

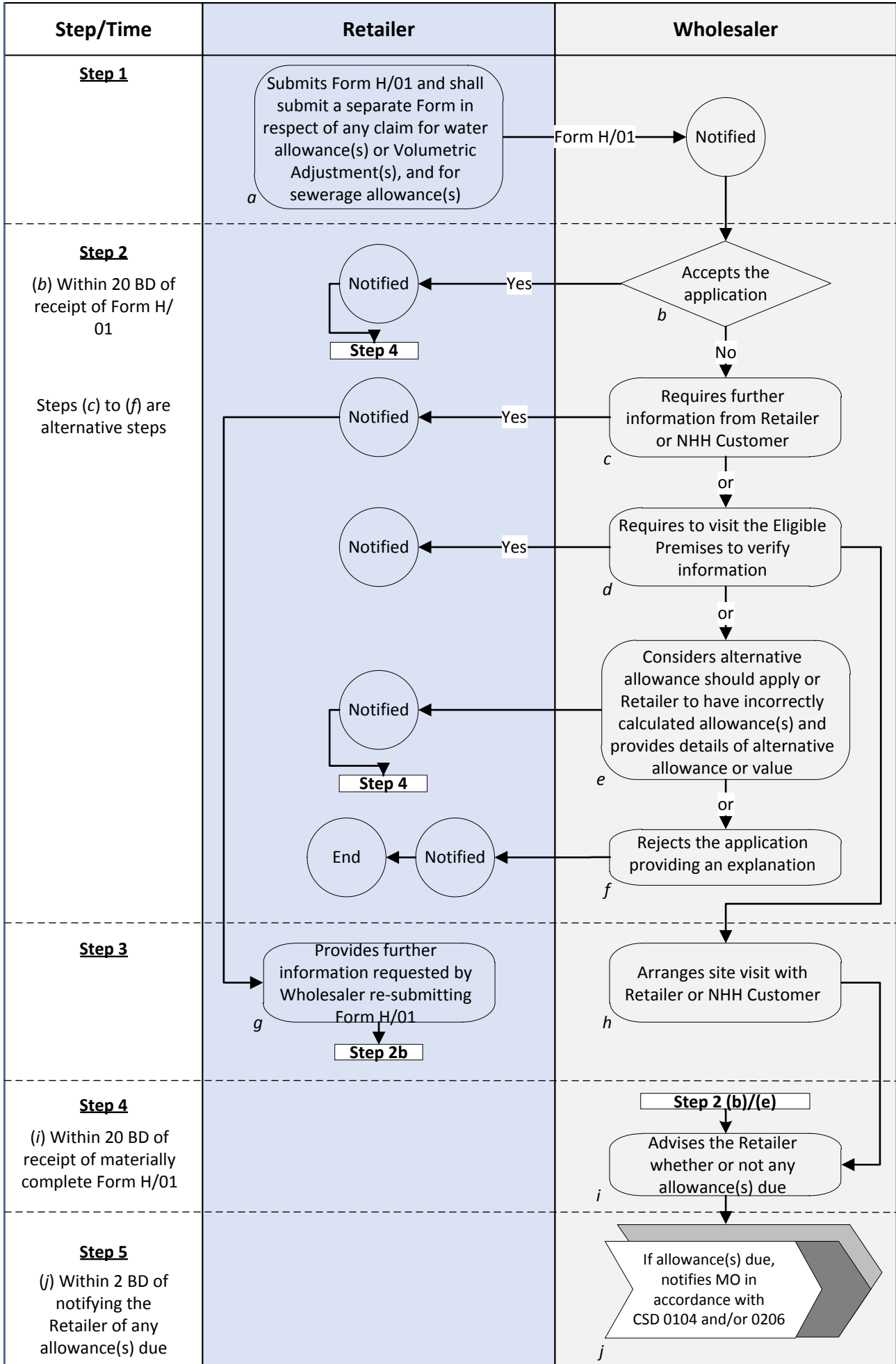


**Operational Terms:
Annex H - Process diagrams for
part H (Allowances, assessment
requests and incentive
applications)**

September 2015

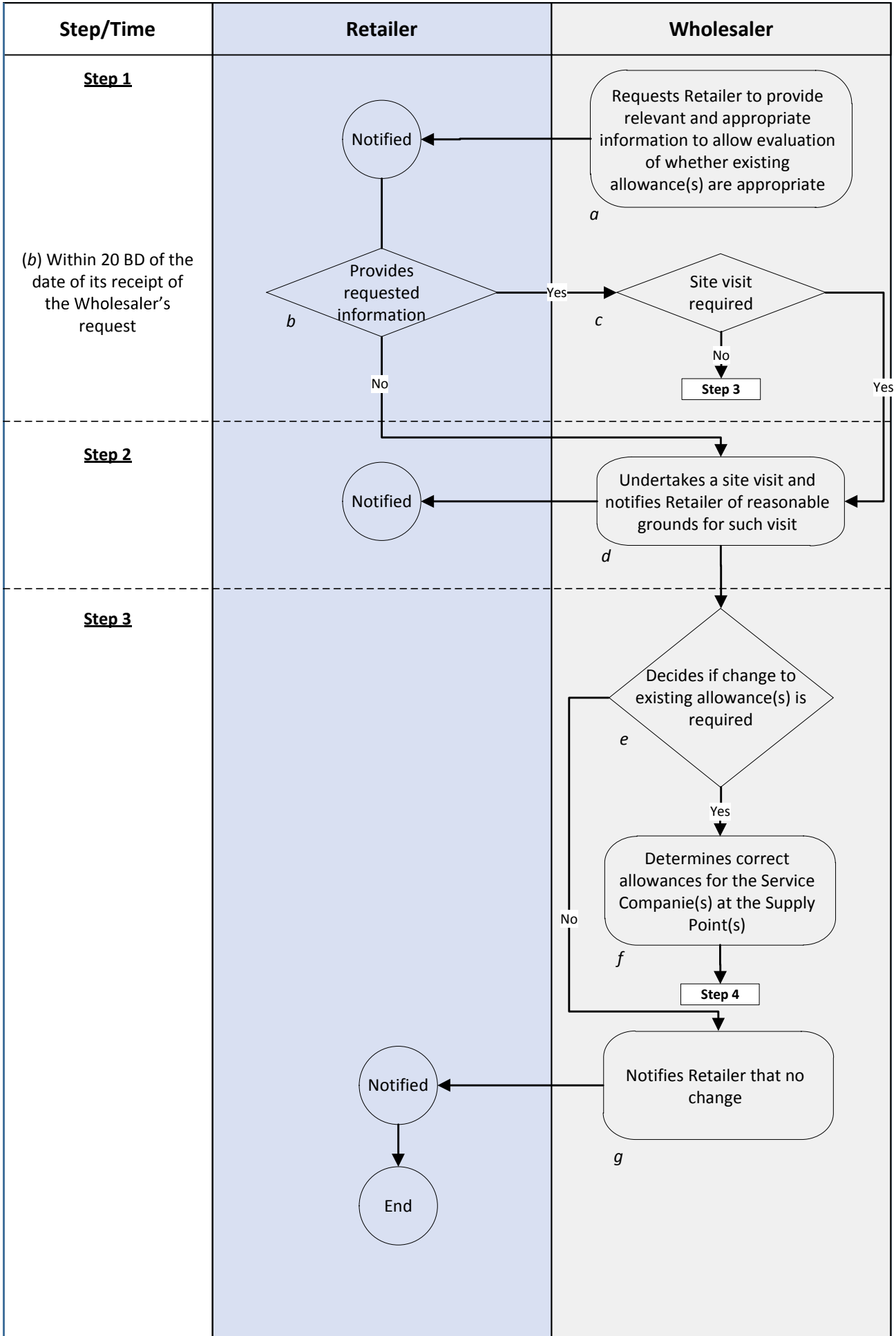
Process H1 – Application for an allowance and/or Volumetric Adjustment or Wholesaler notice of change of allowance

