

Centre City Tower, 7 Hill Street, Birmingham B5 4UA
21 Bloomsbury Street, London WC1B 3HF

By email

01 March 2017

Freedom of Information Act - Request For Information

Reference: FOI 10022017

Dear [REDACTED]

Thank you for your email in which you request information concerning ICT documents.

Ofwat confirms it does hold some of the information requested. In your previous request (FOI 114092016) we supplied the attached documents in relation to your request and I now resubmit them to you.

- a. **IT Strategy**- Please see document A attached
- b. **ICT business/departmental plan** – Please see document B attached. Some of the information contained within this document Ofwat considers exempt from disclosure. The exemption applied in this instance is Section 40 – Personal data.

This exemption applies because Ofwat considers that it would be a breach of the Data Protection Principles to disclose personal data. In accordance with Principle 1 of the Data Protection Act (DPA), personal data should be collected fairly and lawfully and meet a condition in schedule 2 of the DPA. We feel that disclosure of staff below the level of Board and our Senior Leadership Team would breach this principle.

- c. **ICT – Organogram** – Please see document C attached.

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I can confirm that these documents are the latest versions created in 2016. Our Business Transformation Programme will be closing and replaced by a new programme called Fit for the Future (F3).

The attached documents are still valid at this time and there are currently no plans to amend them.

In relation to your request for information concerning details for:

Lead member: Cabinet Member for ICT and Telecommunications come under. Please can you provide me with their direct contact details including their Full Name, Actual Job Title, Contact Number and Direct Email Address?

Ofwat is a non-ministerial Government department and as such the above information is not applicable. For more information on our structure please visit our website <http://www.ofwat.gov.uk/about-us/who-we-are/>

If you have any queries or concerns with regard to the content of this email please do contact me, quoting the reference number.

Once an FOI request is answered, it is considered to be in the public domain. To promote transparency, Ofwat may publish the response and any material released on our website in the [FOI disclosure section](#). Any personal information in the letter will be removed before publishing.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of the decision, please contact:

Programme and Project Management Office
Ofwat
Centre City Tower
7 Hill Street
Birmingham B5 4UA
mailbox@ofwat.gsi.gov.uk

If you are not happy with the outcome of that review you can ask the Information Commissioner's Office to consider your complaint. Generally, the ICO will not make

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a decision unless you have exhausted Ofwat's complaints procedure. The ICO can be contacted at:

<https://ico.org.uk/>

or

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow

Yours sincerely,

Christine Manise
Senior Associate, Freedom of Information
Programme and Project Management
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