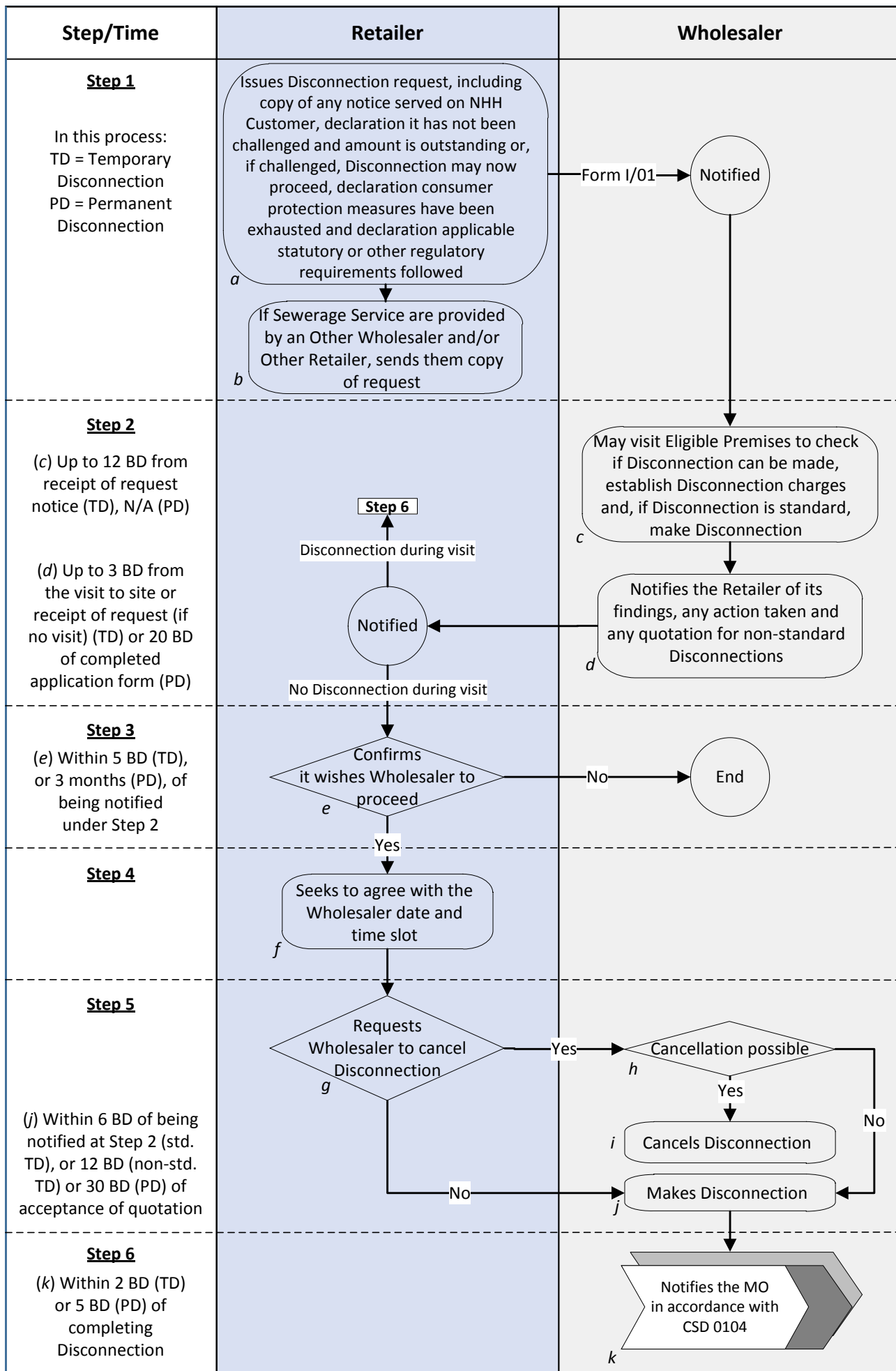




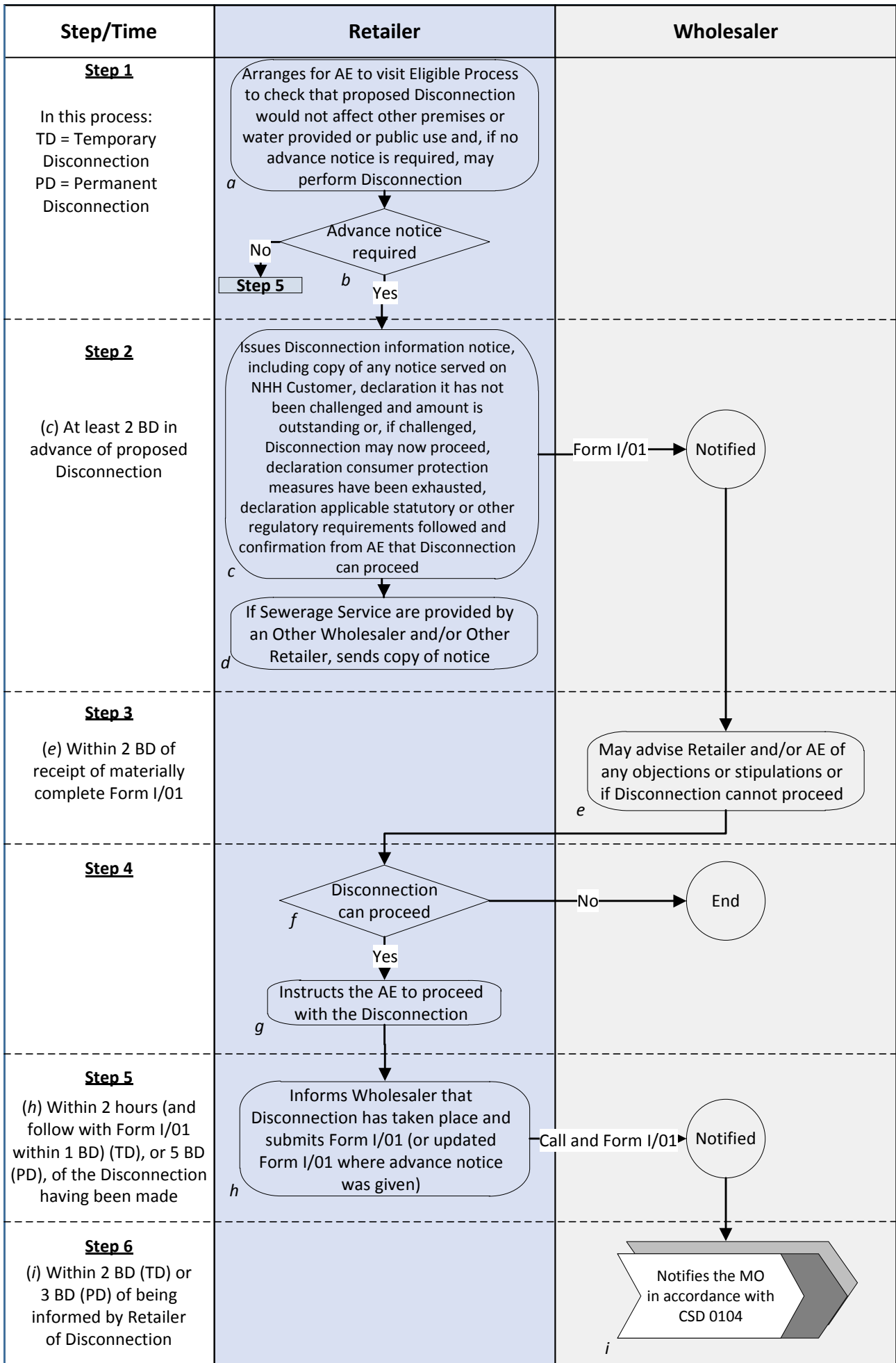
# **Operational Terms: Annex I - Process diagrams for part I (Disconnections)**

