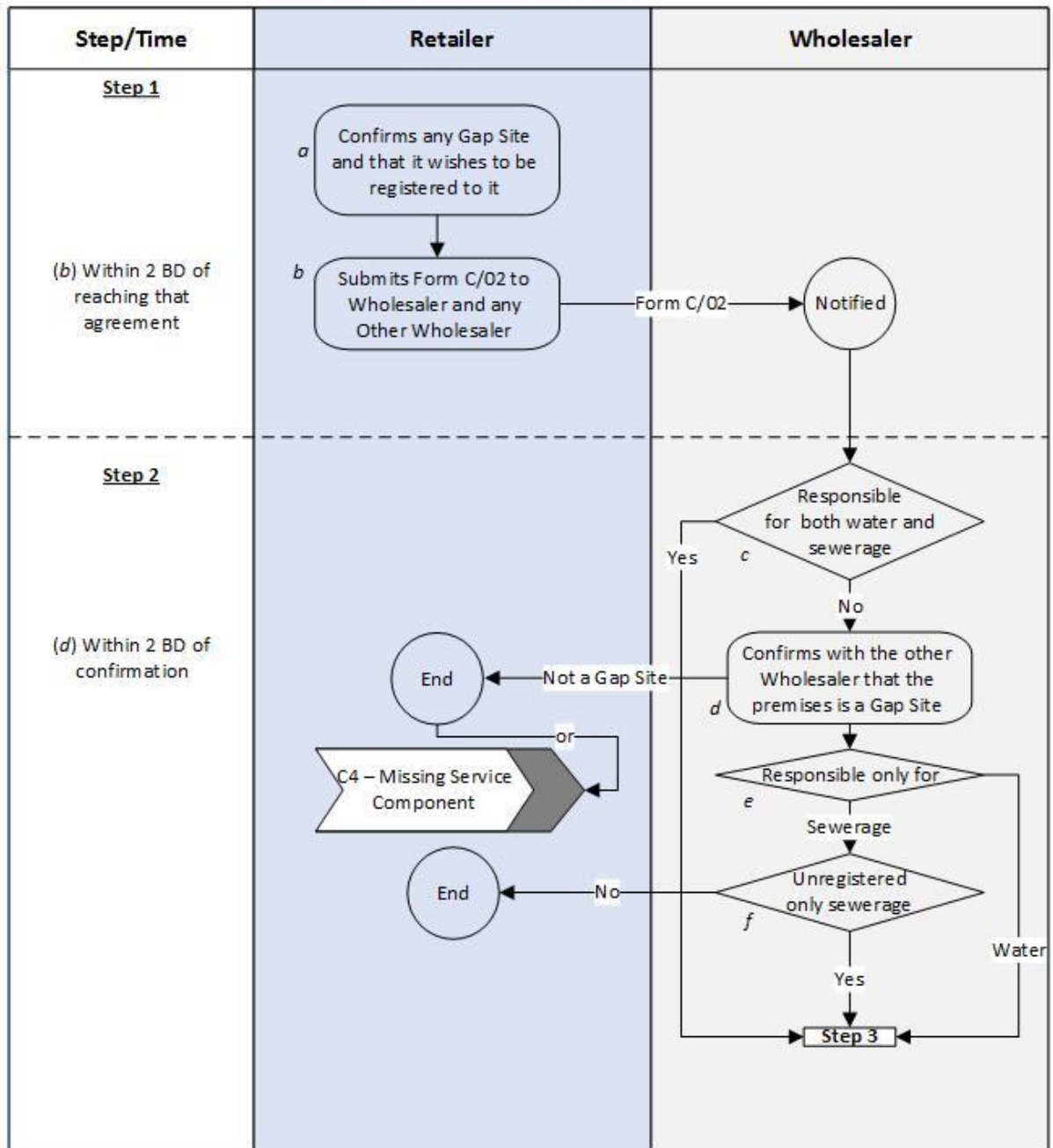
Process C2 – Gap Sites identified by the Wholesaler [Steps 1 to 2]



