

Centre City Tower, 7 Hill Street, Birmingham B5 4UA
21 Bloomsbury Street, London WC1B 3HF

By email

08 August 2016

Environmental Information Regulations (EIR) 2004- Request For
Information

Reference: EIR 100082016

Dear 

Thank you for your email in which you request information concerning Faversham Sewage Works

Ofwat confirms it does hold some of the information requested.

The information Ofwat holds in relation to Faversham Sewage Works is statistical data dated 2011 from our June returns. Please see document attached. The table shows us that in 2011 Faversham was a secondary biological treatment works and was serving a population equivalent of approximately 33,000 people (as opposed to households). Since 2011 we have not collected or held updated data. As Faversham is a relatively large site, its discharge will be monitored under the EU Urban Wastewater Treatment directive which requires regular flow monitoring and effluent sampling, at least once a month. The Environmental Agency (EA) will report on whether it is meeting its consent and will take action which can include a hefty fine if it is not. The EA will also log any pollution incidents that relate to the site.

Most of the information you have requested will be reported to the EA by the water company and held on their public register. The EA have a search facility, although for some of the details you have requested there may be a specific request that you

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have to put in and wait for the data, rather than it all being something you can readily view on line.

Please follow the link below:

<http://epr.environment-agency.gov.uk/ePRInternet/searchregisters.aspx>

As an experiment we used the below search parameters and the list came up with a number of CSOs and the Faversham sewage treatment works, which can then be looked at in more detail.

The screenshot shows the search interface of the Environment Agency's ePR system. At the top, there are navigation links for 'favorites', 'tools', and 'help'. Below that, there are search suggestions and a search bar. The main search area is titled 'Search' and contains the following parameters:

- Register : Environmental Permits (Water Discharge)
- Search Type : Town
- Search Criteria : Faversham
- Radius : 3 km

A 'Search' button is located at the bottom right of the search area.

For your information water companies are also subject to the EIR's and you may be able to obtain further information from Southern Water directly. Their contact address to make an EIR request is dataprotection@southernwater.co.uk

If you have any queries or concerns with regard to the content of this email please do contact me, quoting the reference number.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of the decision, please contact:

Freedom of Information/EIR Provide the Information

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Programme and Project Management Office
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7 Hill Street
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mailbox@ofwat.gsi.gov.uk

If you are not happy with the outcome of that review you can ask the Information Commissioner's Office to consider your complaint. Generally, the ICO will not make a decision unless you have exhausted Ofwat's complaints procedure. The ICO can be contacted at:

<https://ico.org.uk/>

or

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow

Yours sincerely,

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