



**Corrigenda to the company specific appendix that accompanied the notification by the Water Services Regulation Authority of its determination of price controls for retail activities and for wholesale activities for Anglian Water**

**18 August 2017**

This notice contains minor corrections to the [company-specific appendix](#) to the 2014 price determination of Anglian Water's price controls that was published on 12 December 2014. The company has followed the process set out in [IN 16/07: changes to outcomes in the 2014 price review company-specific appendices](#).

On page 156, for:

		Starting level	Committed performance levels				
	Unit	2014-15	2015-16	2016-17	2017-18	2018-19	2019-20
PC	Obligations delivered	0					76
Penalty collar	Obligations delivered						0
Penalty deadband	Obligations delivered						76

Read:

		Starting level		Committed performance levels			
	Unit	2014-15	2015-16	2016-17	2017-18	2018-19	2019-20
PC	Obligations delivered	0					81
Penalty collar	Obligations delivered						0
Penalty deadband	Obligations delivered						81

On page 157, for:

<b>Necessary detail on measurement units</b>	The 76 obligations are defined in Anglian Water's business case 300.51 for the UWWTD (9 obligations), business case 300.52 for the Groundwater Daughter Directive (4 obligations), 300.71 for No deterioration (2015) (26 obligations), WFD ammonia and biochemical oxygen demand (3 obligations), WFD Phosphorous (28 obligations) and No deterioration (2021) (6 obligations).
<b>Frequency of PC measurement and any use of averaging</b>	2019-20.
<b>Timing and frequency of rewards/penalties</b>	Assessment of penalties made on 2019-20 performance and applied to annual 2020-25 revenue.
<b>Form of reward/penalty</b>	Adjustment to revenue at PR19.
<b>Any other information or clarifications relevant to correct application of incentive</b>	Not applicable.

Read:

<b>Necessary detail on measurement units</b>	The 81 obligations are defined in Anglian Water's National Environment Programme obligations for UWWTD (9 obligations), Groundwater Daughter Directive (4 obligations), No deterioration (2015) (25 obligations), WFD ammonia and biochemical oxygen demand (7 obligations), WFD Phosphorous (26 obligations) and No deterioration (2021) (10 obligations).
<b>Frequency of PC measurement and any use of averaging</b>	2019-20.
<b>Timing and frequency of rewards/penalties</b>	Assessment of penalties made on 2019-20 performance and applied to annual 2020-25 revenue.
<b>Form of reward/penalty</b>	Adjustment to revenue at PR19.
<b>Any other information or clarifications relevant to correct application of incentive</b>	Not applicable.

On pages 141, 160 and 173, for:

### Performance commitments

		Starting level		Committed performance levels			
	Unit	2014-15	2015-16	2016-17	2017-18	2018-19	2019-20
PC	%						Improved

### Additional details

<b>Necessary detail on measurement units</b>	An improvement in community perception.
<b>Frequency of PC measurement and any use of averaging</b>	2019-20.
<b>Any other information or clarifications relevant to correct application of incentive</b>	

Read:

## Performance commitments

		Starting level		Committed performance levels			
	Unit	2015-16	2015-16	2016-17	2017-18	2018-19	2019-20
PC	%	56					60

## Additional details

Necessary detail on measurement units	Anglian Water has developed a survey to assess the views of its customers about how well it cares for the communities it serves. A question from this survey is the measure of success for this ODI: 'how far do you agree that Anglian Water cares about the communities that it serves?' Those customers who agree strongly or slightly (before prompting) with this statement count towards the measure of success.
Frequency of PC measurement and any use of averaging	2019-20.
Any other information or clarifications relevant to correct application of incentive	

On page 157 for:

Incentive type	Incentive rate (£m/obligation/year)
Penalty	0.62

Read:

Incentive type	Incentive rate (£m/obligation)
Penalty	0.62

Also on page 157 for:

**Timing and frequency of rewards/penalties**

Assessment of penalties made on 2019-20 performance and applied to annual 2020-25 revenue.

Read:

**Timing and frequency of rewards/penalties**

Assessment of penalties made on 2019-20 performance and applied to 2020-25 revenue.