

Freedom of Information/EIR Provide the Information

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Centre City Tower, 7 Hill Street, Birmingham B5 4UA  
21 Bloomsbury Street, London WC1B 3HF

By email

25 October 2016

Freedom of Information Act (FOIA) - Request For Information

Reference: FOI 123102016

Dear [REDACTED]

Thank you for your email in which you request information concerning the provision of an Ofwat report **'Service and Delivery, performance of the water companies in England and Wales 2007 - 08 report, supporting information'**

Ofwat confirms it does hold the information requested in as much as this is now located on our archived web site stored with The National Archives.

The document can be located at the following link

[http://webarchive.nationalarchives.gov.uk/20090104005742/http://www.ofwat.gov.uk/regulating/reporting/rpt\\_los\\_2007-08.pdf](http://webarchive.nationalarchives.gov.uk/20090104005742/http://www.ofwat.gov.uk/regulating/reporting/rpt_los_2007-08.pdf).

I also attach the pdf copy in case you cannot access the link.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of the decision, please contact:

Programme and Project Management Office  
Ofwat  
Centre City Tower  
7 Hill Street  
Birmingham B5 4UA  
[mailbox@ofwat.gsi.gov.uk](mailto:mailbox@ofwat.gsi.gov.uk)

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If you are not happy with the outcome of that review you can ask the Information Commissioner's Office to consider your complaint. Generally, the ICO will not make a decision unless you have exhausted Ofwat's complaints procedure. The ICO can be contacted at:

<https://ico.org.uk/>

or

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow

Yours sincerely,

Christine Manise  
Senior Associate, Freedom of Information  
Programme and Project Management  
Ofwat  
Centre City Tower  
7 Hill Street  
Birmingham B5 4UA