A. Retailer review and/or application for an allowance and/or Volumetric Adjustment from the Wholesaler



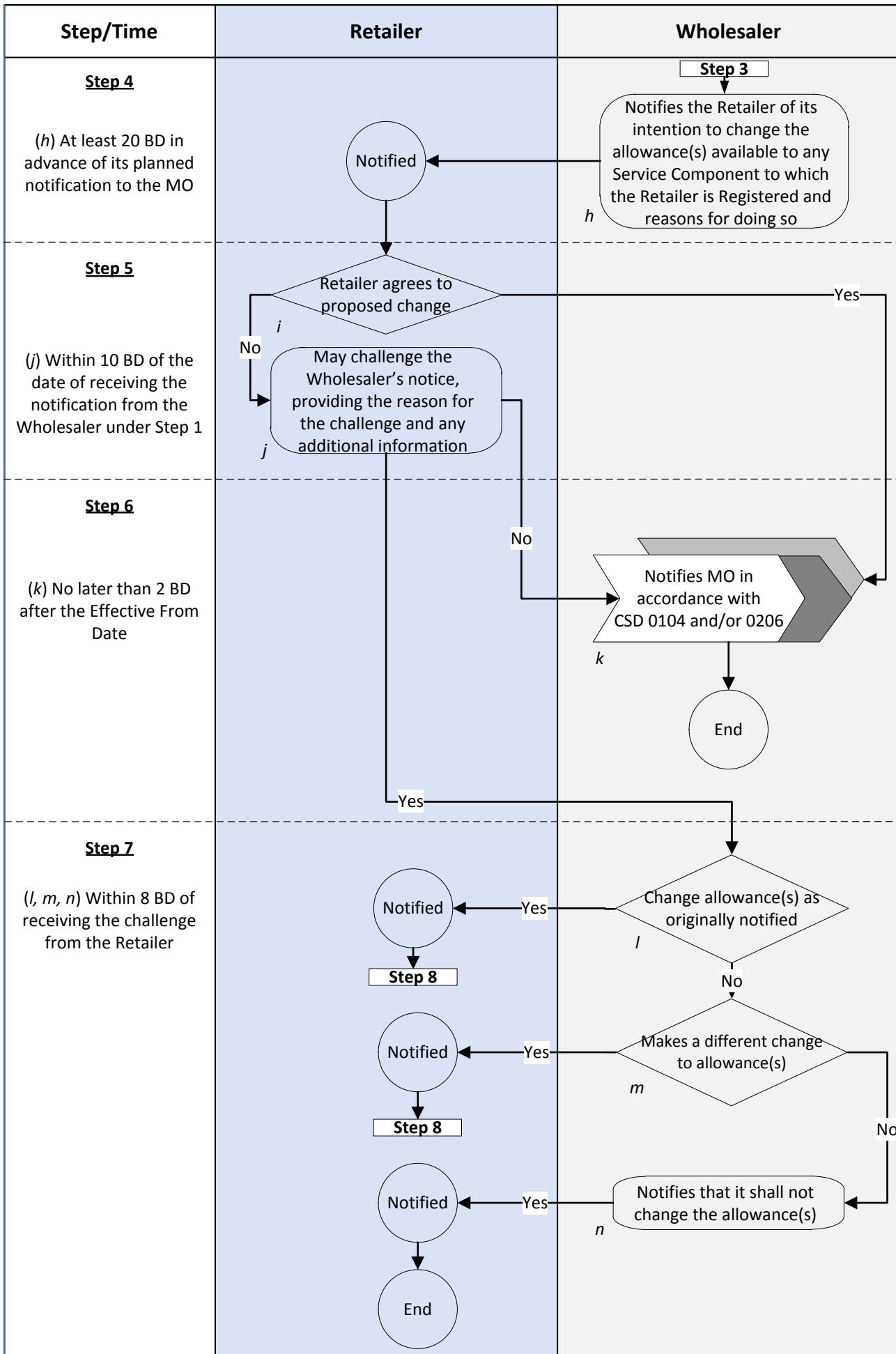
Process H1 –Application for an allowance and/or Volumetric Adjustment or Wholesaler notice of review and/or change of allowance

B. Wholesaler notice of review of or change to any allowance(s) [Steps 1 to 3]



Process H1 –Application for an allowance and/or Volumetric Adjustment or Wholesaler notice of review and/or change of allowance

