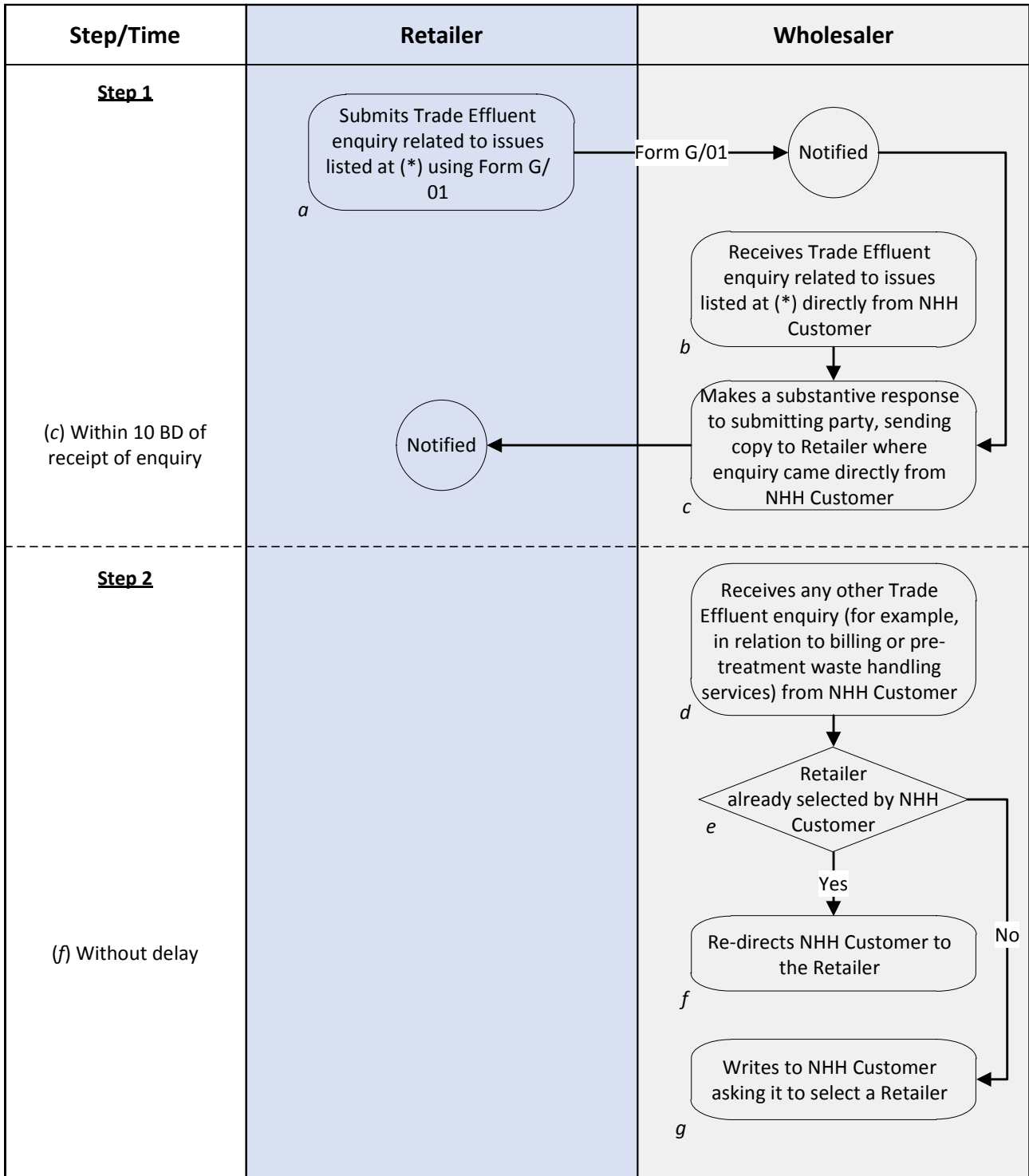




**Operational Terms:
Annex G- Process diagrams for
part G (Trade Effluent)**

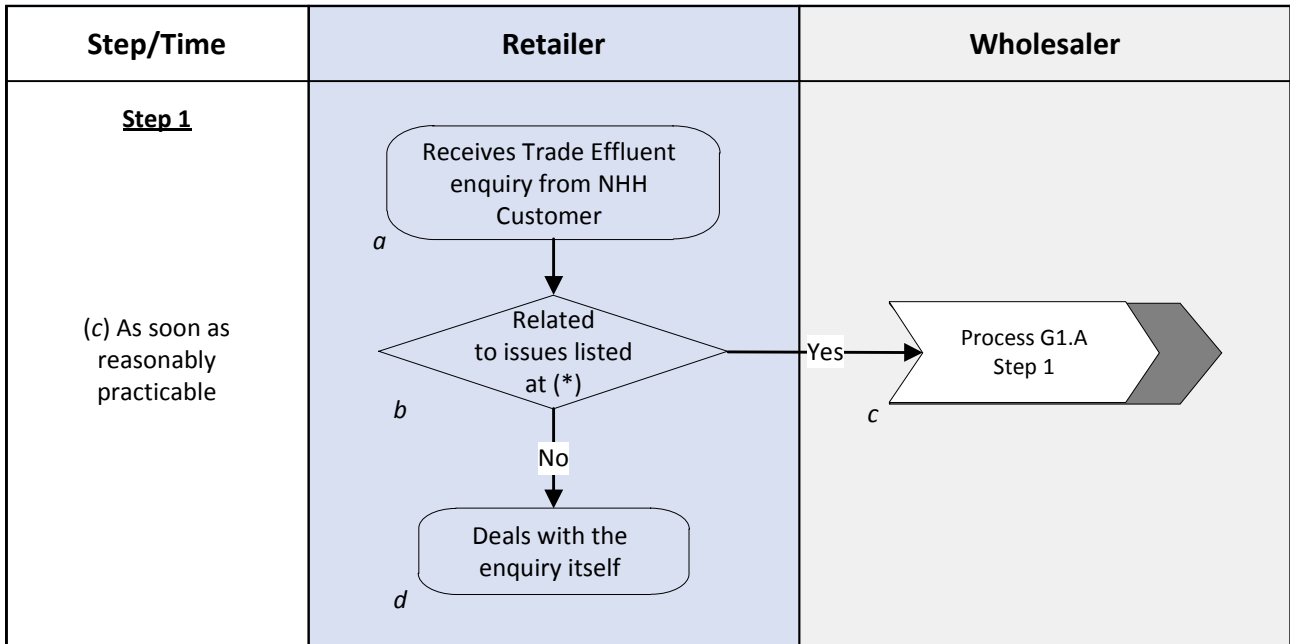
September 2015

Process G1 – Trade Effluent enquiries
A. Trade Effluent enquiry received by the Wholesaler



