

Centre City Tower, 7 Hill Street, Birmingham B5 4UA
21 Bloomsbury Street, London WC1B 3HF

By email

09 September 2016

Freedom of Information Act (FOIA) - Request For Information

Reference: FOI 109092016

Dear 

Thank you for your email in which you request information concerning SIM information.

Ofwat confirms it does hold the information requested, however the information is publicly available on our website. I am sorry if you were unable to find this on our website and I have included the various links that you can find information to below.

The Annual SIM scores can be accessed [here](#)

The Final methodology statement is accessible at the below link:

http://www.ofwat.gov.uk/wp-content/uploads/2015/12/pap_pos201307finalapproach.pdf

Pages 152-153 set out how we intended to calculate rewards and penalties for Price Review (PR) 2014.

The Draft Determination can be found at the following:

http://www.ofwat.gov.uk/wp-content/uploads/2015/10/det_pr1408draftappendixwholesale.pdf

Pages 31-35 explain the methodology and process for draft determinations.

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The Final Determination is available here:

http://www.ofwat.gov.uk/wp-content/uploads/2015/10/det_pr20141212legacy.pdf

and pages 16-21 explain the methodology and process we used to calculate final determinations.

Finally the Service incentive mechanism (SIM) conclusions for 2015 onwards are located at the below link and this sets out our latest approach to how we implement the SIM:

http://www.ofwat.gov.uk/wp-content/uploads/2016/03/pap_pos140404pr14sim.pdf

You may also be interested to see a response to a previous request for information in relation to fines imposed on water companies, which is also located on our FOI disclosure log page [here](#).

If you have any queries or concerns with regard to the content of this email please do contact me, quoting the reference number.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of the decision, please contact:

Programme and Project Management Office

Ofwat

Centre City Tower

7 Hill Street

Birmingham B5 4UA

mailbox@ofwat.gsi.gov.uk

If you are not happy with the outcome of that review you can ask the Information Commissioner's Office to consider your complaint. Generally, the ICO will not make a decision unless you have exhausted Ofwat's complaints procedure. The ICO can be contacted at:

<https://ico.org.uk/>

Freedom of Information/EIR Provide the Information

Centre City Tower, 7 Hill Street, Birmingham B5 4UA
21 Bloomsbury Street, London WC1B 3HF
or

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow

Yours sincerely,

Christine Manise
Senior Associate, Freedom of Information
Programme and Project Management
Ofwat
Centre City Tower
7 Hill Street
Birmingham B5 4UA