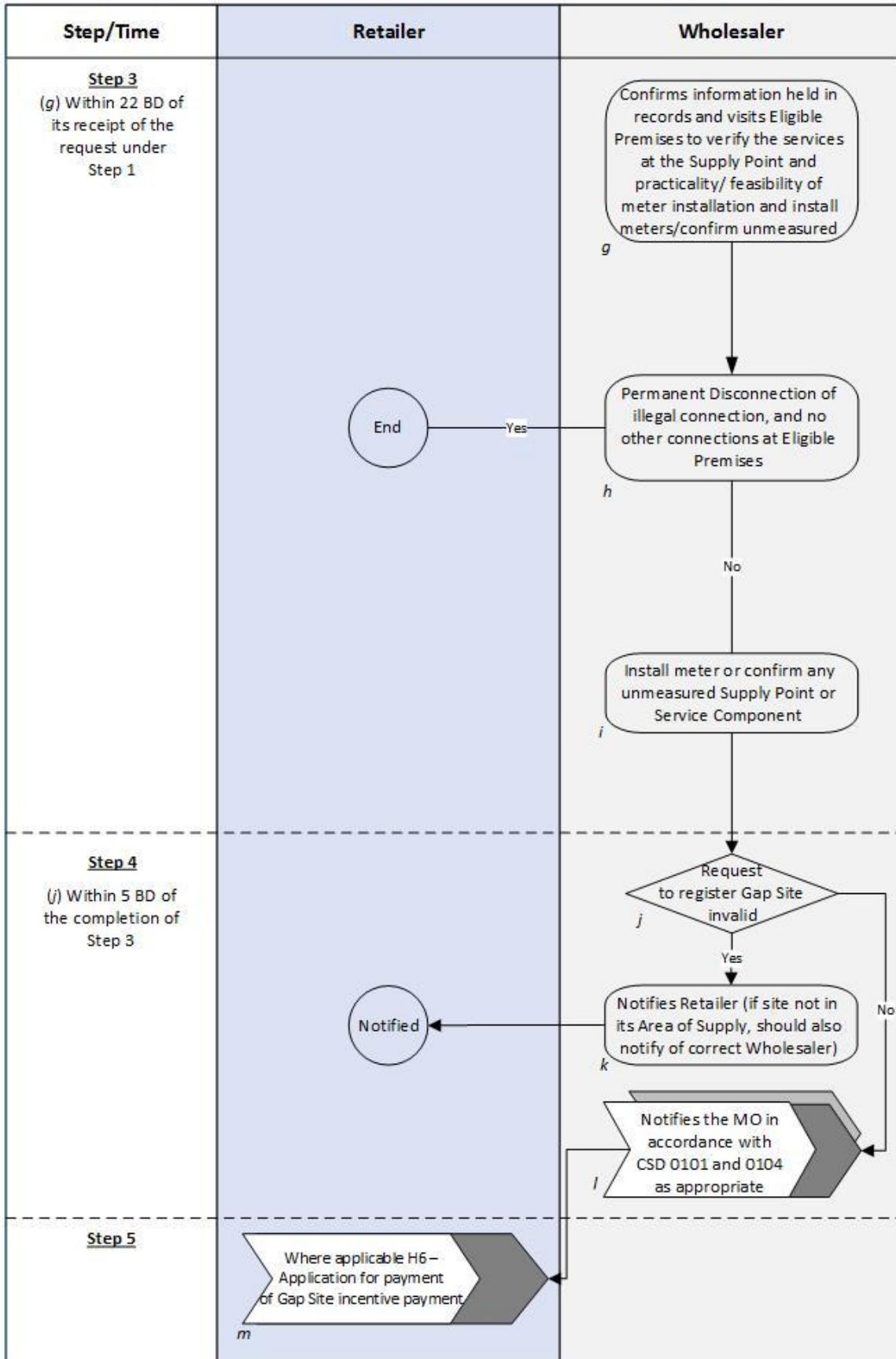
Process C2 – Gap Sites identified by the Wholesaler [Step 4]

Step/Time	Retailer	Wholesaler
<p>Step 4</p> <p>(k) Within 2 BD pf the expiry of the 22 BD period</p>		<p style="text-align: center;">Step 3</p> 
<p>*If No Retailer has been selected by this stage, the Wholesaler will not identify a Retailer in the Supply Point Request and the MO will allocate a Retailer.</p>		

