

Centre City Tower, 7 Hill Street, Birmingham B5 4UA
21 Bloomsbury Street, London WC1B 3HF

By email

06 October 2016

Freedom of Information Act (FOIA)- Request For Information

Reference: FOI 114092016

Dear 

Thank you for your email in which you request information concerning departmental plans & strategies for departments Corporate Finance, Information Technology, Estate & Facilities Management & Waste & Environmental Services.

Ofwat confirms it does hold some of the information requested.

1. Corporate Finance

- a. Under Section 21 of the FOIA we are not obliged to provide the information if it is reasonably accessible by another means. Please follow the link here to our [Annual report and accounts](#) and which is available in pdf format.
- b. **Financial Strategy** – Please see document A attached
- c. **Business plan & Forward programme** - This can also be found through our website and can also be downloaded as a pdf - <http://www.ofwat.gov.uk/about-us/plans/strategic-business-plan/>.
- d. **Budget book** – Ofwat does not use a Budget Book within the organisation

2. Information Technology

- a. IT Strategy- Please see document B attached
- b. ICT business/departmental plan – Please see document C attached. Some of the information contained within this

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document Ofwat considers exempt from disclosure. The exemption applied in this instance is Section 40 – Personal data.

This exemption applies because Ofwat considers that it would be a breach of the Data Protection Principles to disclose personal data of third party details including those of temporary staff below that of Board or Senior Management level. In accordance with Principle 1 of the Data Protection Act (DPA), personal data should be collected fairly and lawfully and meet a condition in schedule 2 of the DPA. We feel that disclosure of staff or third party details including personal expenses would breach this principle.

c. ICT – Organogram – Please see document D attached.

3. Estates and Facilities Management

Ofwat does not have a specific Estates & Facilities Management department. Ofwat uses a matrix style of operation using programmes and pools. As such the facilities area is part of our ICT operations and not a separate unit in itself.

4. Waste & Environmental Services

As we are a public sector regulator Ofwat does not have a waste & environmental services unit.

If you have any queries or concerns with regard to the content of this email please do contact me, quoting the reference number.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of the decision, please contact:

Programme and Project Management Office
Ofwat
Centre City Tower
7 Hill Street
Birmingham B5 4UA
mailbox@ofwat.gsi.gov.uk

Freedom of Information/EIR Provide the Information

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If you are not happy with the outcome of that review you can ask the Information Commissioner's Office to consider your complaint. Generally, the ICO will not make a decision unless you have exhausted Ofwat's complaints procedure. The ICO can be contacted at:

<https://ico.org.uk/>

or

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow

Yours sincerely,

Christine Manise
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Programme and Project Management
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