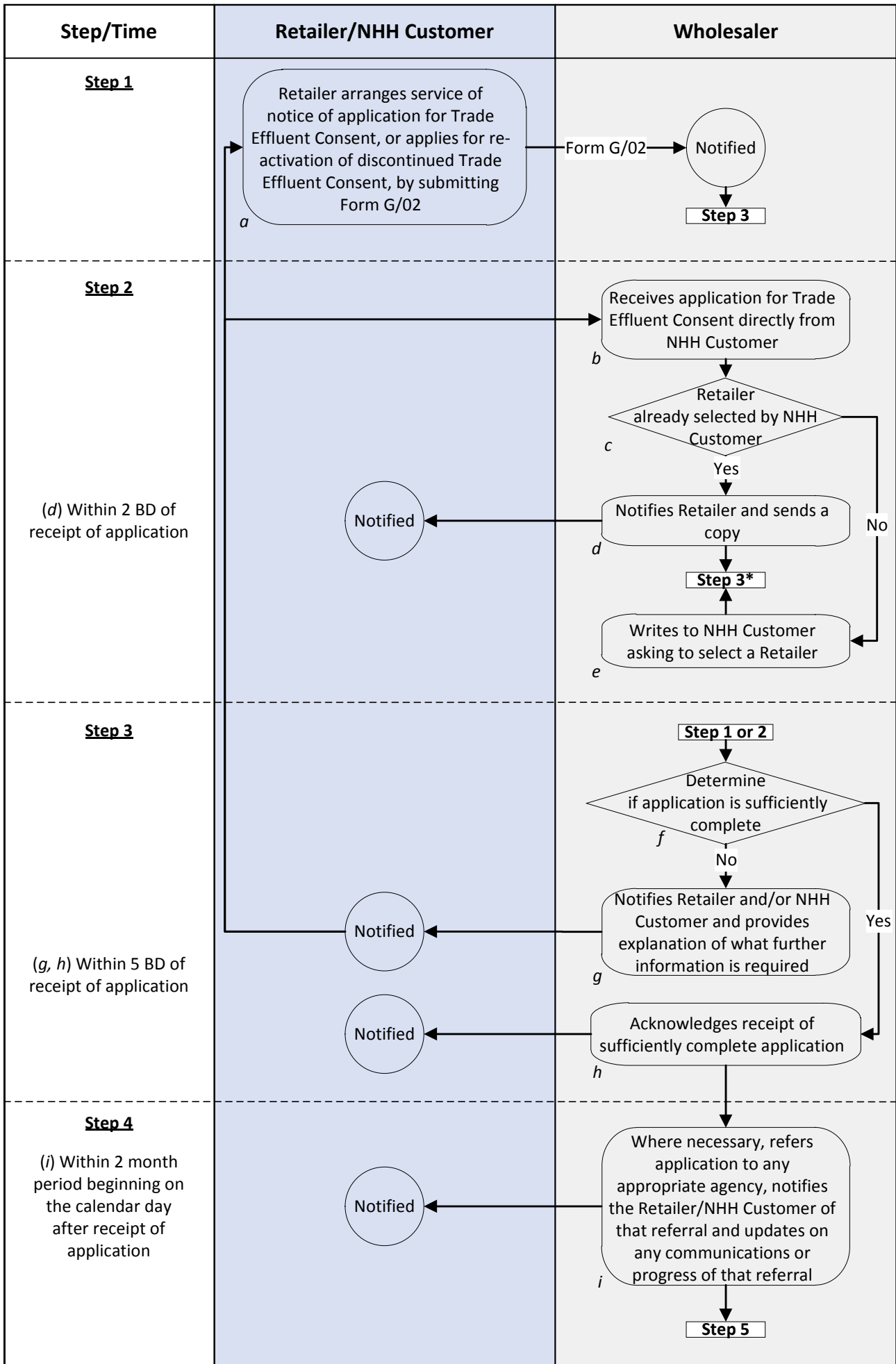
*Enquiries relating to details or processing of a Trade Effluent Consent, quality and analytical or monitoring information, enforcement activity and impact on the Wholesaler’s Network from Trade Effluent discharges.