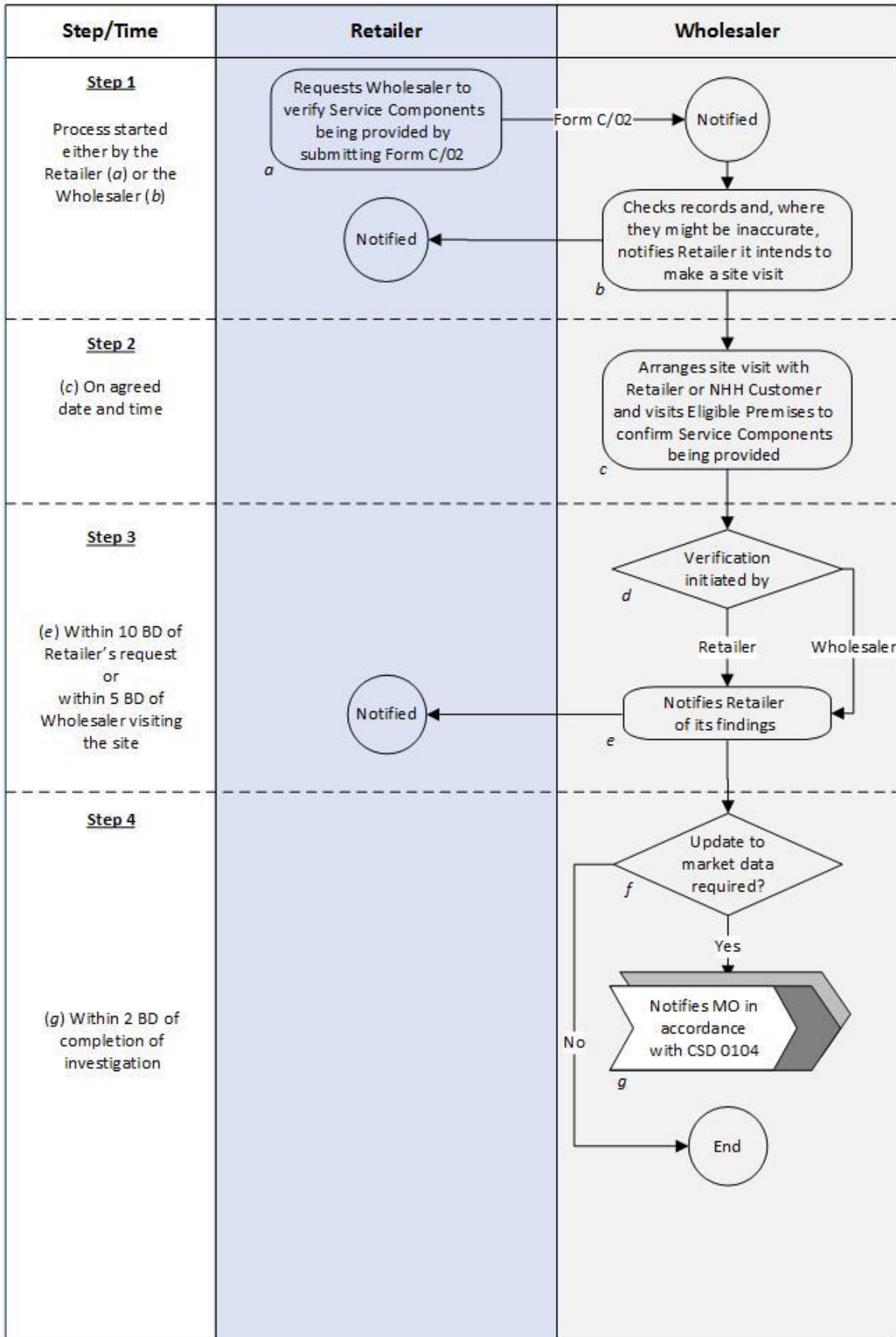
Process C3 – Application in respect of Gap Sites proposed by the Retailer [Steps 1 to 2]