September 2015

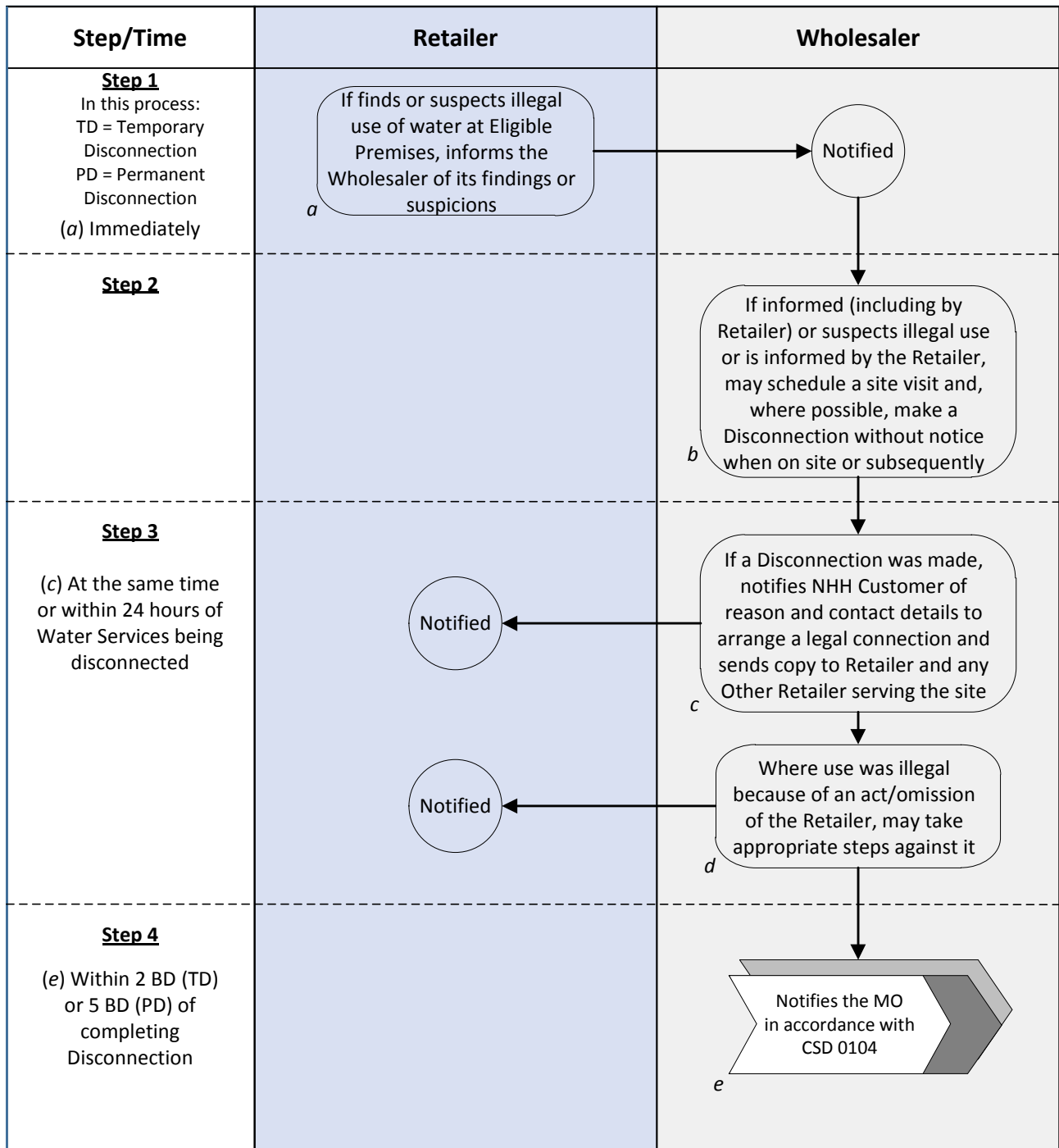
**Process I1 – Disconnection requested by the Retailer and performed by the Wholesaler in relation to Non-Household Customer non-payment**