Process G1 – Trade Effluent enquires
B. Trade Effluent enquiry received by the Retailer



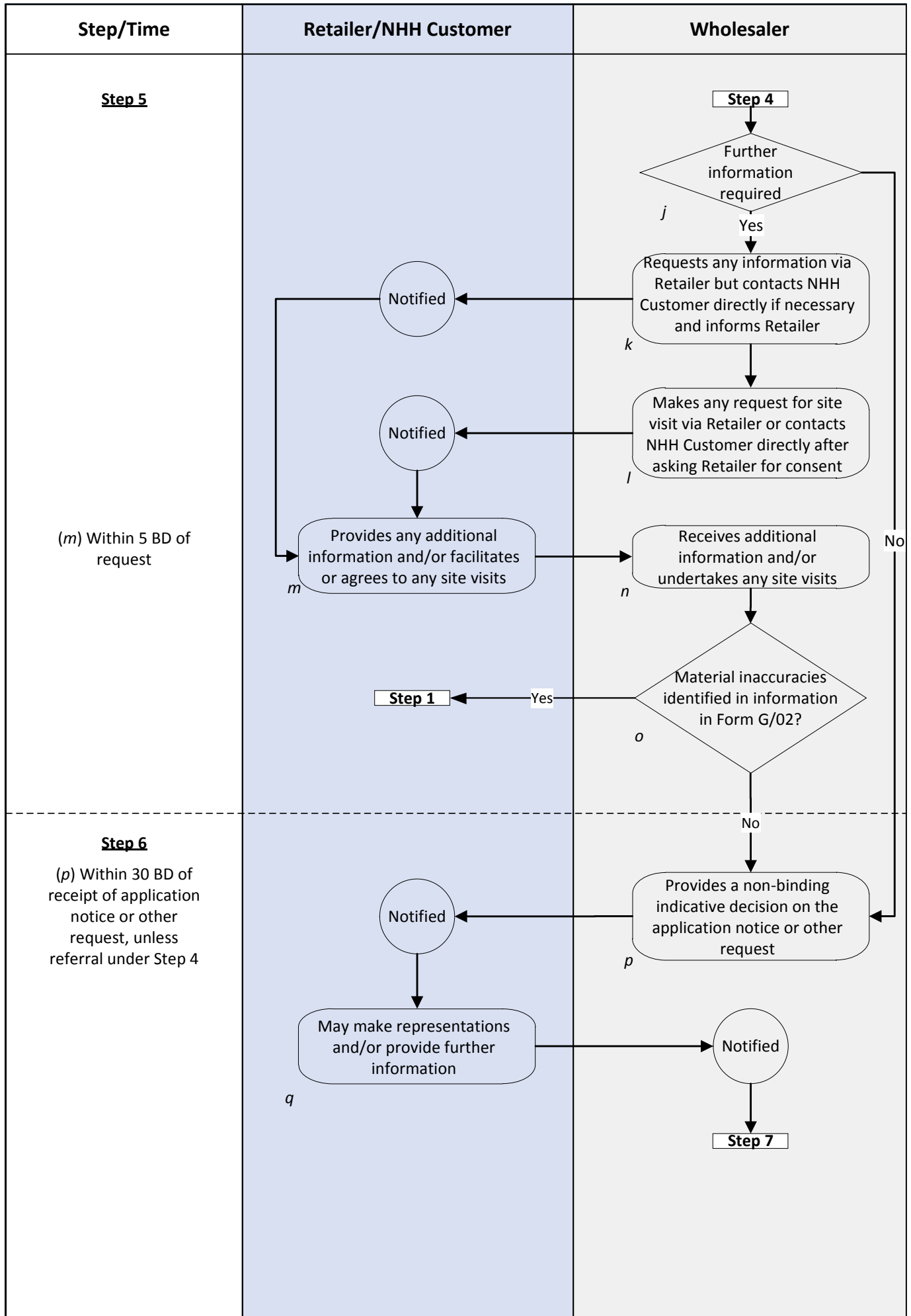
*Enquiries relating to details or processing of a Trade Effluent Consent, quality and analytical or monitoring information, enforcement activity and impact on the Wholesaler’s Network from Trade Effluent discharges.