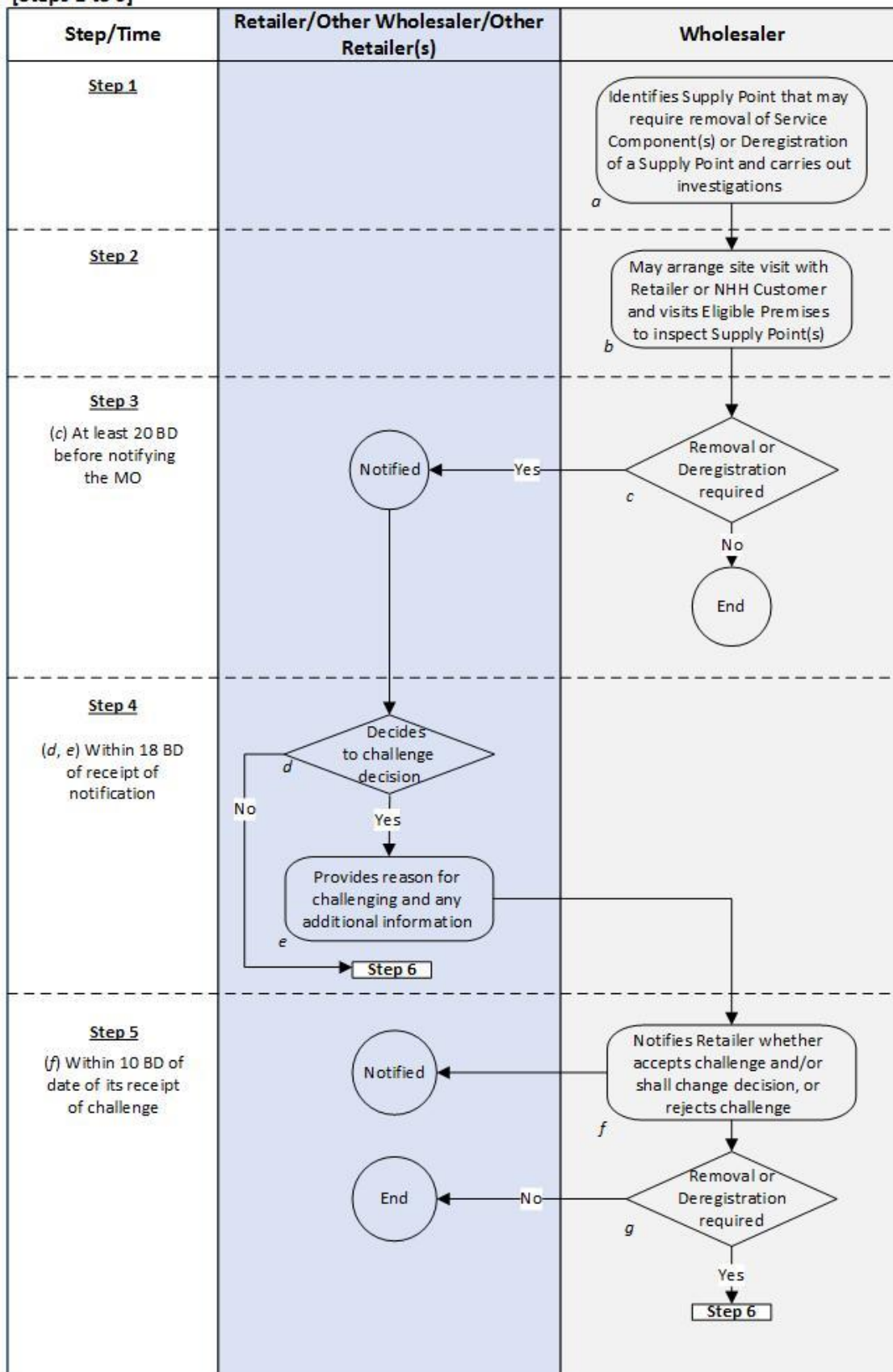
Process C3 – Application in respect of Gap Sites proposed by the Retailer [Steps 3 to 5]



Process C4 – Missing Service Components identified by the Wholesaler or the Retailer