B. Wholesaler notice of review of or change to any allowance(s) [Steps 4 to 7]

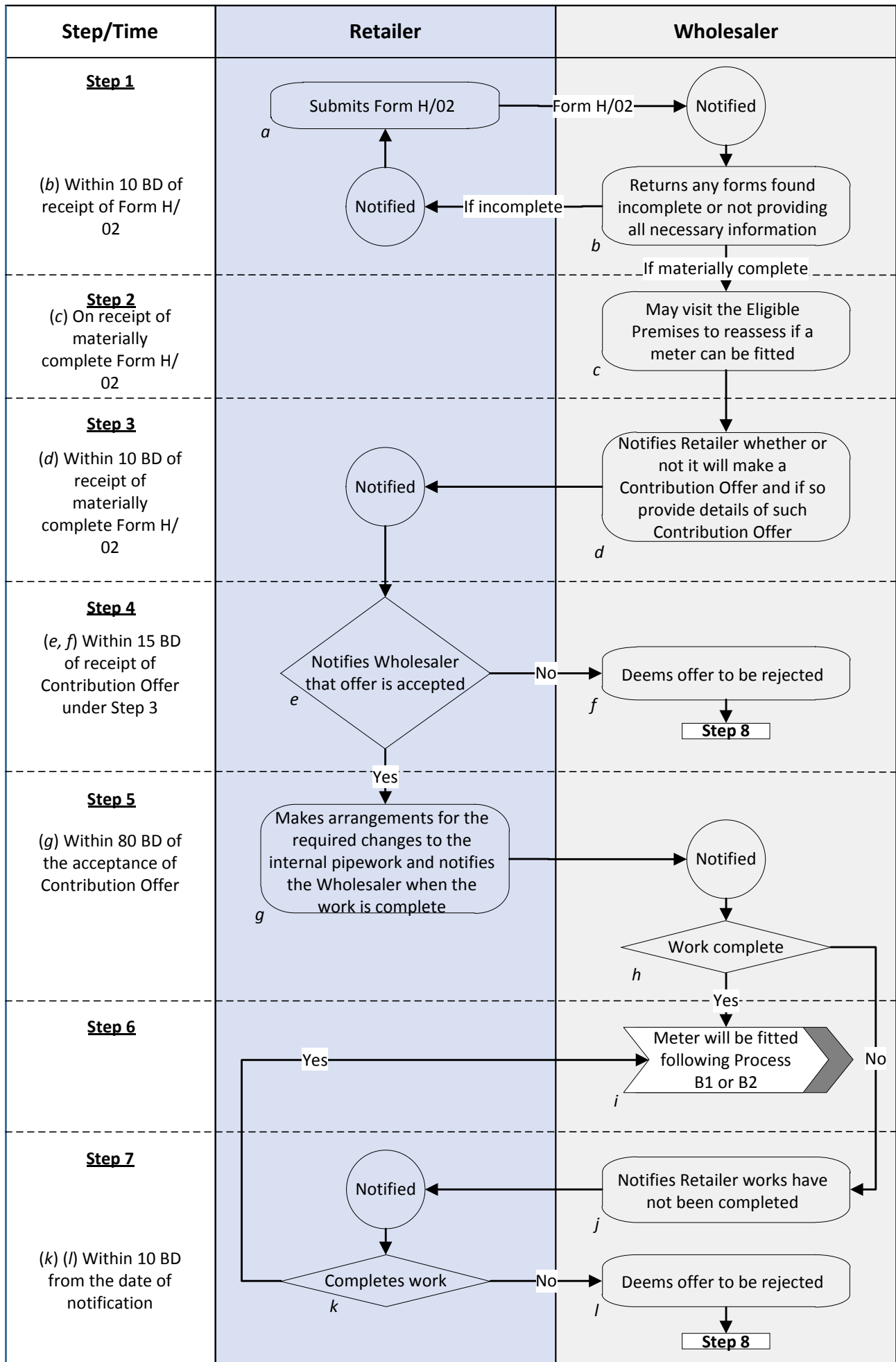


Process H1 –Application for an allowance and/or Volumetric Adjustment or Wholesaler notice of review and/or change of allowance [Step 8]