Process G2 – Application for and grant of Trade Effluent Consent and re-activation of discontinued Trade Effluent Consent [Steps 1 to 4]

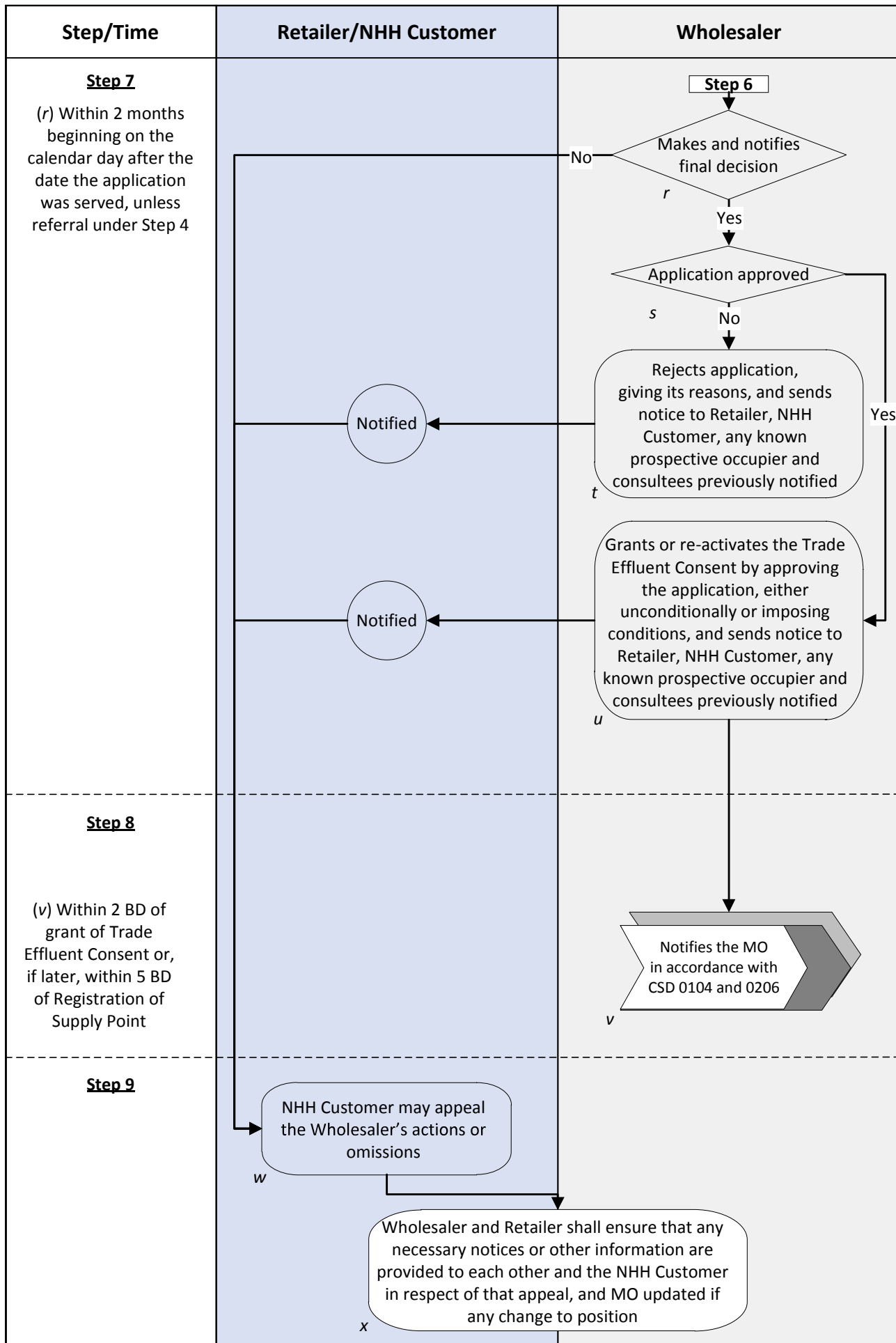


*The Wholesaler shall copy the Retailer in any