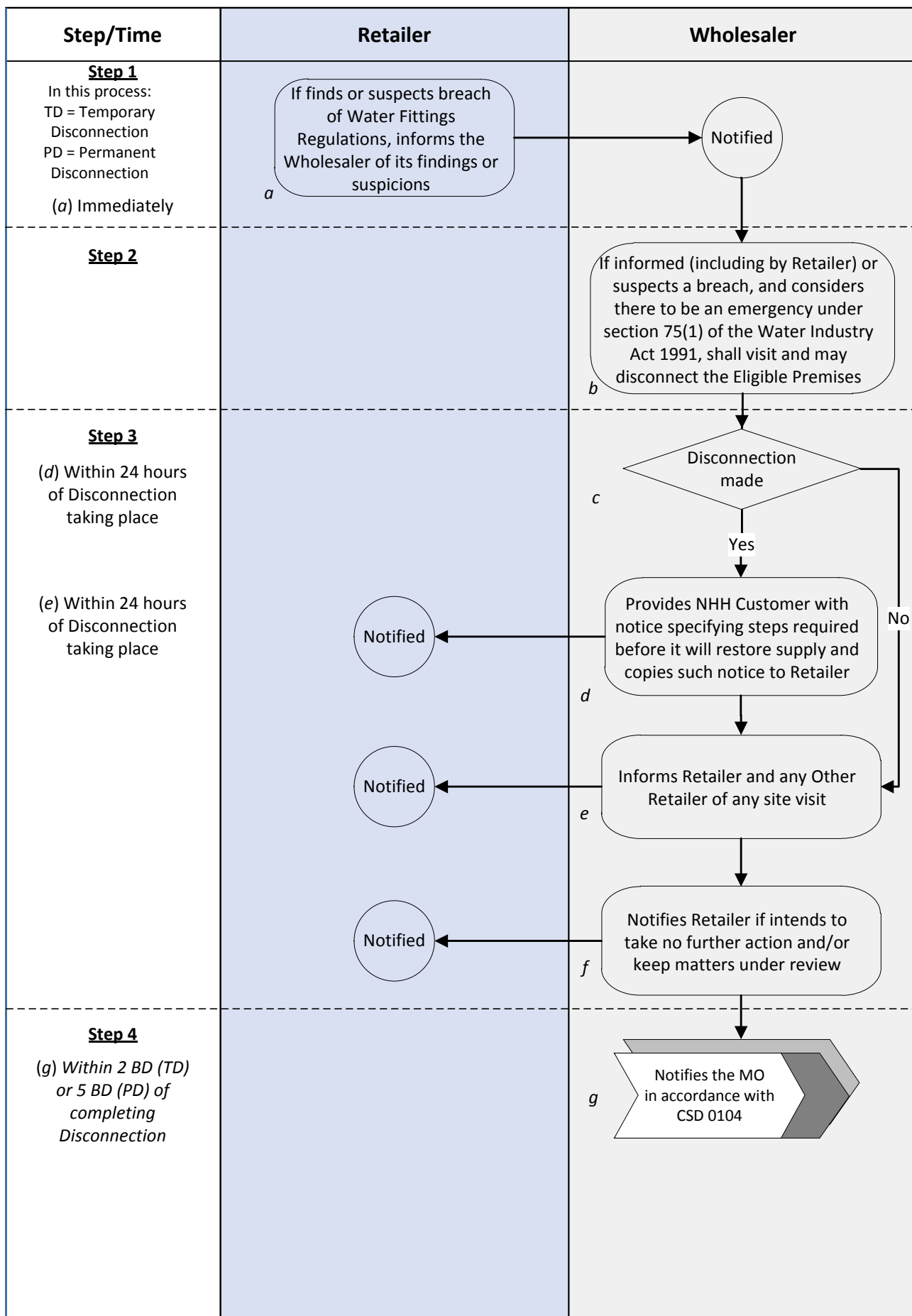
**Process I2 – Disconnection requested by the Retailer and performed by an Accredited Entity in relation to Non-Household Customer non-payment**



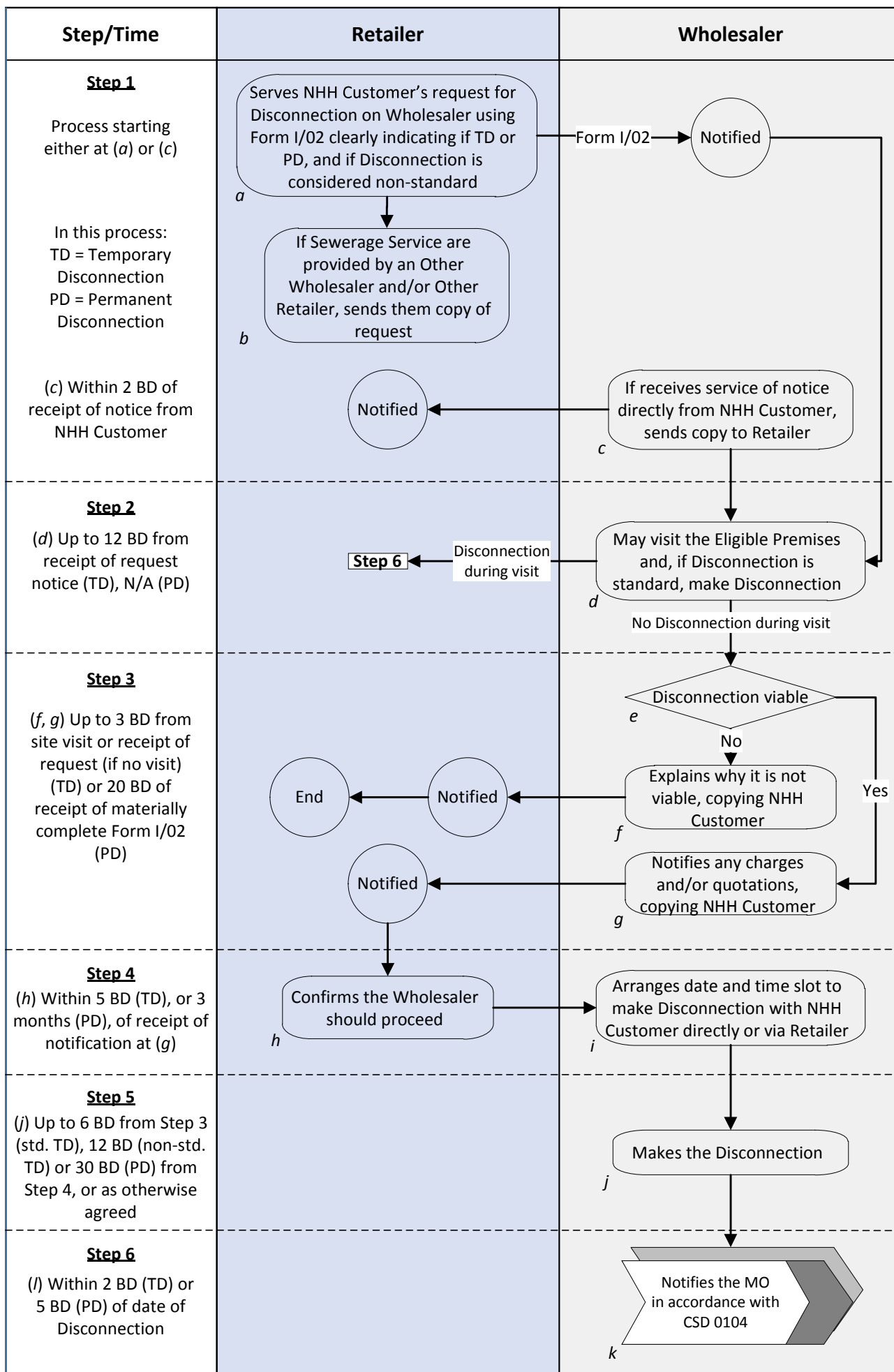
**Process I3 – Disconnection performed by the Wholesaler for illegal use**