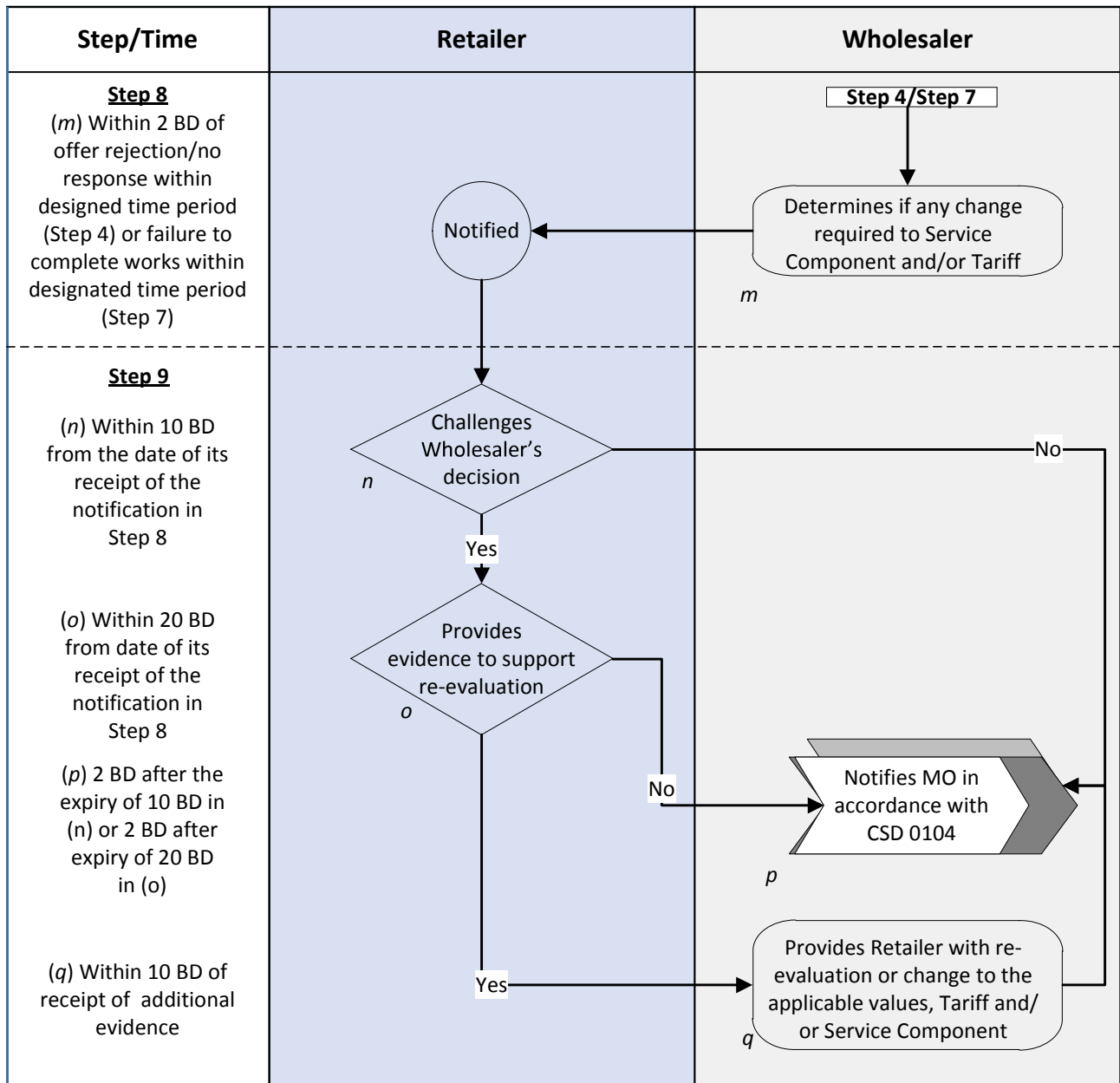
B. Wholesaler notice of review of or change to any allowance(s)

Step/Time	Retailer	Wholesaler
<p>Step 8</p> <p>(o) In a timely way following notification to the Retailer under Step 7 and no later than 2 BD from the Effective From Date</p>		 <p>Step 7 (l)/(m)</p> <p>Notifies MO in accordance with CSD 0104 and/or 0206</p>

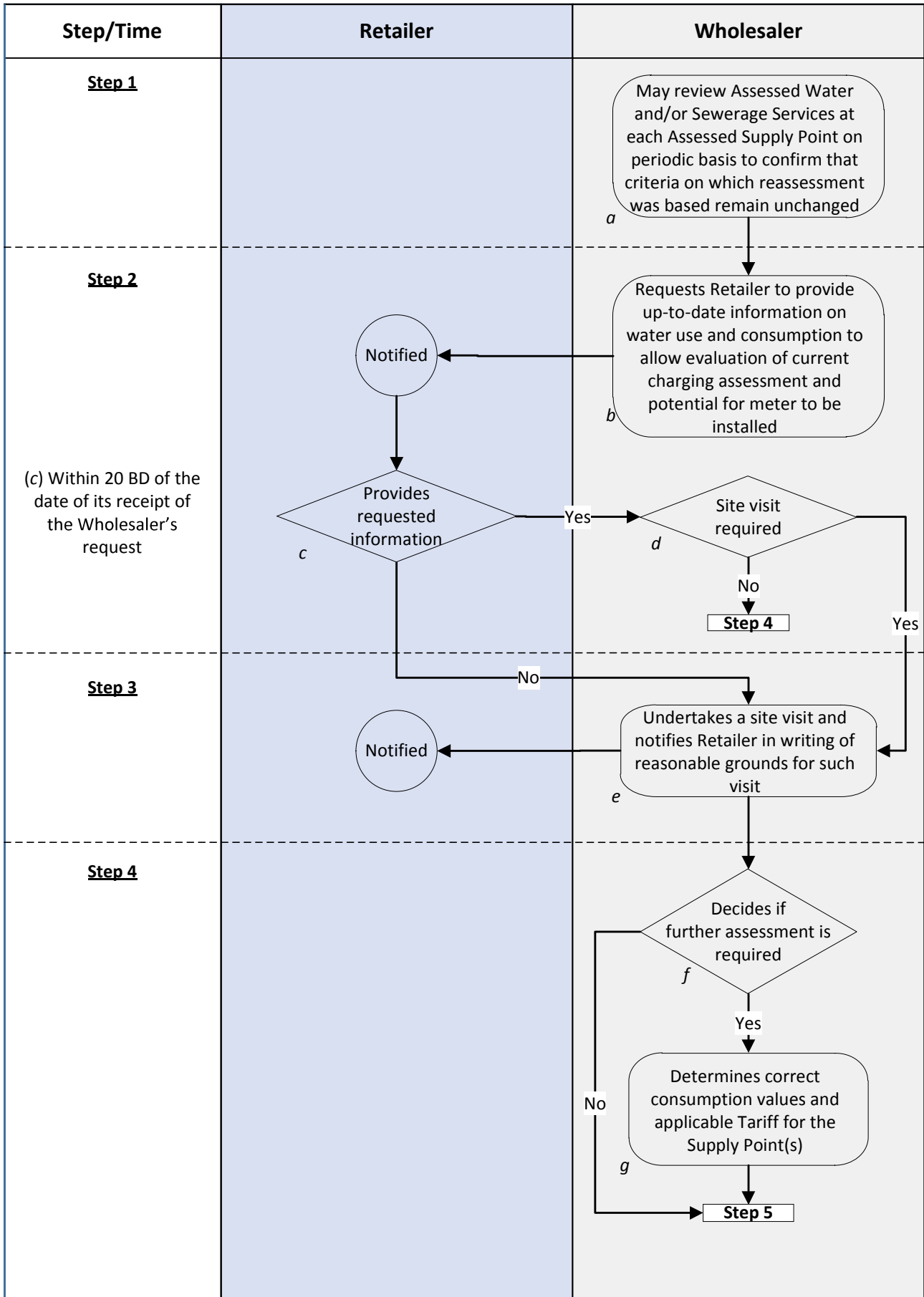
Process H2 – Application for a Contribution Offer in respect of installing a meter at an Unmeasured or Assessed Service Component [Steps 1 to 7]