further correspondence with the NHH Customer.

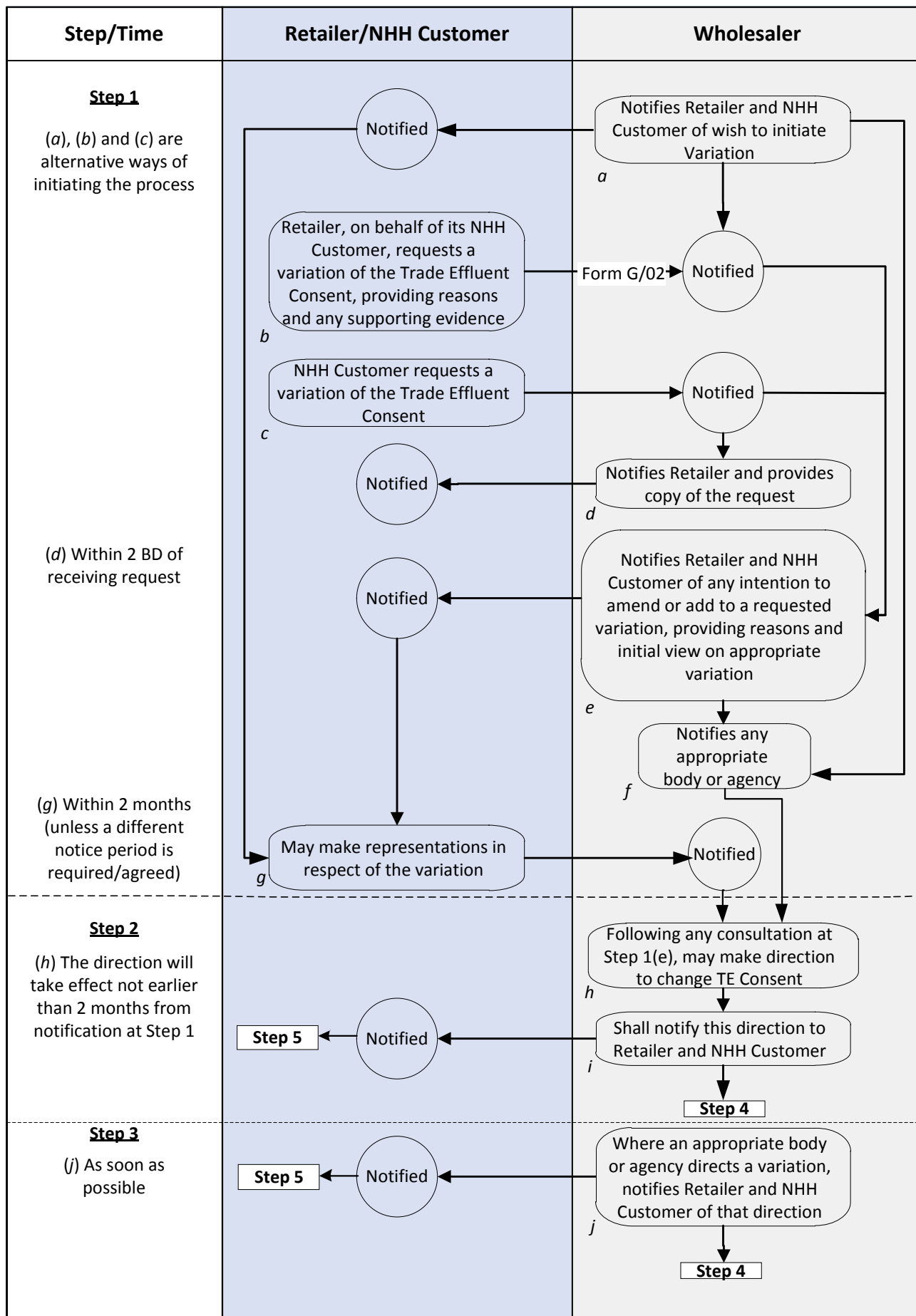
Process G2 – Application for and grant of Trade Effluent Consent and re-activation of discontinued Trade Effluent Consent [Steps 5 and 6]



