

Freedom of Information/EIR Information Not Held

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Centre City Tower, 7 Hill Street, Birmingham B5 4UA  
21 Bloomsbury Street, London WC1B 3HF

By email

14 February 2017

Freedom of Information request-Request For Information

Reference: FOI 09022017

Dear 

Thank you for your request for information. I write to confirm that the information you have requested is not held by Ofwat.

Ofwat does not hold or collect postcode mapping data for any of the water companies. We do hold a [boundary map](#) which designates the relevant water companies throughout England and Wales.

For your information there are some additional postcodes at the beginning of each water company licence, which are specific sites added since the boundary map was produced in 1989 (in some instances not in the same area). All the water company licences can be found on our [website](#) for further information.

Once an FOI request is answered, it is considered to be in the public domain. To promote transparency, Ofwat may publish the response and any material released on our website in the [FOI disclosure section](#). Any personal information in the letter will be removed before publishing.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of the decision, please contact:

Programme and Project Management Office  
Ofwat  
Centre City Tower

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[mailbox@ofwat.gsi.gov.uk](mailto:mailbox@ofwat.gsi.gov.uk)

If you are not happy with the outcome of that review you can ask the Information Commissioner's Office to consider your complaint. Generally, the ICO will not make a decision unless you have exhausted Ofwat's complaints procedure. The ICO can be contacted at:

<https://ico.org.uk/>

or

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow

Yours sincerely,

Christine Manise  
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Programme and Project Management  
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7 Hill Street  
Birmingham B5 4UA