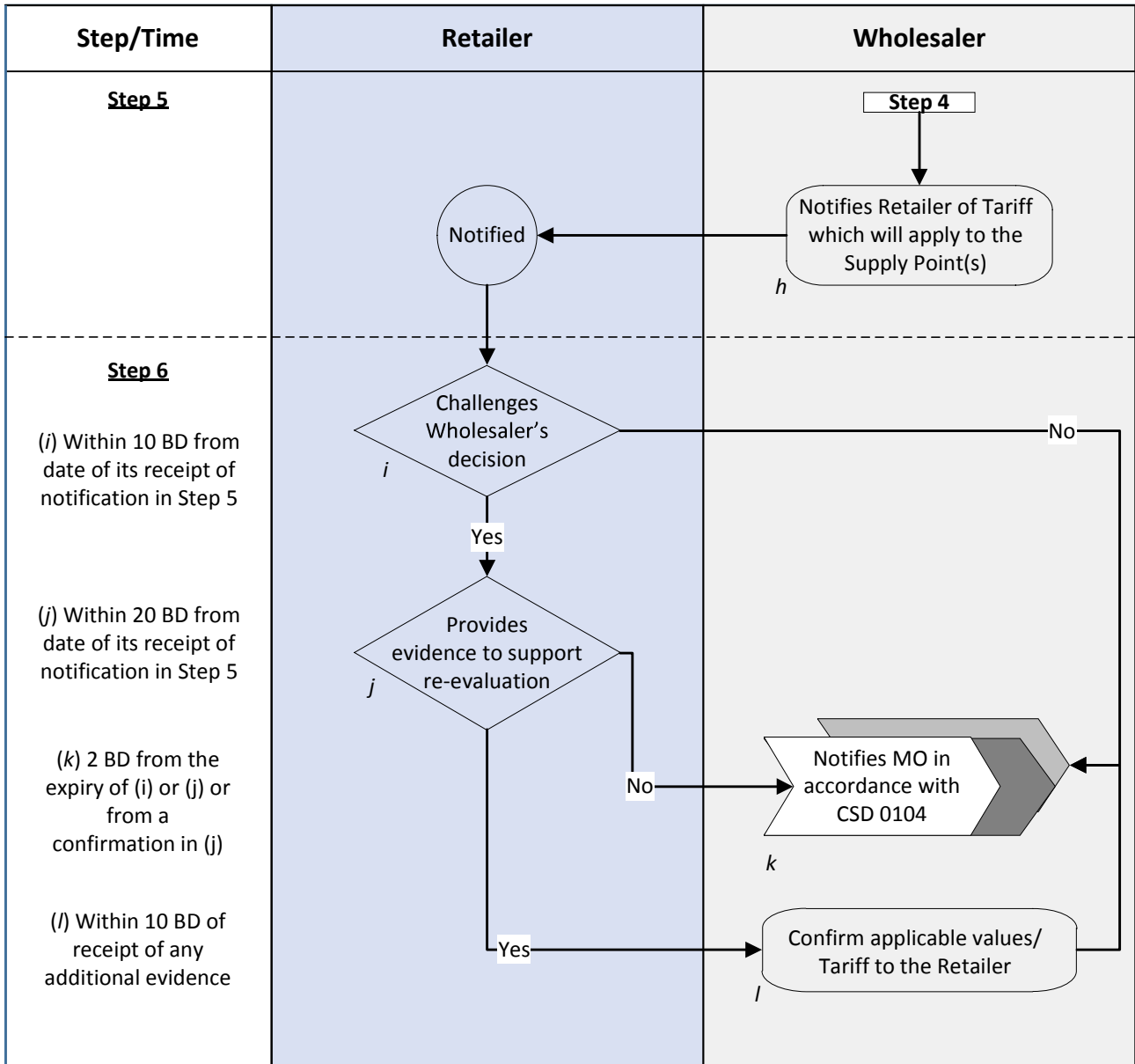
Process H2 – Application for a Contribution Offer in respect of installing a meter at an Unmeasured or Assessed Service Component [Steps 8 to 9]