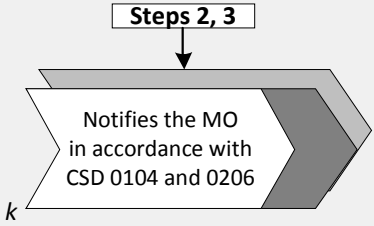
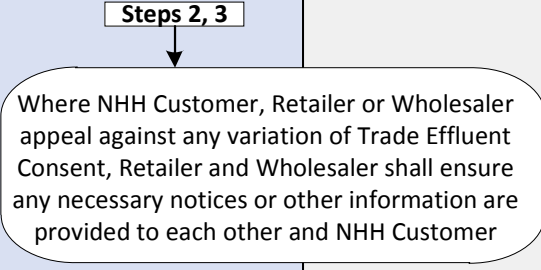
Process G2 – Application for and grant of Trade Effluent Consent and re-activation of discontinued Trade Effluent Consent [Steps 7 to 9]



Process G3 – Variation of Trade Effluent Consents

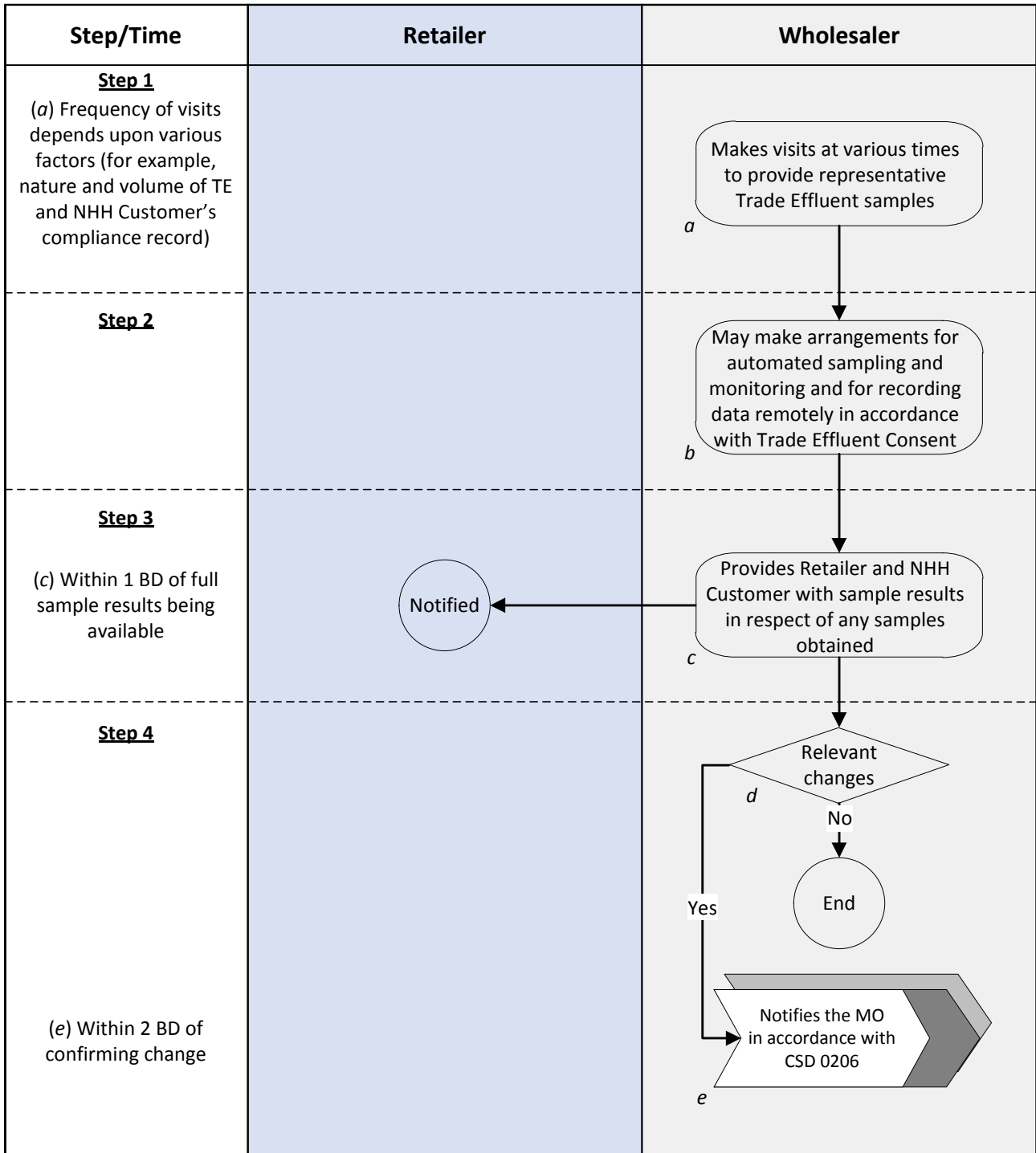


Process G3 – Variation of Trade Effluent Consents

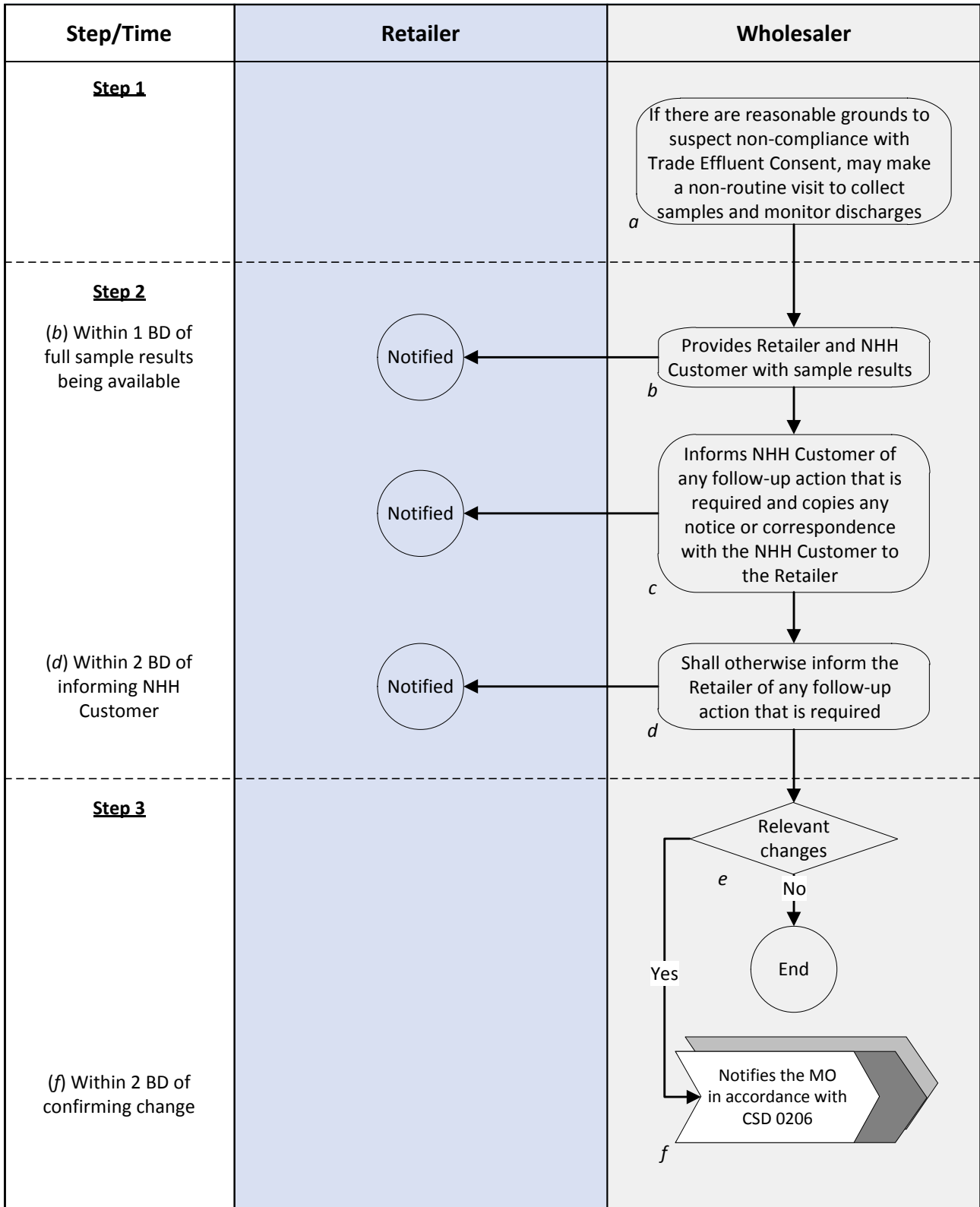
Step/Time	Retailer/NHH Customer	Wholesaler
<p>Step 4</p> <p>(k) Within 2 BD of the variation taking effect</p>		<p>Steps 2, 3</p> 
<p>Step 5</p>	<p>Steps 2, 3</p> 	

