

Freedom of Information/EIR Information Not Held

Centre City Tower, 7 Hill Street, Birmingham B5 4UA
21 Bloomsbury Street, London WC1B 3HF

By email

23 September 2016

Freedom of Information request – Request For Information

Reference: FOI 112092016

Dear 

Thank you for your request for information concerning a parish map detailing the highways surface water drains.

I write to confirm that the information you have requested is not held by Ofwat.

Ofwat is the economic regulator for the water industry and as such we do not collect detailed mapping and information in order to carry out our statutory functions in relation to governance and monitoring of the water companies.

In an effort to try and assist you with your acquisition I have spoken with the Environment Agency and Somerset County Council Highways Agency. The Environment Agency have confirmed that they also do not hold this information.

The Assistant Service Highway Manager at Somerset Highways has confirmed that they also do not hold a comprehensive record of drains in West/Middle Chinnock, but that they do hold a map indicating where gullies are located, although they advise this in itself is not much help on its own.

They recommend that you contact the South Somerset Area Highways office on 0300 123 2224 to discuss the areas of concern.

FOI 2 Information Not Held

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You mentioned in your email that you have tried the utility companies with little success. You may wish to contact Wessex Water for further information at operational.enquiries@wessexwater.co.uk. Water companies are subject to the terms and provisions of the Environmental Information Regulations 2004. Any requests made under these regulations need to be responded to within the regulatory timescales and disclose information if it is held by them, unless a legal exception applies.

I hope that this information helps you to locate the information you are seeking.

If you do have further information that will enable me to assist you further please contact me and I will be happy to discuss this issue with you.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of the decision, please contact:

Programme and Project Management Office
Ofwat
Centre City Tower
7 Hill Street
Birmingham B5 4UA
mailbox@ofwat.gsi.gov.uk

If you are not happy with the outcome of that review you can ask the Information Commissioner's Office to consider your complaint. Generally, the ICO will not make a decision unless you have exhausted Ofwat's complaints procedure. The ICO can be contacted at:

<https://ico.org.uk/>

or

The Information Commissioner's Office
Wycliffe House
Water Lane

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Wilmslow

Yours sincerely,

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