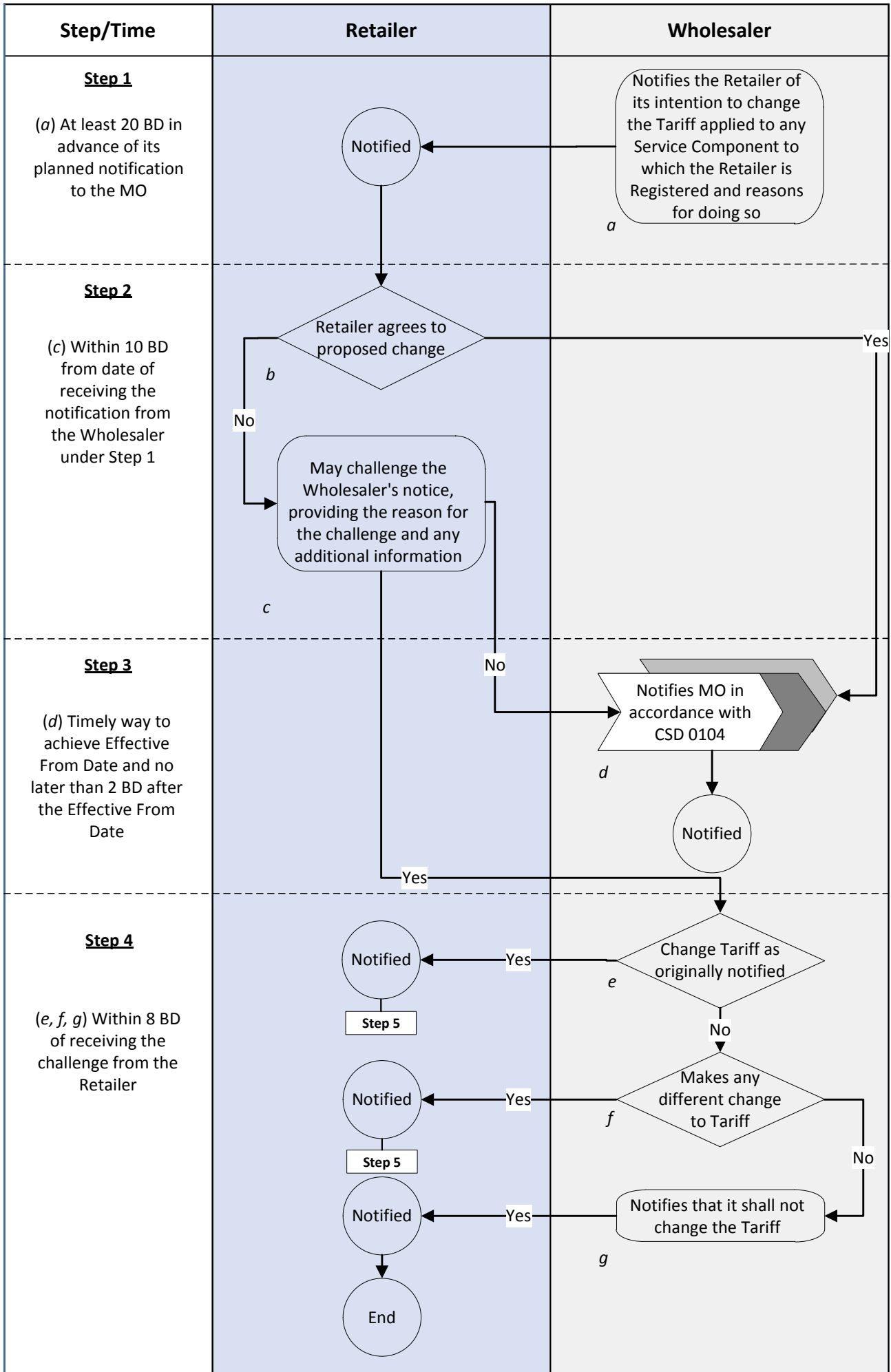
Process H3 – Review of charges at Unmeasured or Assessed Supply Points
A - Review of Unmeasured or Assessed Charges by the Wholesaler [Steps 1 to 4]



Process H3 – Review of charges at Unmeasured or Assessed Supply Points
A- Review of Unmeasured or Assessed Charges by the Wholesaler [Steps 5 to 6]



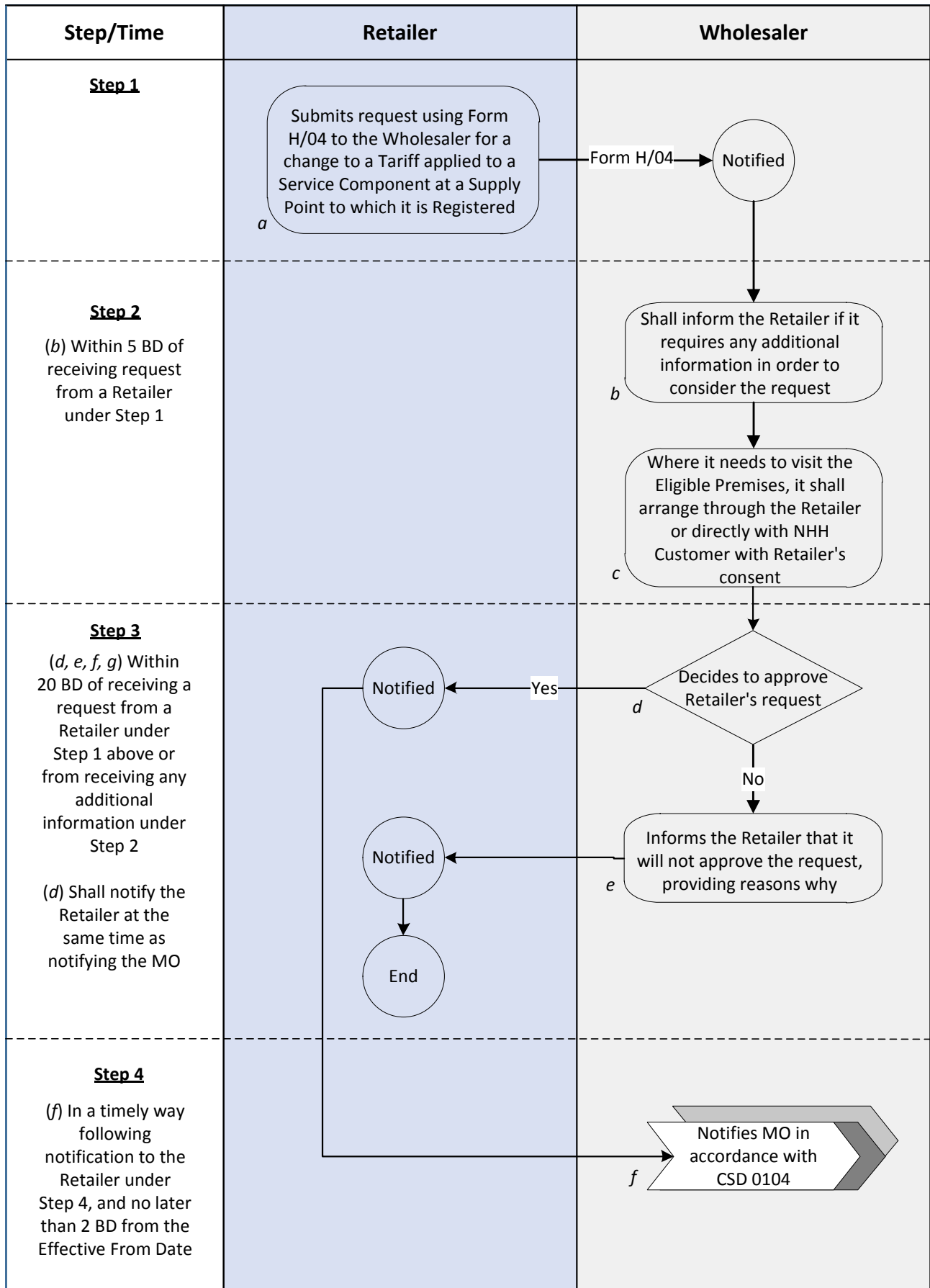
Process H4 – Wholesaler notice of change in Tariff applied to a Service Component [Steps 1 to 4] (For Trade Effluent see Part G)