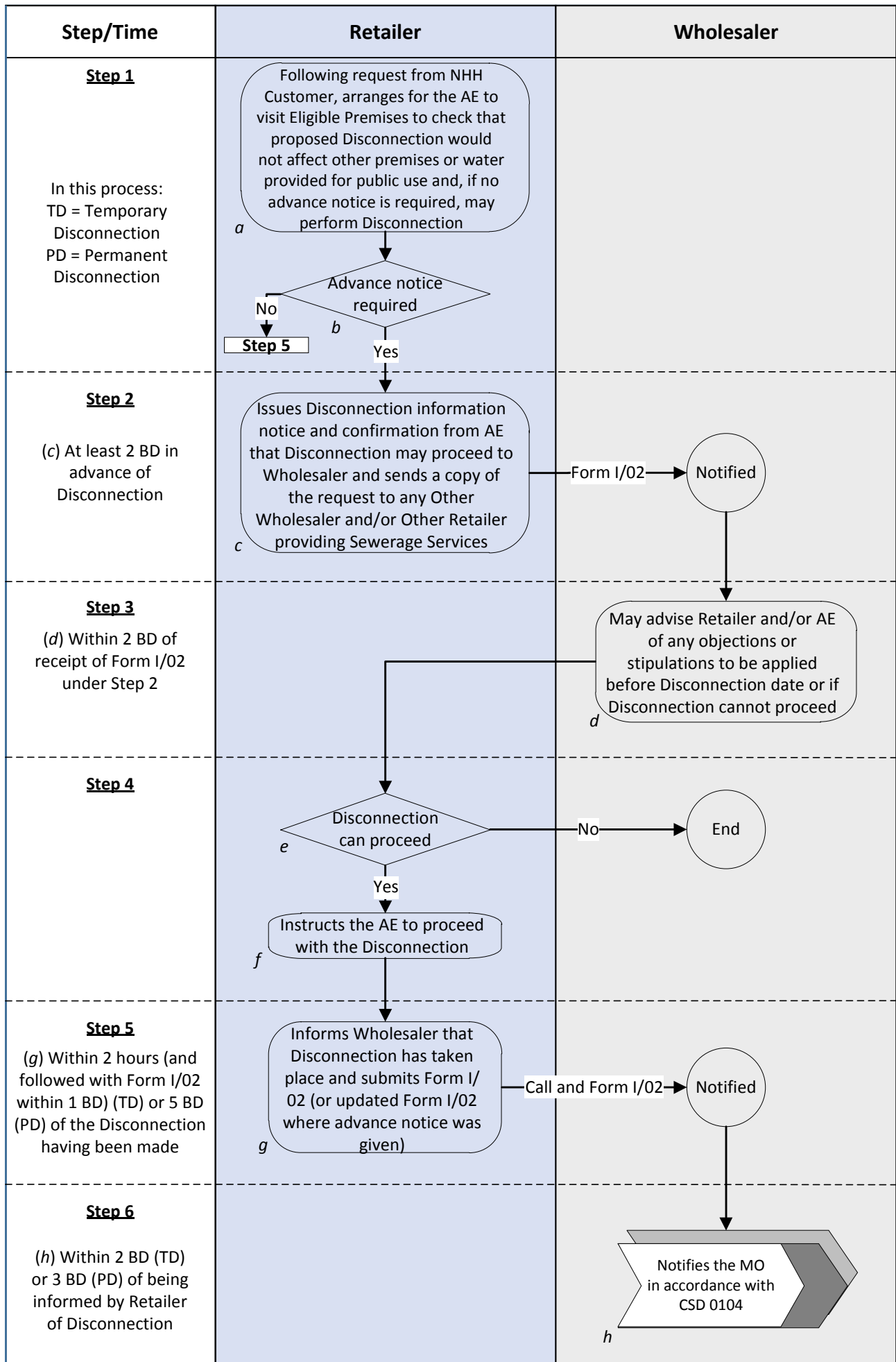
**Process 14 – Disconnection performed by the Wholesaler for breach of Water Fittings Regulations**



