

Centre City Tower, 7 Hill Street, Birmingham B5 4UA
21 Bloomsbury Street, London WC1B 3HF

By email

18 July 2016

Freedom of Information Act (FOIA)- Request For Information

Reference: FOI 90072016

Dear 

Thank you for your email in which you request information concerning Ofwat's current Security & Fire products and services.

Ofwat confirms it does hold the information requested.

Ofwat does not directly own the buildings which house both its Birmingham and London offices.

The building management team at both offices look after the external security and fire detection services for the premises.

The details are as follows:

Centre City Tower:

5-7 Hill Street, Birmingham B5 4UA.

The building is owned and managed by Bruntwood. Contact details for the property manager are;

Rachel Knowles

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Centre City Tower, 7 Hill Street, Birmingham B5 4UA
21 Bloomsbury Street, London WC1B 3HF
Property Manager

[REDACTED]

21 Bloomsbury Street:

London, WC1B 3HF

The managing agents for the building are Colliers, and the Facility services are provided by Bilfinger Europa Facility Management Ltd. Contact details for the Facilities Manager are:

[REDACTED]

Facilities Manager

[REDACTED]

If you have any queries or concerns with regard to the content of this email please do contact me, quoting the reference number.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of the decision, please contact:

Programme and Project Management Office
Ofwat
Centre City Tower
7 Hill Street
Birmingham B5 4UA
mailbox@ofwat.gsi.gov.uk

If you are not happy with the outcome of that review you can ask the Information Commissioner's Office to consider your complaint. Generally, the ICO will not make a decision unless you have exhausted Ofwat's complaints procedure. The ICO can be contacted at:

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Centre City Tower, 7 Hill Street, Birmingham B5 4UA
21 Bloomsbury Street, London WC1B 3HF
<https://ico.org.uk/>

or

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow

Yours sincerely,

Christine Manise
Senior Associate, Freedom of Information
Programme and Project Management
Ofwat
Centre City Tower
7 Hill Street
Birmingham B5 4UA