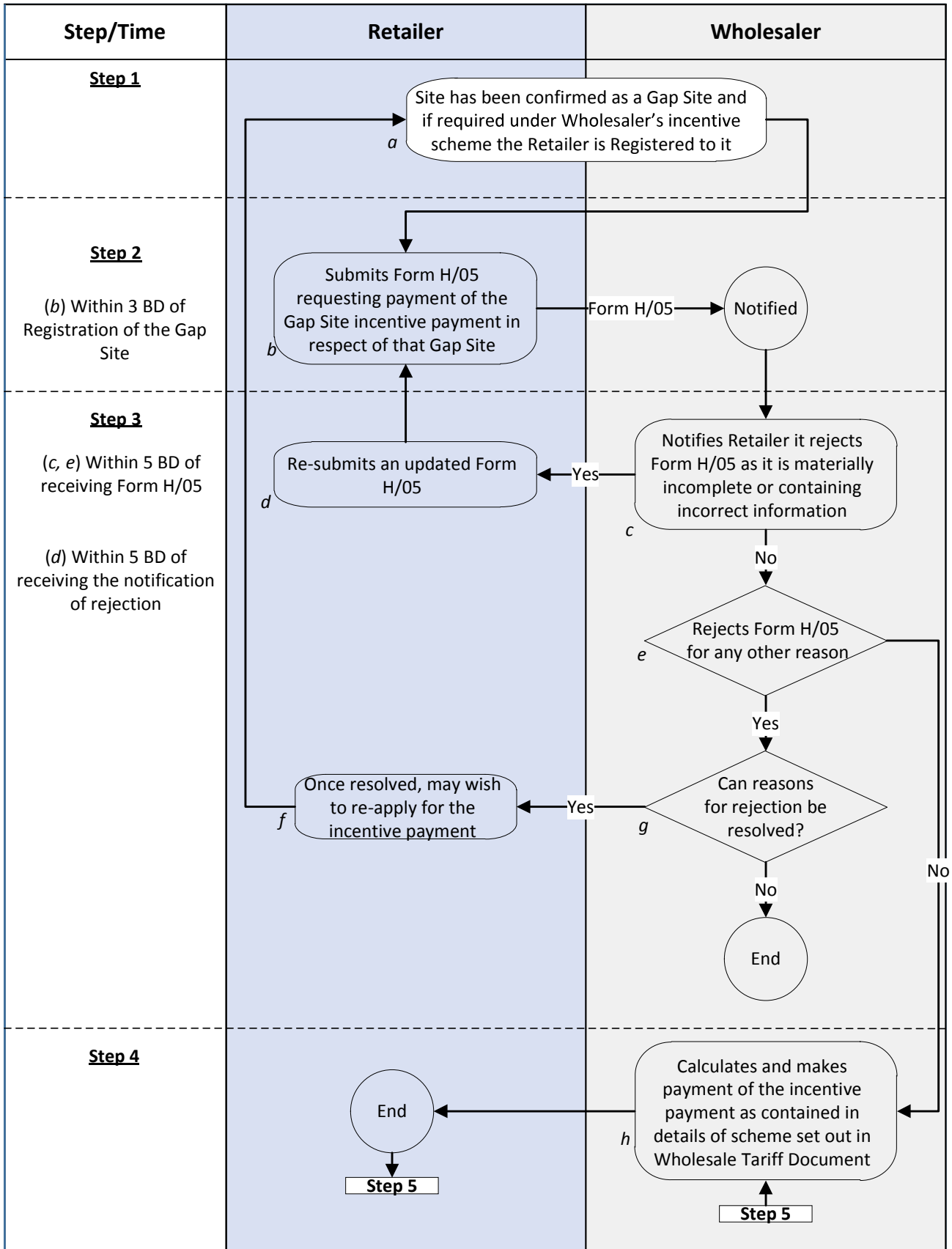
**Process H4 – Wholesaler notice of change in Tariff applied to a Service Component [Step 5]
 (For Trade Effluent see Part G)**

Step/Time	Retailer	Wholesaler
<p><u>Step 5</u></p> <p>(g) In a timely way following notification to the Retailer under Step 4, and no later than 2 BD from the Effective From Date</p>		 <p>Step 4 (e)/(f)</p> <p>Notifies MO in accordance with CSD 0104</p> <p>g</p>