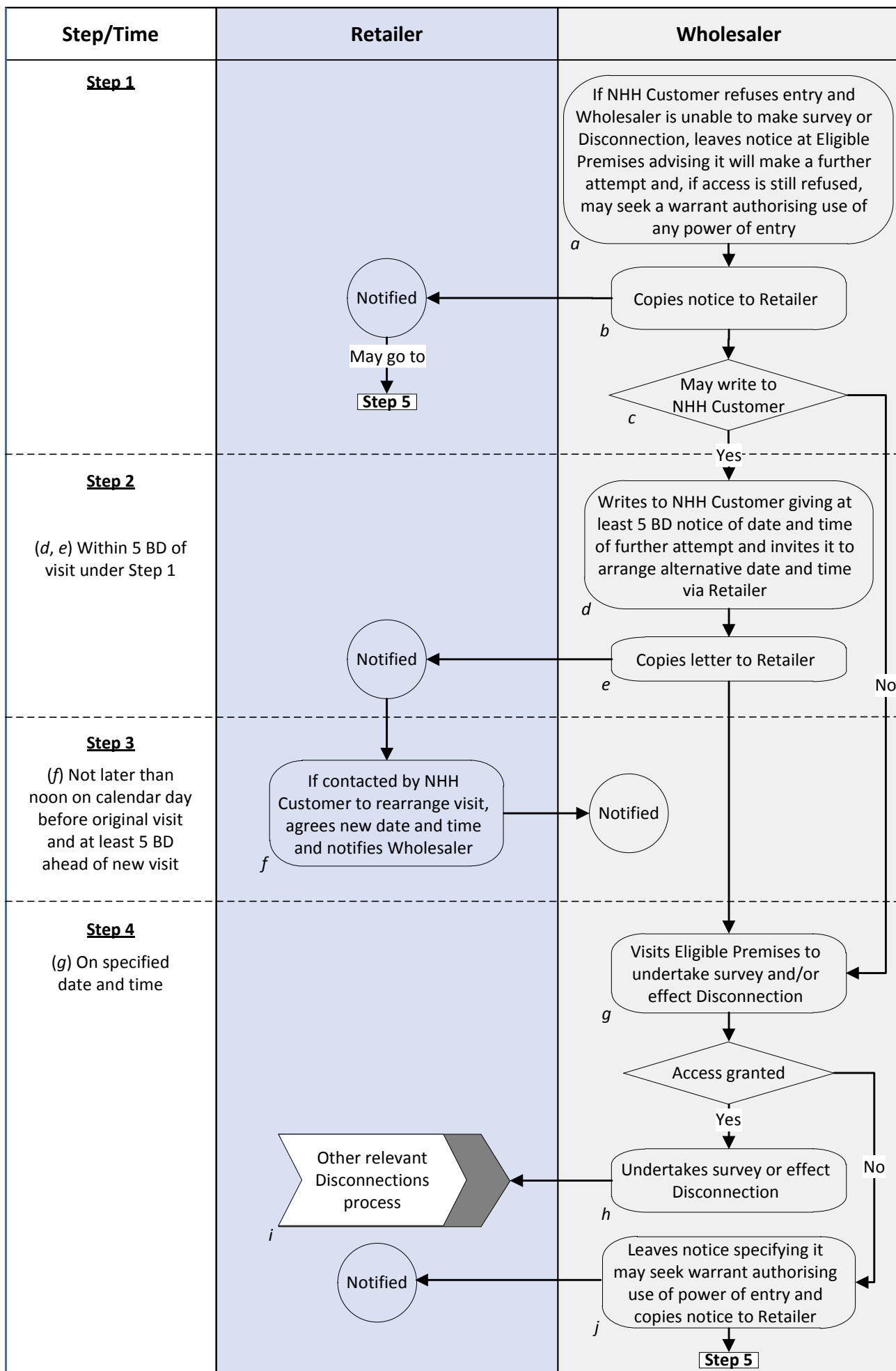
**Process 15 – Disconnection requested by the Non-Household Customer and performed by the Wholesaler**