Process G4 – Trade Effluent monitoring

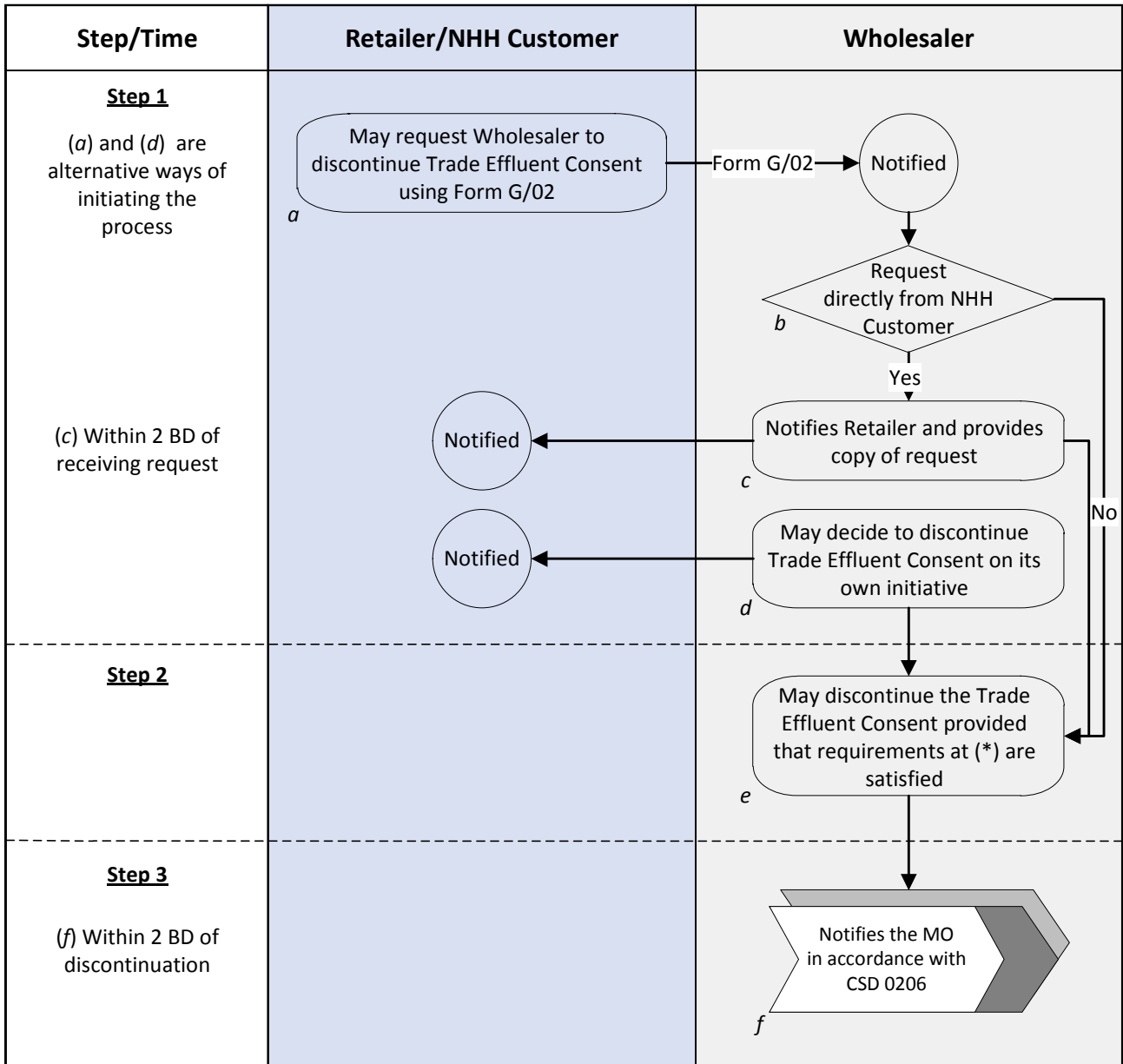
A. Routine sampling visits



Process G4 – Trade Effluent monitoring
B. Non-routine sampling visits



Process G5 – Discontinuation of Trade Effluent Consent



*Any provision of Sewerage Services to, or disposal of sewage from, the Eligible Premises for a purpose otherwise than in respect of Trade Effluent or any other premises are not adversely affected by the discontinuation; there is no likely public health risk arising in consequence of the discontinuation; the Wholesaler has the statutory right to carry out the discontinuation; and any relevant processes or notices are followed and served.

Process G6 – Termination of Trade Effluent Consent