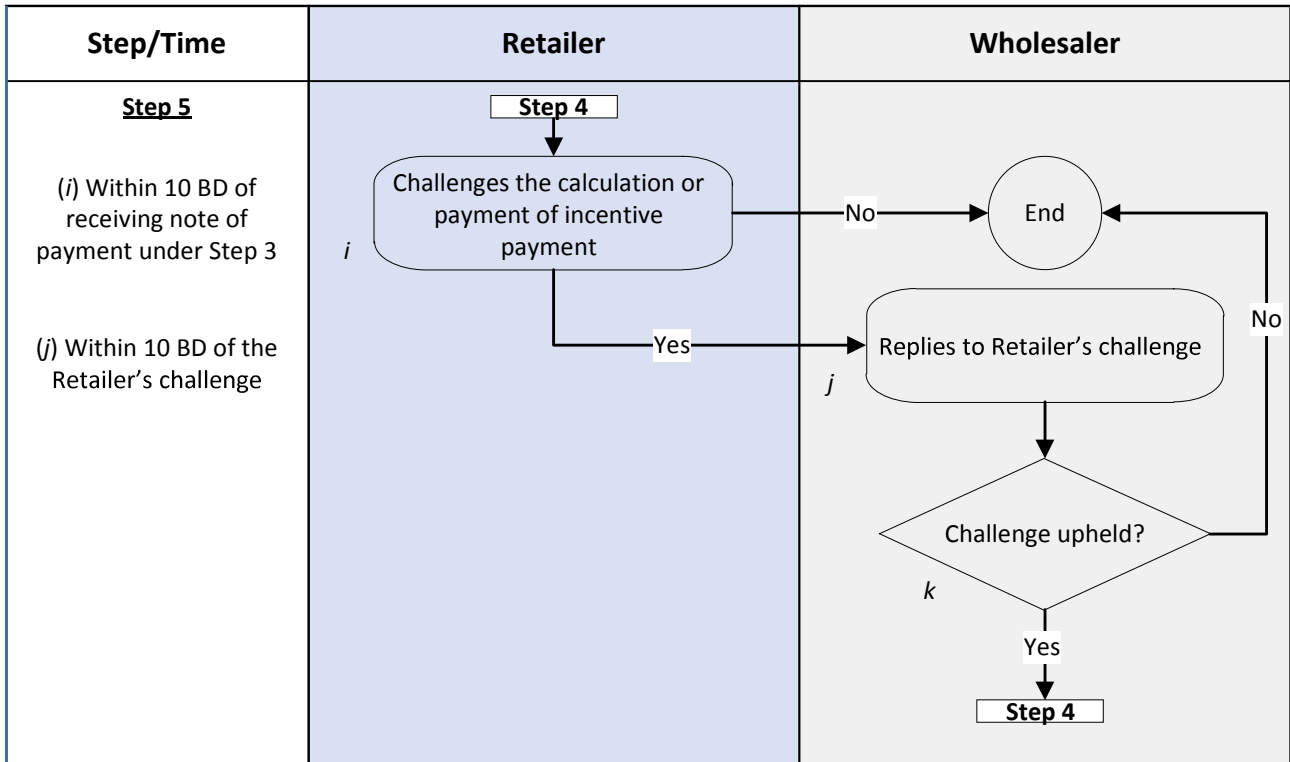
Process H5 – Retailer application for Change in Tariff applied to a Service Component



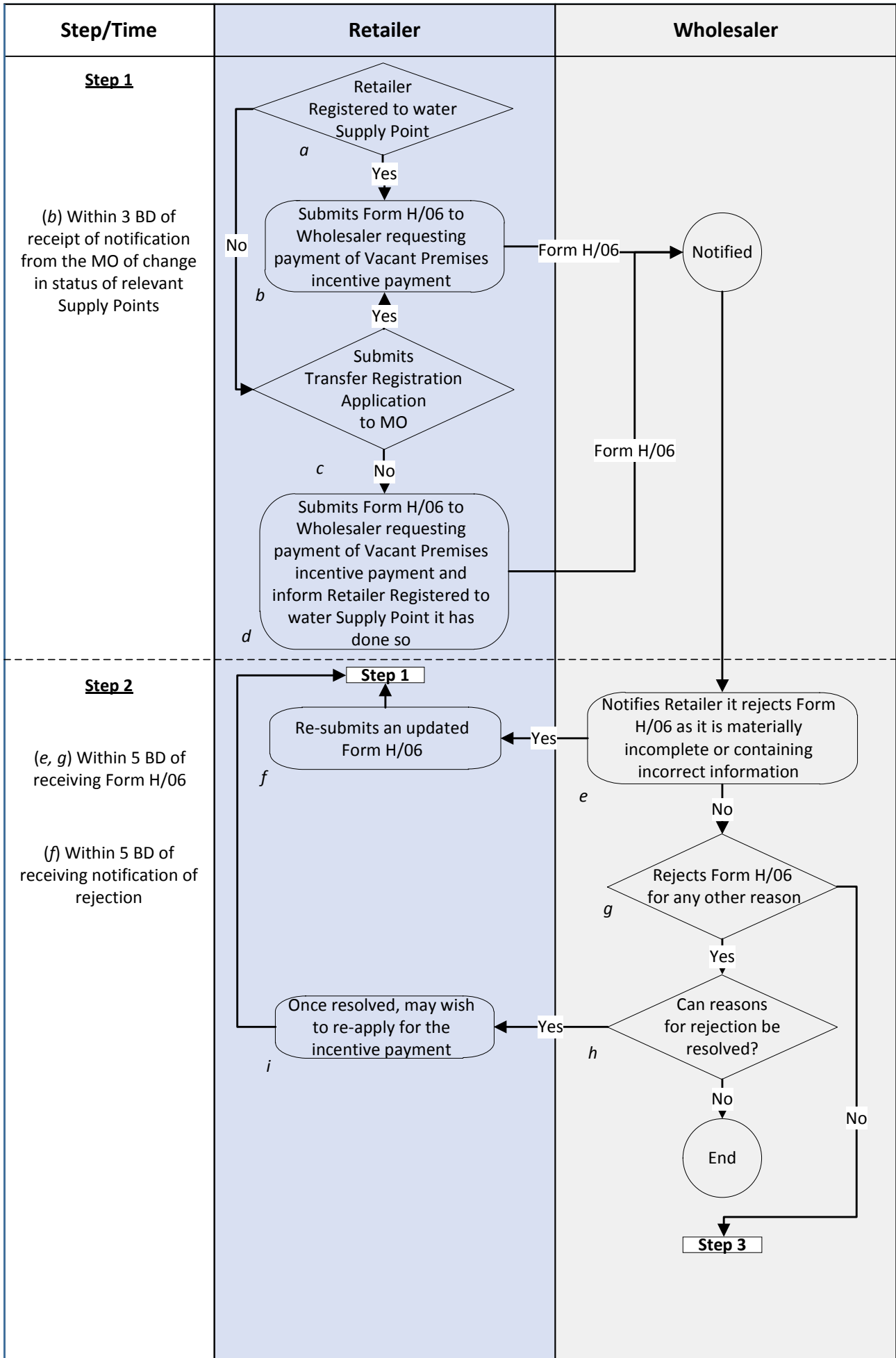
Process H6 – Application for payment of Gap Site incentive payment [Steps 1 to 4]



Process H6 – Application for payment of Gap Site incentive payment [Step 5]



Process H7 – Application for payment of Vacant Premises incentive payment [Steps 1 to 2]



Process H7 – Application for Payment of Vacant Premises Incentive Payment [Steps 3 to 4]

