

Centre City Tower, 7 Hill Street, Birmingham B5 4UA  
21 Bloomsbury Street, London WC1B 3HF

By email

04 May 2017

Freedom of Information Act - Request For Information

Reference: EIR 26052017

Dear 

Thank you for your email in which you request information concerning the DG5 Risk Register.

Ofwat confirms it does not hold the information requested as each Water and Sewerage Company (WaSC) maintains its own DG5 register. South West Water can be contacted at the following link

<http://www.southwestwater.co.uk/index.cfm?articleid=7466> and Wessex Water [here](#)

You may be interested to view an archived copy of the Mott Macdonald report which can be found at the following link held at The National Archives (TNA).

[http://webarchive.nationalarchives.gov.uk/20141218194321/http://ofwat.gov.uk/sustainability/climatechange/rpt\\_com201106mottmacsewer.pdf](http://webarchive.nationalarchives.gov.uk/20141218194321/http://ofwat.gov.uk/sustainability/climatechange/rpt_com201106mottmacsewer.pdf)

This report refers to companies reporting their performance in the June return. Since the time the report was written we have changed from companies reporting their performance to Ofwat in a June return, to companies publishing their performance through the annual performance report. In Price Review 2014 (PR14) we changed from Ofwat specifying performance indicators and required companies to set their own outcomes and define their performance commitments. Companies report their performance against their commitments through the annual performance report.

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You may also find some helpful information at the following links:

[Information notice 17/03](#) which has a link to the [Outcomes, performance commitments and outcome delivery incentives](#) spreadsheet which contains all the PR14 commitments for 2015-20 period and the reported performance for 2015-16.

Historic performance reported in the period 2010-15 via this webpage [Comparing companies/performance/](#)

Performance in 2015-16 on the [Comparing-companies/overall-service-delivery/](#) webpage where we have posted a [short round-up report](#) of our analysis of the companies' published data on 2015-16 performance.

If you have any queries or concerns with regard to the content of this email please do contact me, quoting the reference number.

Once an FOI request is answered, it is considered to be in the public domain. To promote transparency, Ofwat may publish the response and any material released on our website in the [FOI disclosure section](#). Any personal information in the letter will be removed before publishing.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of the decision, please contact:

Programme and Project Management Office  
Ofwat  
Centre City Tower  
7 Hill Street  
Birmingham B5 4UA  
[mailbox@ofwat.gsi.gov.uk](mailto:mailbox@ofwat.gsi.gov.uk)

If you are not happy with the outcome of that review you can ask the Information Commissioner's Office to consider your complaint. Generally, the ICO will not make a decision unless you have exhausted Ofwat's complaints procedure. The ICO can be contacted at:

<https://ico.org.uk/>

Freedom of Information/EIR Provide the Information

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Centre City Tower, 7 Hill Street, Birmingham B5 4UA  
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or

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow

Yours sincerely,

Christine Manise  
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Programme and Project Management  
Ofwat  
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7 Hill Street  
Birmingham B5 4UA