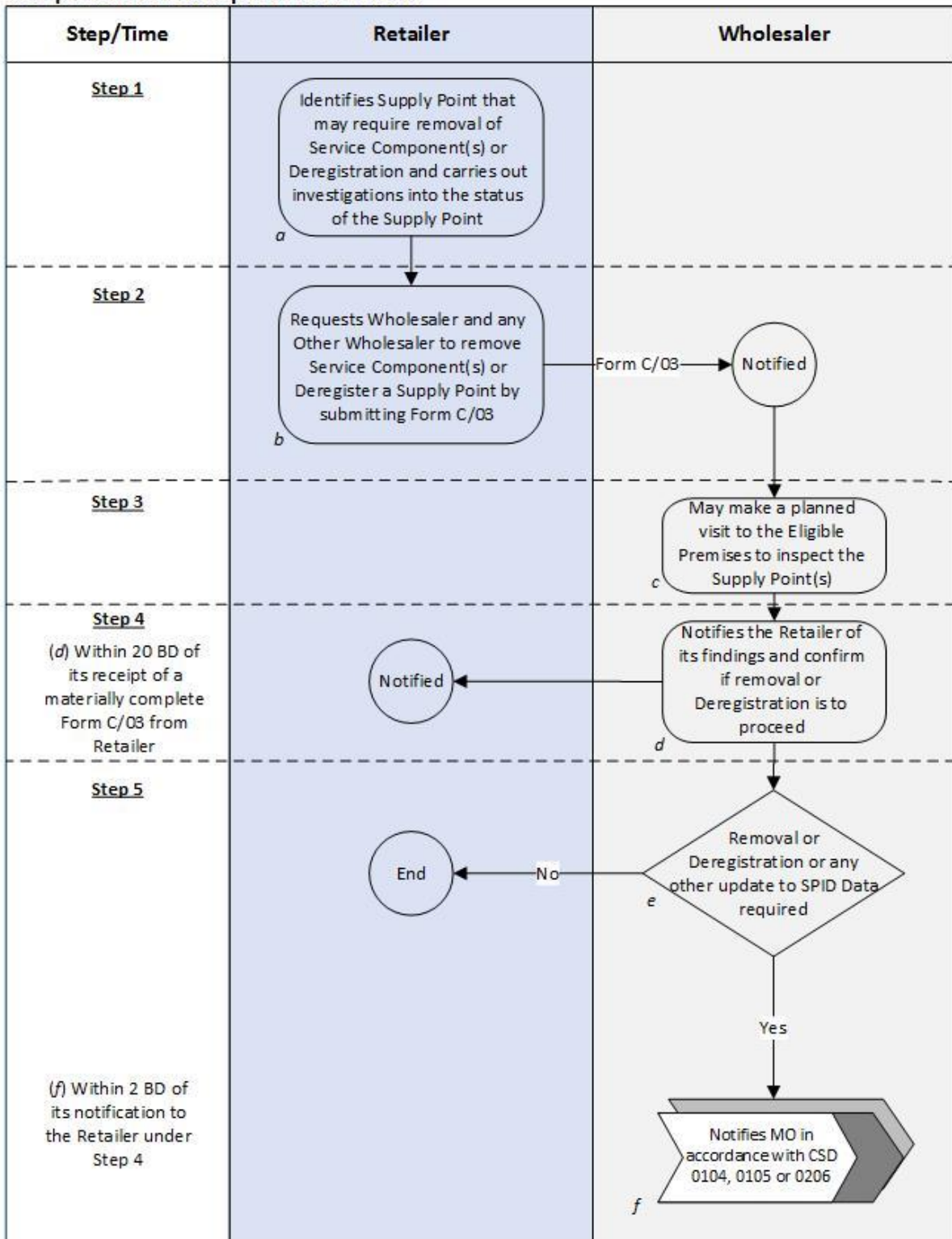
Process C5 – Deregistration of a Supply Point (including as a result of an error in Registration or a change of circumstance) or removal of Service Components at the request of the Wholesaler [Steps 1 to 5]