**Process 16 – Disconnection requested by the Non-Household Customer and performed by an Accredited Entity**

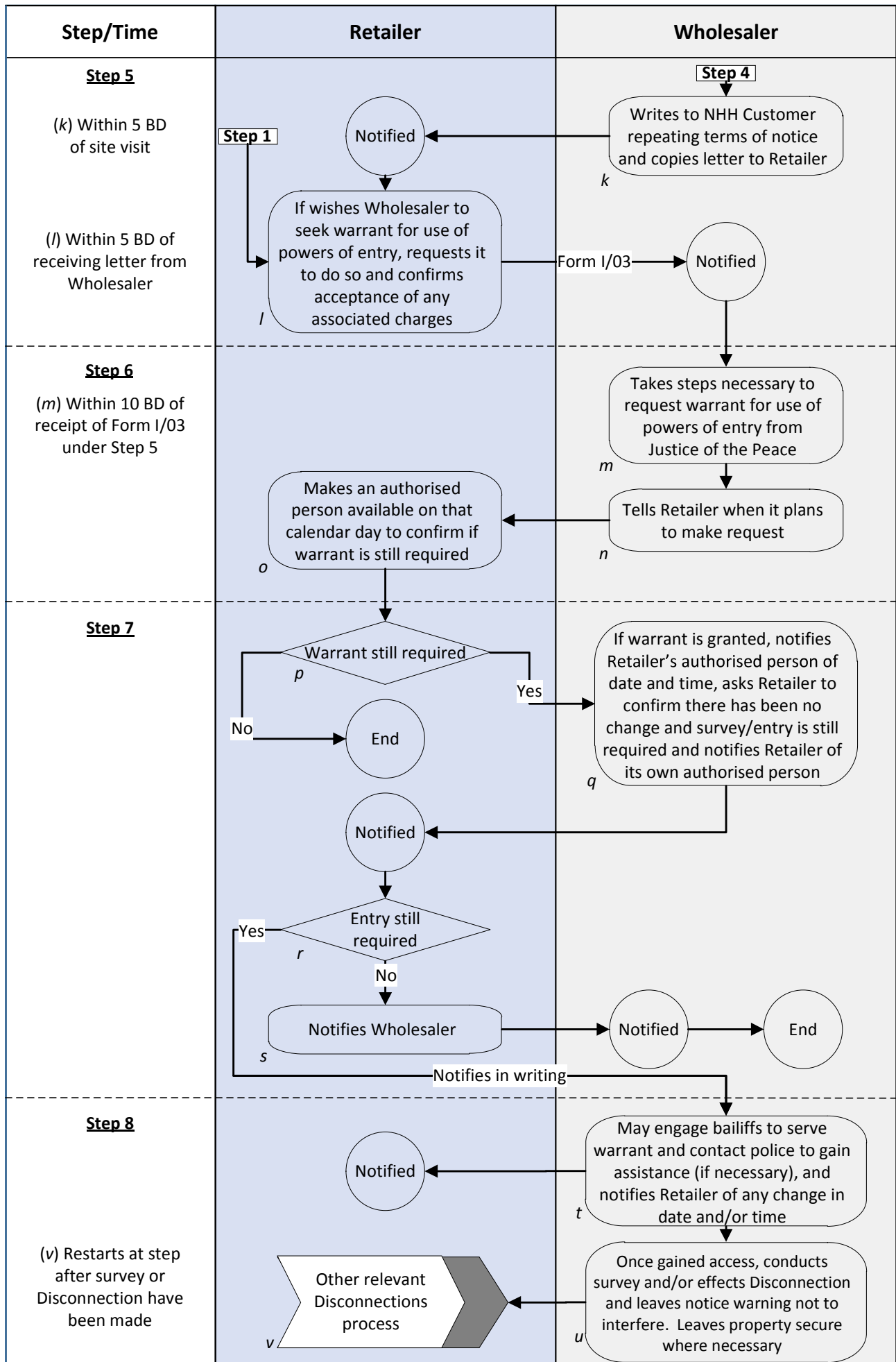


**Process 17 – Gaining entry to an Eligible Premises for the purpose of Disconnection using the Wholesaler’s powers of entry at Retailer request [Steps 1 to 4]**

