

Freedom of Information/EIR

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Centre City Tower, 7 Hill Street, Birmingham B5 4UA  
21 Bloomsbury Street, London WC1B 3HF

By email

30 September 2016

Freedom of Information Act –Request For Information

Reference: FOI 117092016

Dear 

Thank you for your request for information. I write to confirm that we do hold the information you have requested.

The information you have requested is publicly available on our website and can be located following the link to the [boundary map](#). This designates the relevant water companies throughout England and Wales. We do not regulate water companies throughout Northern Ireland or Scotland.

For your information there are some additional postcodes at the beginning of each water company licence, which are specific sites added since the boundary map was produced in 1989 (in some instances not in the same area). All the water company licences can be found on our [website](#) for further information.

If you have any queries or concerns with regard to the content of this email please do contact me, quoting the reference number.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of the decision, please contact:

Programme and Project Office  
Ofwat  
Centre City Tower  
7 Hill Street

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Birmingham B5 4UA  
[mailbox@ofwat.gsi.gov.uk](mailto:mailbox@ofwat.gsi.gov.uk)

If you are not happy with the outcome of that review you can ask the Information Commissioner's Office to consider your complaint. Generally, the ICO will not make a decision unless you have exhausted Ofwat's complaints procedure. The ICO can be contacted at:

<https://ico.org.uk/>

or

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow

Yours sincerely,

Christine Manise  
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Operations  
Ofwat  
Centre City Tower  
7 Hill Street  
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