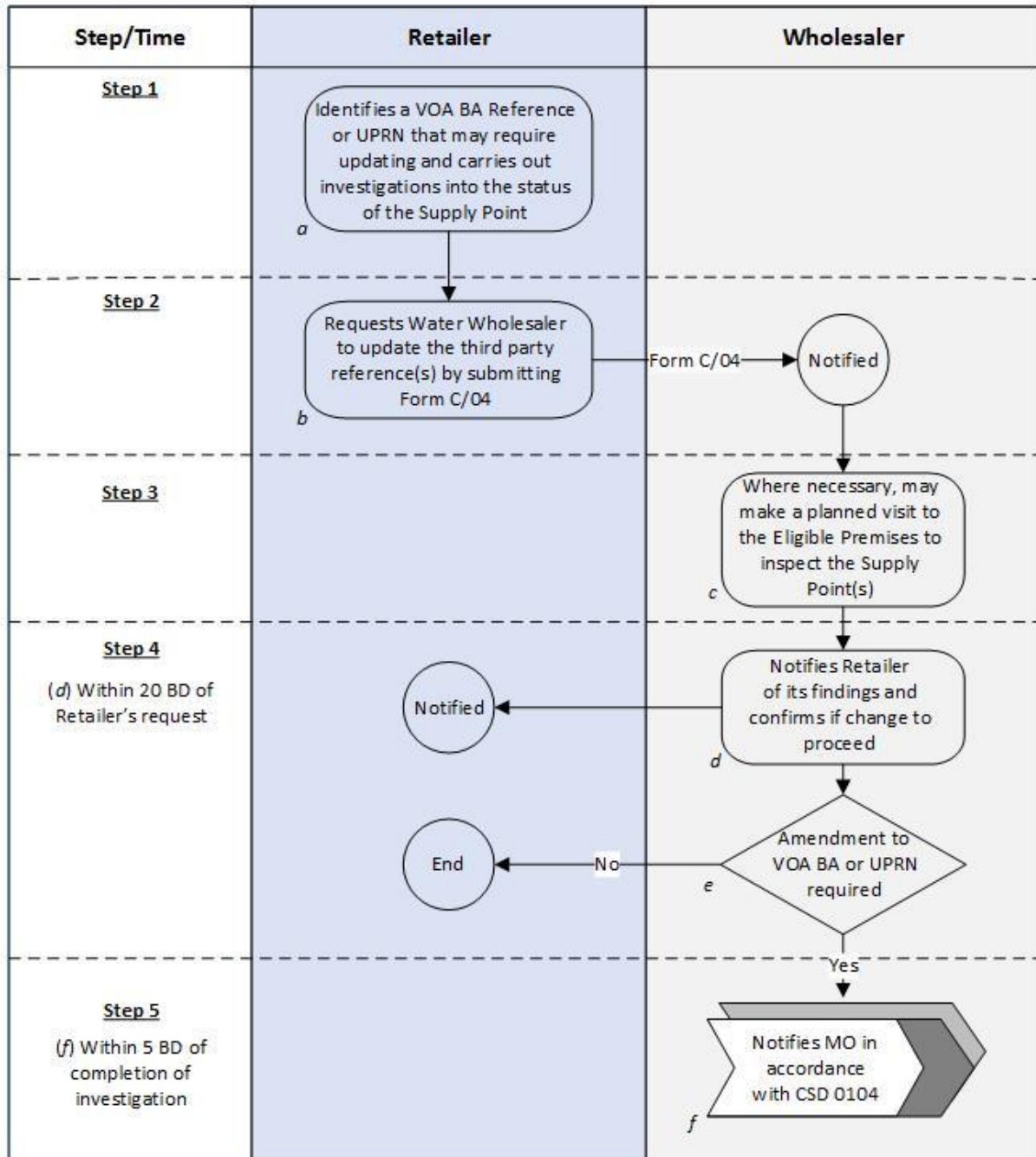
Process C5 – Deregistration of a Supply Point (including as a result of an error in Registration or a change of circumstance) or removal of Service Components at the request of the Wholesaler [Step 6]

Step/Time	Retailer/Other Wholesaler/Other Retailer(s)	Wholesaler
<p><u>Step 6</u></p> <p>(h) Within 2 BD from confirming to Retailer that the removal/ Deregistration will go ahead</p>		 <p>Step 5</p> <p>Notifies MO in accordance with CSD 0104, 0105 or 0206</p> <p>h</p>

Process C6 –Application in respect of Deregistration of a Supply Point (including as a result of an incorrect or erroneous Registration or a change of circumstance) or removal of Service Components at the request of the Retailer



Process C7 – Retailer requested amendment to VOA BA Reference or UPRN at a Supply Point



September 2015