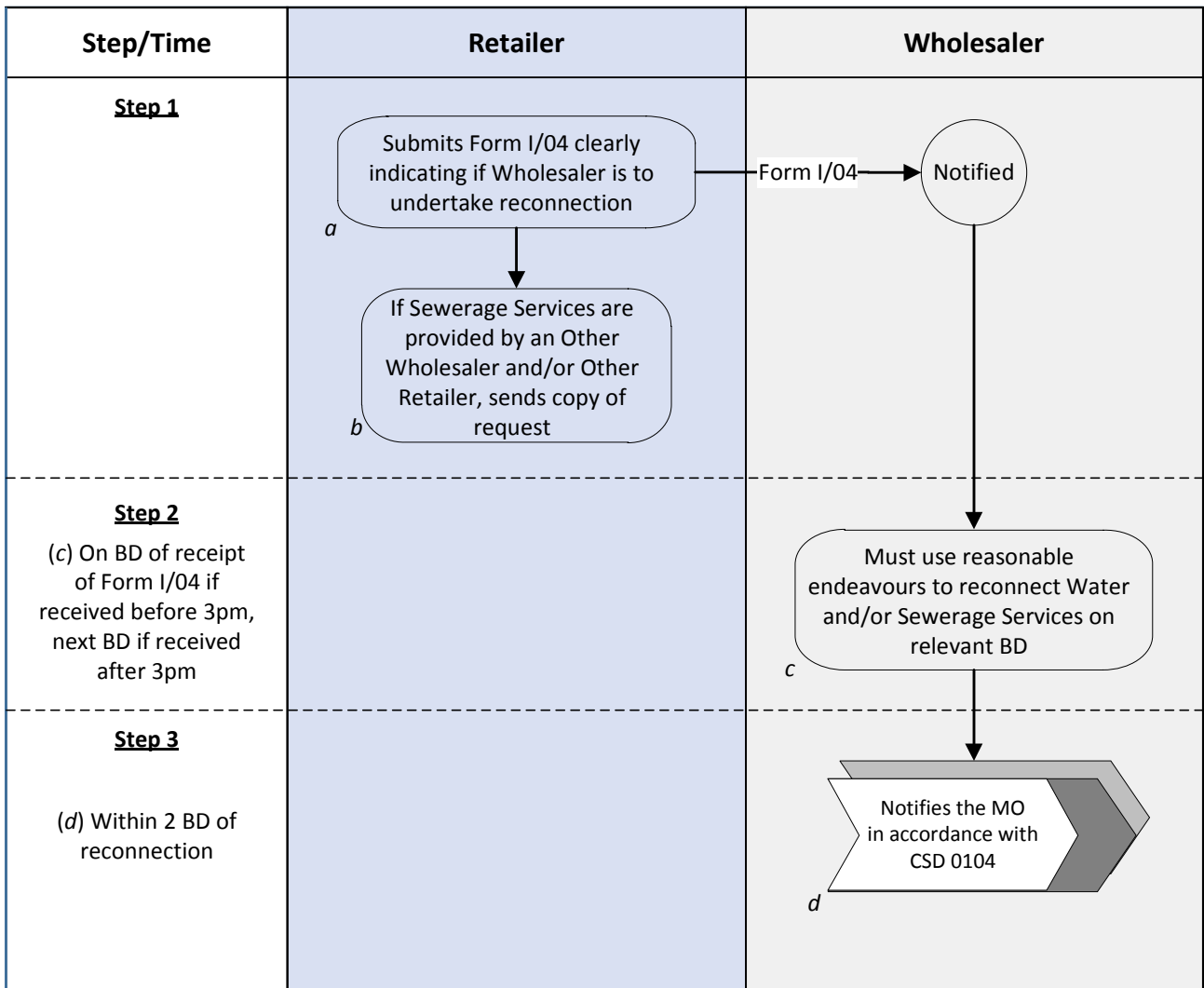




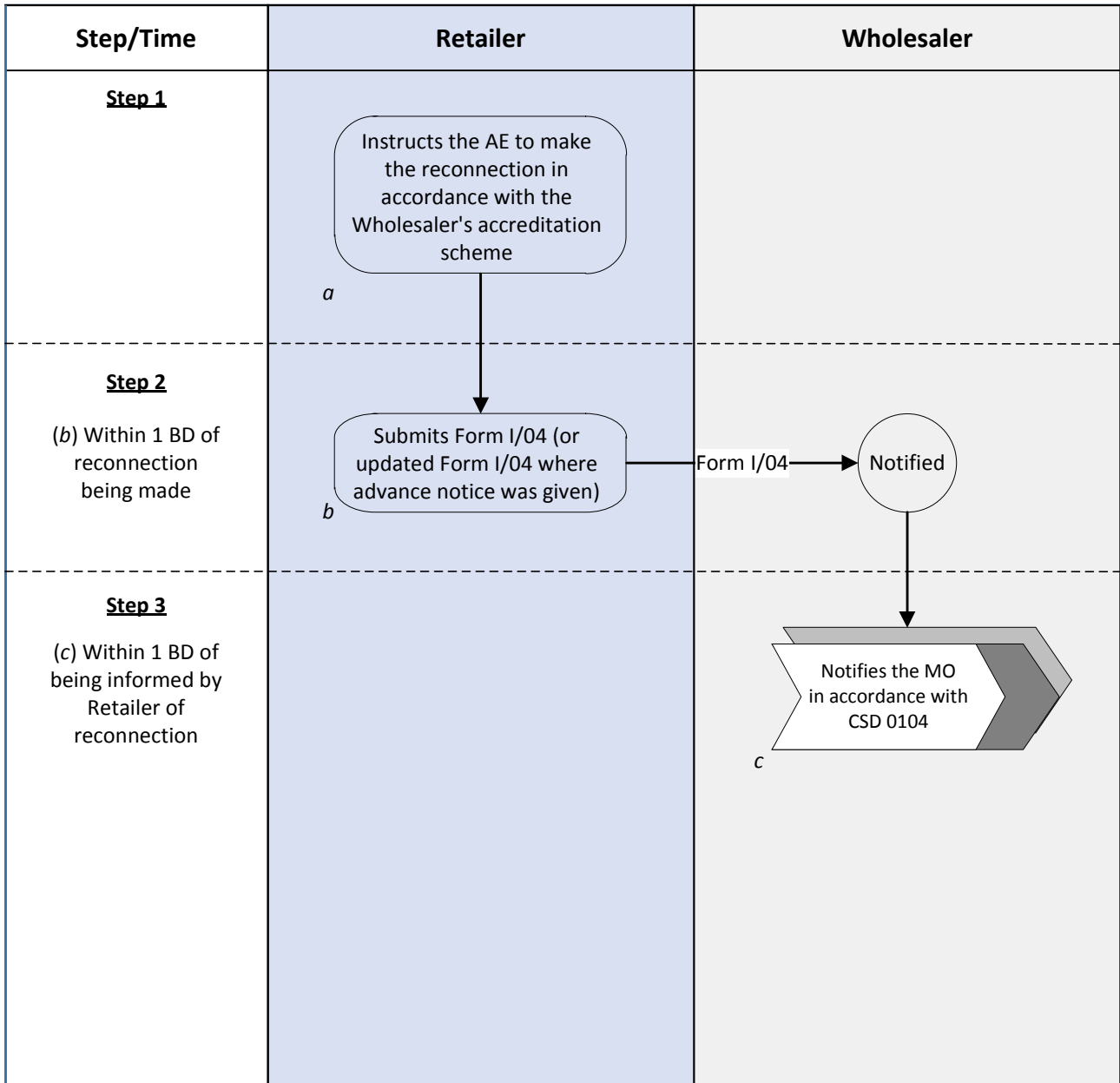
**Process 17 – Gaining entry to an Eligible Premises for the purpose of Disconnection using the Wholesaler’s powers of entry at Retailer request [Steps 5 to 8]**



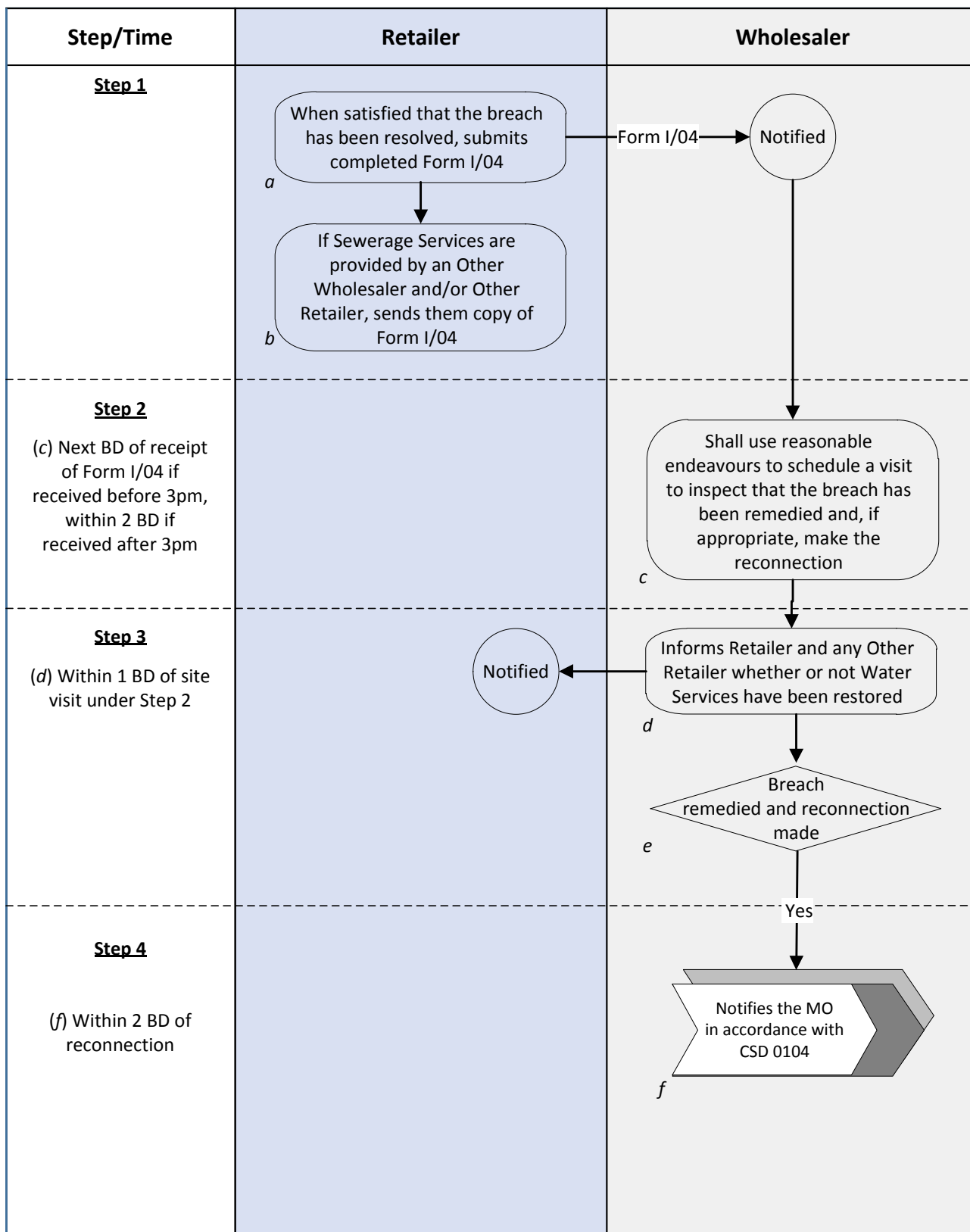
**Process I8 – Reconnection requested by the Retailer and performed by the Wholesaler**



