

Good afternoon [REDACTED]

Thank you for your request for information to my colleague Shabana Ahmed concerning:

All information (including but not limited to: letters, papers, discussion notes) that Ofwat hold about Thames Water related to lowering pressure to the supply to high rise flats between 2008-2010.

After due consideration Ofwat is unable to progress your request under Civil Protection Rules on the basis that any pre-action extending to disclosure of information would need to be between both parties involved in the dispute. Ofwat is not aware of any requirement for a third party, in this instance Ofwat, to disclose in relation to either party. Similarly there is no requirement contained within the Water Industry Act (WIA) or other sector-specific legislation which would create such a right.

If you are aware of any such right then please feel free to respond to me with this information so that Ofwat can consider your request further. Alternatively Ofwat would be happy to consider your request under the terms and conditions of the Environmental Information Regulations (EIR) 2004 or the Freedom of Information Act (FOIA) 2000 dependent on the scope of the request.

If you wish for your request to be considered under EIR/FOI then I would be grateful if you could include the address of the flats in question.

If you wish to access information concerning yourself then this would be exempt from EIR/FOI and would be considered under Data Protection legislation.

Yours sincerely

Christine

Christine Manise
Senior Associate
Programme and Project Management
Tel: 0121 644 7664

Ofwat, Centre City Tower, 7 Hill Street, Birmingham B5 4UA

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