

Freedom of Information/EIR Provide the Information

Centre City Tower, 7 Hill Street, Birmingham B5 4UA
21 Bloomsbury Street, London WC1B 3HF

By email

16 June 2017

Freedom of Information Act - Request For Information

Reference: EIR 45062017

Dear 

Thank you for your email in which you request information concerning sludge treatment in the UK.

Ofwat confirms it does not hold information in relation to sludge treatment for each water company specifically but industry wide information is available to access in the following publications:

Water UK's publication on the treatment of sludge which can be found at the following link: <http://www.water.org.uk/policy/environment/waste-and-wastewater/sludge>

Ofwat's own publication Water 2020: Our regulatory approach for water and wastewater services in England and Wales found at the following link: https://www.ofwat.gov.uk/wp-content/uploads/2015/12/pap_tec20150525w2020app2.pdf

Defra's 2012 publication, which is still relevant, Waste Water Treatment in the UK which can be found at this link: <https://www.gov.uk/government/publications/waste-water-treatment-in-the-uk-2012>

Water companies themselves do give some information in their Annual Performance Reports (APR's), especially on volume metrics and transport costs. These are published on the water companies own websites.

FOI 6 Provide the Information

Freedom of Information/EIR Provide the Information

Centre City Tower, 7 Hill Street, Birmingham B5 4UA
21 Bloomsbury Street, London WC1B 3HF

If you have any queries or concerns with regard to the content of this email please contact me at Foi@ofwat.gsi.gov.uk

Once an FOI request is answered, it is considered to be in the public domain. To promote transparency, Ofwat may publish the response and any material released on our website in the [FOI disclosure section](#). Any personal information in the letter will be removed before publishing. We will hold the information in accordance with Ofwat's [retention and disposal schedule](#) which can be found in our Publication Scheme on our website.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of the decision, please contact:

Programme and Project Management Office
Ofwat
Centre City Tower
7 Hill Street
Birmingham B5 4UA
mailbox@ofwat.gsi.gov.uk

If you are not happy with the outcome of that review you can ask the Information Commissioner's Office to consider your complaint. Generally, the ICO will not make a decision unless you have exhausted Ofwat's complaints procedure. The ICO can be contacted at:

<https://ico.org.uk/>

or

The Information Commissioner's Office
Wycliffe House
Water Lane

Freedom of Information/EIR Provide the Information

Centre City Tower, 7 Hill Street, Birmingham B5 4UA
21 Bloomsbury Street, London WC1B 3HF
Wilmslow

Yours sincerely,

Christine Manise
Senior Associate, Freedom of Information
Programme and Project Management
Ofwat
Centre City Tower
7 Hill Street
Birmingham B5 4UA