

Centre City Tower, 7 Hill Street, Birmingham B5 4UA  
21 Bloomsbury Street, London WC1B 3HF

By email

29 July 2016

Environmental Information Regulations (EIR) 2004- Request For  
Information

Reference: EIR 96072016

Dear 

Thank you for your email in which you request information concerning historical water charges and forecast charges.

Ofwat confirms it does hold some of the information requested.

Ofwat was not established until 1989 with the privatisation of the water industry and is the economic regulator for England and Wales only. You may wish to view the document "The Development of the Water Industry in England and Wales" which gives an insight into the regional provision of services prior to Ofwat's establishment and for access to information that we do not hold.

Some of the information you have requested can be found publicly available on the National Archives website [here](#). The listings archived are from the period 2008-2009 however, some of the information contained within the charges reports (household data) do refer to earlier data.

We also hold 16 pdf editions of a publication entitled "Water Facts", published by the Water Authorities Association and which also contain historical data in relation to charges. These are for the period 1985-2000. Unfortunately they are too large to

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send by email even when compressed into a zip file. On conversion to MS Word documents they have been corrupted. I am happy to issue these either on memory pen or burned to a CD. If you can kindly respond with your preference and a postal address for delivery purposes I can then have this completed for you.000

In respect of forecasting our Price Review of 2014 (PR14) forecasts for the period 2015-2020. PR 19 will be looking at charges for the period 2020-2025 although this has not yet commenced. We will not be forecasting to the period 2040 at PR 19. PR 14 information can be found [here](#).

For your information water companies are also subject to the Environmental Information Regulations and may hold further information that may assist you with your research. The National Archives may also hold permanent records in respect of former authorities responsible for water charges in respect to specific regions and may also be of help.

If you have any queries or concerns with regard to the content of this email please do contact me, quoting the reference number.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of the decision, please contact:

Programme and Project Management Office

Ofwat

Centre City Tower

7 Hill Street

Birmingham B5 4UA

[mailbox@ofwat.gsi.gov.uk](mailto:mailbox@ofwat.gsi.gov.uk)

If you are not happy with the outcome of that review you can ask the Information Commissioner's Office to consider your complaint. Generally, the ICO will not make a decision unless you have exhausted Ofwat's complaints procedure. The ICO can be contacted at:

<https://ico.org.uk/>

or

Freedom of Information/EIR Provide the Information

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Centre City Tower, 7 Hill Street, Birmingham B5 4UA  
21 Bloomsbury Street, London WC1B 3HF  
The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow

Yours sincerely,

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