

Centre City Tower, 7 Hill Street, Birmingham B5 4UA
21 Bloomsbury Street, London WC1B 3HF

By email

09 May 2017

Freedom of Information request–Request For Information

Reference: FOI 31052017

Dear [REDACTED]

Thank you for your request for information. I write to confirm that the information you have requested is not held by Ofwat.

Currently Ofwat does not hold a water and sewerage undertaker boundary data map in digital or high resolution format. We do have hopes to instigate a project for a digital mapping project but currently funds and resources prohibit this.

The map on our website [here](#) is only used for illustrative purposes and does not define boundary locations. It is based on water company areas rather than catchment areas (although some water company boundaries might reflect catchment areas). The map was produced internally by the web team.

In relation to the original boundaries of water undertakers and sewerage undertakers (“water companies”), the maps were produced in 1989 for the then Department of the Environment and copies subsequently provided to Ofwat. We do not hold details of the cartographer.

Previously smaller scale maps published by HMSO in 1989 in a compendium of the Instruments of Appointment of water and sewerage undertakers made by the Secretaries of State for the Environment and for Wales under the Water Act 1989 carry the following legend:

Freedom of Information/EIR Information Not Held

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“Department of the Environment Mapping & Graphic Services OSD 2 D89/62 ©
Crown copyright 1989 Base map reproduced from the Ordnance Survey map”

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If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of the decision, please contact:

Programme and Project Management Office
Ofwat
Centre City Tower
7 Hill Street
Birmingham B5 4UA
mailbox@ofwat.gsi.gov.uk

If you are not happy with the outcome of that review you can ask the Information Commissioner’s Office to consider your complaint. Generally, the ICO will not make a decision unless you have exhausted Ofwat’s complaints procedure. The ICO can be contacted at:

<https://ico.org.uk/>

or

The Information Commissioner’s Office
Wycliffe House
Water Lane
Wilmslow

Yours sincerely,

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