

To: Greene King Brewing and Retailing Limited

Sunrise House, Ninth Avenue, Burton Upon Trent, DE14 3JZ

DIRECTION ISSUED BY THE WATER SERVICES REGULATION AUTHORITY PURSUANT TO CONDITION A2 OF THE WATER SUPPLY LICENCE ISSUED UNDER SECTION 17A OF THE WATER INDUSTRY ACT 1991

Whereas:

1. The company to whom this Direction is addressed (the "Licensee") holds a water supply licence (the "Licence"), granted pursuant to section 17A of the Water Industry Act 1991 (the "Act"), in which standard condition A2 of the standard conditions for water supply and sewerage licences determined by the Secretary of State (the "Condition") has effect.
2. The Water Services Regulation Authority ("Ofwat") has the power pursuant to paragraph (1) of the Condition to direct that any of the conditions in Part A other than conditions 1, 2, 10 and 11, and any condition in any other Part, shall have effect from such date as Ofwat may specify.

Now therefore:

3. Ofwat hereby directs that the conditions set out below shall have effect in the Licence of the Licensee.

A3 Conduct of Licensee
A5 Emergencies and Unplanned Events
A6 Provision of Information to Relevant Undertakers
A8 Provision of Information to the Authority
A9 Licence Fees
B1 Market Arrangements Code

4. This direction shall take effect on 1 April 2017 and remain in effect until such time as Ofwat directs otherwise or revokes the Licence of the Licensee.

Signed for and on behalf of the Water Services Regulation Authority



Cathryn Ross
Chief Executive

22 March 2017