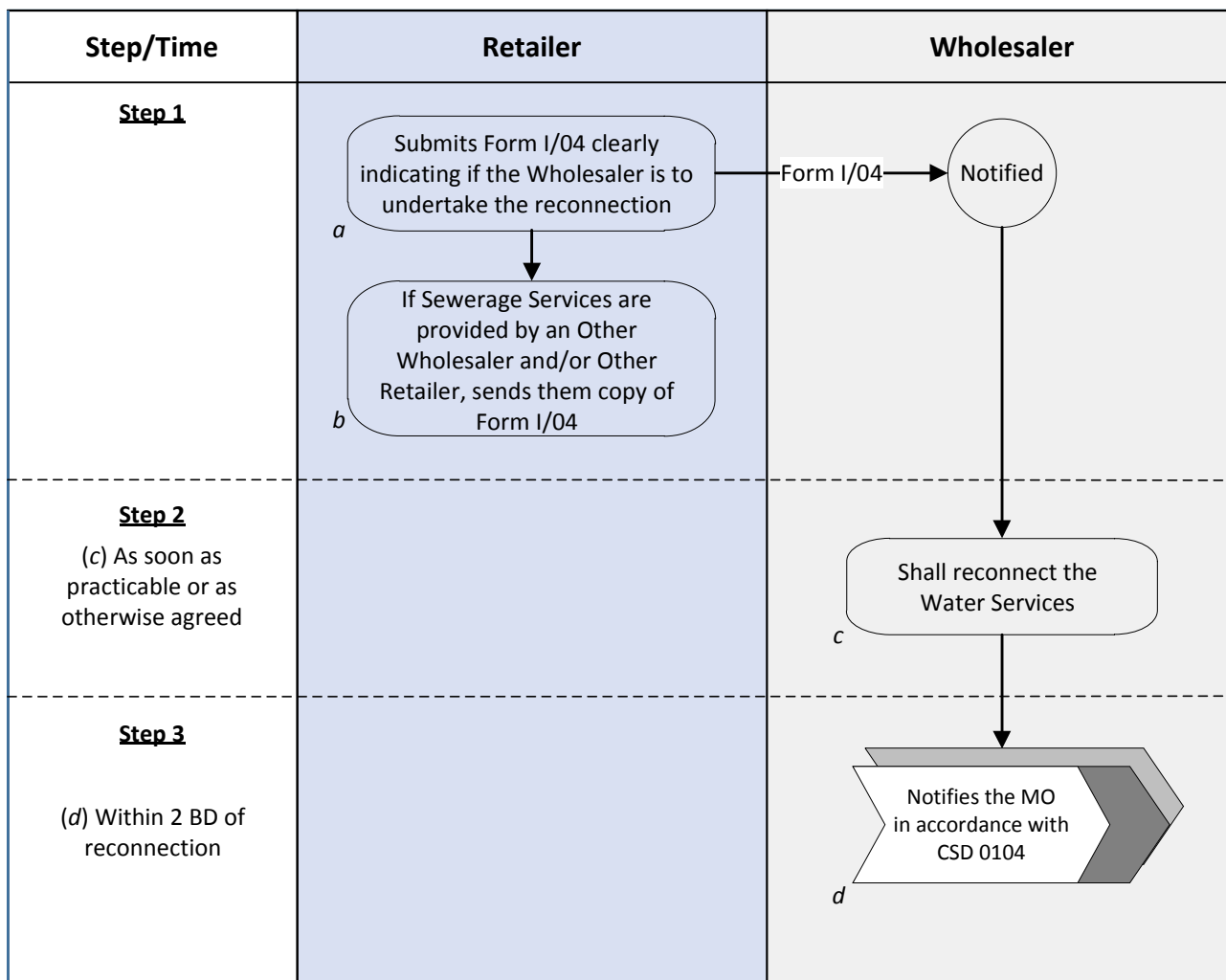
**Process I9 – Reconnection requested by the Retailer and performed by an Accredited Entity**



**Process I10 – Reconnection performed by the Wholesaler following rectification of a breach of Water Fittings Regulations**



**Process I11 – Reconnection performed by the Wholesaler following a Disconnection requested by the Non-Household Customer**



**Process I12 – Reconnection performed by an Accredited Entity following a Disconnection requested by the Non-Household Customer**

