

Freedom of Information/EIR Information Not Held

Centre City Tower, 7 Hill Street, Birmingham B5 4UA
21 Bloomsbury Street, London WC1B 3HF

By email

21 November 2016

Environmental Information Regulations –Request For Information

Reference: EIR 137112016

Dear [REDACTED]

Thank you for your request for information. I write to confirm that the information you have requested is not held by Ofwat.

As the economic regulator for the water industry Ofwat is the economic regulator for the water industry and as such we have a statutory function to collect data specific to the undertaking and overseeing those functions. Unfortunately we would not need to collect flow rate data for the purposes of regulation.

Our website gives some information in relation to water pressure and you can view this at the following link <http://www.ofwat.gov.uk/households/supply-and-standards/water-pressure/>

Each water company produces information specific to their area in relation to flow rates and as an example I have included Anglian Water's information at the link here: <http://www.anglianwater.co.uk/assets/media/Water-Efficiency-Self-Assessment.pdf>

For your information you may wish to visit the Water UK website <http://www.water.org.uk/about-water-uk>

Water UK is a membership organisation which represents all major statutory water and wastewater service providers in England, Scotland, Wales and Northern Ireland.

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The website contains water data from a variety of areas and may also assist you with your request.

If you do have further information that will enable me to assist you further please contact me and I will be happy to discuss this issue with you.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of the decision, please contact:

Programme and Project Management Office

Ofwat

Centre City Tower

7 Hill Street

Birmingham B5 4UA

mailbox@ofwat.gsi.gov.uk

If you are not happy with the outcome of that review you can ask the Information Commissioner's Office to consider your complaint. Generally, the ICO will not make a decision unless you have exhausted Ofwat's complaints procedure. The ICO can be contacted at:

<https://ico.org.uk/>

or

The Information Commissioner's Office

Wycliffe House

Water Lane

Wilmslow

Yours sincerely,

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